



Seven Consulting Sponsor Coaching

Australia's Best
Program Delivery Company



Official
Partner
of the



TEAMWORK • TRANSPARENCY • DELIVERY

1. Program Delivery



We deliver some of Australia's most complex and challenging agile, traditional and hybrid programs. We work with our clients to understand their organisational and program characteristics. These inform how we design our delivery approach to produce the best outcome for our clients. The majority of our Consultants are scaled agile (SAFe) certified and we manage Bn's of dollars of transformation program that range in size from <\$1m to >\$500m.

2. PMO Services



We provide PMO establishment and management, PMO analyst and scheduling services, and tools for some of the largest organisations in Australia.

3. Delivery Consulting



We provide delivery capability uplift, sponsor and project manager training, portfolio and program reviews to assist our clients improve their program delivery.

All of our clients are reference sites

Our Clients



Seven Consulting has a proven track record delivering critical outcomes for Australian organisations across industries and domains. 100% of our clients are reference sites.



Our clients and team are our top priority

Client Satisfaction Survey Results

Year	Satisfaction rating	Survey questions
(Jan – June) 2021	99.45%	7,432
2020	98.87%	14,455
2019	99.08%	14,949
2018	98.65%	15,450
2017	99.08%	9,691
2016	98.94%	10,336
2015	99.35%	5,655

100% of our clients are reference sites

Team Satisfaction Survey Results

Survey Date	Satisfaction rating
Jun'21	98.40%
Dec'20	97.90%
Jun'20	98.51%
Dec'19	98.30%
Jun '19	98.82%
Dec '18	96.44%



"It is clear that you only recruit PM's that are the best in the business"



"No fuss, just good, honest and consistent project delivery"



"Very professional"
"Great consulting skills"



"Seven have gone above and beyond to make this implementation a success. With short notice their consultants jumped in and made a significant impact."



"Highly professional staff, great support from the broader organisation. Clear about what they are good at and stick to this"



How do we get 98%+ client satisfaction?

Why all our clients are reference sites.



Hands-on ownership



High employee engagement, low turnover with no contractors



At a minimum, there is a monthly Quality Assurance review of the consultant's work.



Bench support available to all consultants at no cost to the client



Extensive mentoring and training support strong IP and knowledge sharing including internal project training, majority of our team are SAFe certified.



Holiday and sick leave cover for assignments



Strong in-house tooling to support consultants, clients and quality assurance

How our values impact our delivery?



Teamwork

Teamwork has to be at the core because you can't deliver big projects without great teamwork – we focus on ensuring that the Seven team, the client team and vendors work seamlessly together.



Transparency

Assumptions and poor communications kill projects, whereas openness is the foundation of good relationships and reliable delivery. We remain a completely independent consultancy.



Delivery

A strong emphasis on outcomes focuses the team and grows confidence. With a confident attitude, expert personnel and effective teams we always deliver to our client's high expectations.

Why Sponsor Coaching Sessions?

- Projects are the vehicle of strategic change.
- The increasing rate of change is demanding Speed to Value from those projects
- An organization's agility in executing the right change the right way and realising the benefits from those changes.
- Many IT and project organisations are hampered by bureaucratic and slow project governance and project management models that were first used in the 1980's.
- The Corporate Executive Board (CEB) *Accelerating Projects* report of 2015 reveals that Sponsors behaviours have a significant impact on Speed to Value.
- Most organisations have standards and guidelines on **what** sponsors should do but not **how** to do their roles.

Seven Consulting can provide a proven transformative approach, not just for how projects are managed, but how projects are governed, sponsored and planned.

- Agile Project Sponsorship and Agile Project Management are based on collaboration, openness, transparency, simplicity and speed as the levers of change.
- Seven Consulting has developed a suite of powerful tools and techniques that are proven to assist Sponsors to be more effective and agile.
- Rob Thomsett has been at the forefront of designing and deploying these methods for over 15 years.

Our executive consultants have designed and tailored sponsor briefings, sponsor mentoring and coaching around our powerful tools and techniques, for the following major organisations over the past 7 years:

- In 2015, one of our lead consultants worked with a small team to assist a major financial institution to effectively measure, manage and realise benefits from a \$1 billion/pa project investment slate as part of the organisation's Agile Transformation. This involved developing leading edge approaches to benefits planning, managing and realising. This involved integrating benefits management into the governance, sponsorship, project and change management practices of the organisation.
- eon (UK) – one of the largest electricity companies in the EU
- CBA – Executive Sponsor Briefings (multiple year contract)
- NAB – Sponsor Briefings/Mentoring to over 200 senior executives (including. CEO Andrew Thorburn)
- Future Fund – Sponsor Coaching

Sponsor Coaching – Session Overviews

Given experience of senior management, this briefing has been designed as a series of conversations and tutorials. The executives involved in the briefing session can select the tutorials appropriate for their concerns.

The Coaching Sessions can be designed in 1 hour segments, half-day sessions or full-day sessions. They can be one-on-one or small group sessions.

Coaching session available include:

1. The new project management process – agile and simple

This tutorial covers Agile project management the various project contracts required by senior management for managing complex projects - Business Case, Quality Agreement, Stakeholder Agreements and Benefits Realisation. It explores key tools for “Setting up projects for Success”.

2. Agile sponsorship – doing the right project right

This tutorial explores the roles of senior business managers in managing Agile projects. This tutorial also examines senior managers role in the critical issue of project stakeholders or service providers. It covers techniques for analysing stakeholders relationships and for developing various stakeholders agreements. It also explores the role of stakeholders in benefits realisation.

3. Modeling objectives/Added Value/Benefits Realisation

This tutorial concentrates techniques for developing accurate and measurable project objectives/outcomes and the relationship between objectives and return-on-investment. It also presents the critical executives roles and powerful tools for managing benefits realisation and ensuring added value from their IT investment.

4. Quality Requirements

This tutorial concentrates on powerful techniques for modeling quality expectations or requirements. It also considers the impact on quality expectations on other project management issues such as estimation and risk. Senior management must define their quality expectations as part of managing the project. This topic is critical to effective governance and sponsorship.

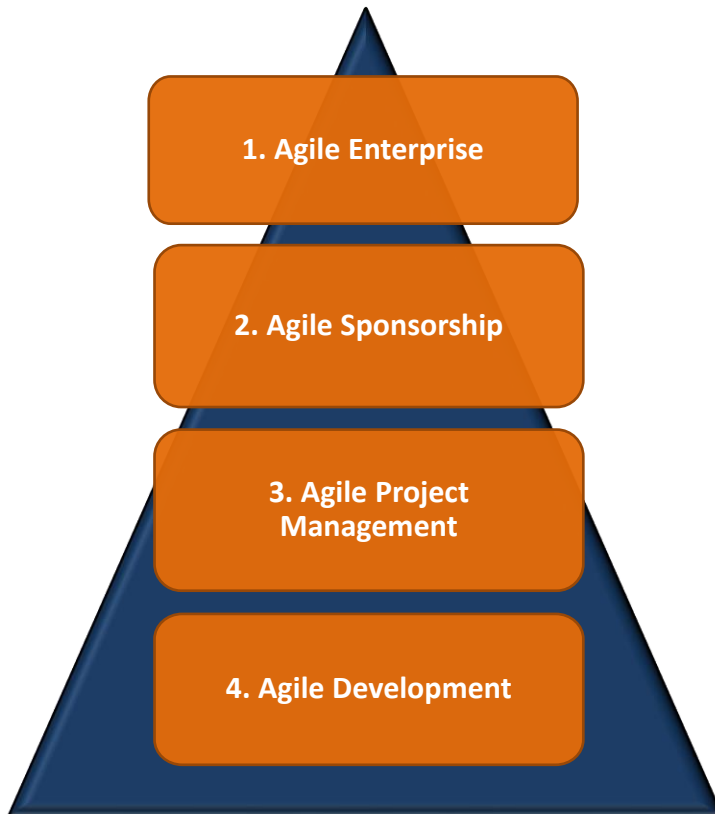
5. Project Risk Assessment and Management

This tutorial examines the various approaches to project risk analysis, assessment and management. It also explores risk reporting, risk mitigation models and risk management plans and the role of senior management in project and benefit realisation risk management. It also examines the impact of execution risk and benefits realization risk.

The briefing also provides participants with a copy of *Agile Sponsorship* by Rob Thomsett.

The Integrated Agile Enterprise Framework

- Seven Consulting's Agile Project Enterprise Framework outlined below is a proven framework of integrated processes, tools and techniques focused on simpler, faster delivery & improved ongoing support of the delivered change.
- The key focus is the integration of speed of decision-making, planning and delivery of real benefits.



1. **Agile Enterprise (AE)** focuses on the cultural, procedural and people changes required to optimise, adopt, embed to sustain Agile models of project delivery. This includes an agile approach to strategic portfolio governance.
2. **Agile Sponsorship (AS)** requires executives to get closer to their projects, their project managers and their project teams. Single sponsors who must be flexible in making time available for face-to-face meetings and use simplified and face-to-face reporting lines. The Agile Sponsor is focused on benefits realisation.
3. **Agile Project Management (APM)** is an open, stakeholder-driven approach to project planning. While Scrum Masters and Product Owners focus on the detailed technical delivery, APM's must focus on stakeholder engagement, change management and related projects to ensure outwards as well as inwards management of the project.
4. **Agile Development (ADM)** involves a cultural as well as a procedural and technical change in how projects are planned and delivered. The coaching of project managers, business experts in how to setup and support Agile Development (Scrum, SAFe, etc.) is a critical factor for successful and sustained deployment of Agile Development Methods.

Agile Sponsor Coaches

Rob Thomsett



Thought Leader

Achievements:

- Consulted and implemented a relationship and values-driven model of project management and sponsorship in many Australian and international organisations including Bank of America, AT&T, CBA, Westpac
- Designed and governed implementation of the PMI award winning Master of Project Management for Sydney University.
- Trained thousands of Project Managers in Agile Project Management in UK, US, Asia, EU, NZ and Australia.
- Consulted with the NAB Group to implement an Agile approach to executive sponsorship, benefits realisation, project management and governance across a \$1billion p.a. project portfolio.
- His latest books *The Agile Project Manager's Tool Kit* and *Agile Sponsorship* are available from Seven Consulting.

Declan Boylan



Founder

Achievements:

- Start-up and management through to development and test of Westpac's \$300M+ Online Transformation Program.
- End to end delivery of the \$100M Internet Banking system replacement for CBA.
- Turn-around of the eENABLE program for HP (EDS), the fourth attempt by CBA to implement the largest voucher imaging and processing system in the Southern Hemisphere.
- Successful delivery of a wide variety of programs for Blue Chip Clients including Credit Card Scoring for CBA; Transition of the Cathay Pacific IT outsourcing from IBM to Unisys; Billing system upgrade for Hutchison Telecommunications; and the GST Program for Fairfax.
- Provision of Governance across 80+ assignments carried out by Seven Consulting since 2002, ranging from \$1m to \$1.5bn programs.

Our projects so far:

2007
Villawood Detention Centre
(Sydney)

2008
South Australian Detention Centre
(Sydney)

Seven Consulting regularly gives back to the wider community, supporting our team and their families in voluntary projects to assist those who find themselves in need of help.

2011
Cambodian School Build (Sydney)



2012
Barnardos Kingston House (Sydney)



2013
Youth off the Streets (Sydney)



2015

- Jesuit Refugee House – Blaiket (Syd)
- Hanover Crisis Centre (Melb)



2019

- Avalon Centre (Melbourne)
- Dignity.org.au (Sydney)
- Bahay San Jose –House with No Steps Foundation (Manila)



2018

- Erin's Place (Sydney)
- Concordia Childrens Services (Manila)
- Mad Women Foundation (Melb)



2017

- Launch Housing (Melbourne)
- Cerebral Palsy Foundation (MNL)



2016
Marian Villa (Sydney)



2020 – DONATION DRIVE

In 2020, Seven Consulting continued to acknowledge the importance of fostering a community presence. Despite the restrictions brought on by the COVID-19 pandemic, the Project 7 initiative was able to provide help to those community causes that needed it most. Although physical volunteering was no longer an option due to health concerns, Project 7 gave back to the community, by donating \$104,000 across 29 charities, enabling these organisations to create real change in the lives of those who need it most. In 2021, Project 7 will once again be providing the team at Seven the opportunity to volunteer their own time to the community.

Seven Consulting is a proud sponsor of Australia's National Football side, the Commonwealth Bank Matildas

We are extremely proud to be official sponsors of Australia's best team. The Commonwealth Bank Matildas are now ranked 11th in the world and were finalists in the Asian Cup.

We are also providing paid internships for a number of the team (**Tameka Yallop, and Elise Kellond-Knight,**) to support their post sporting careers.



Tameka Yallop

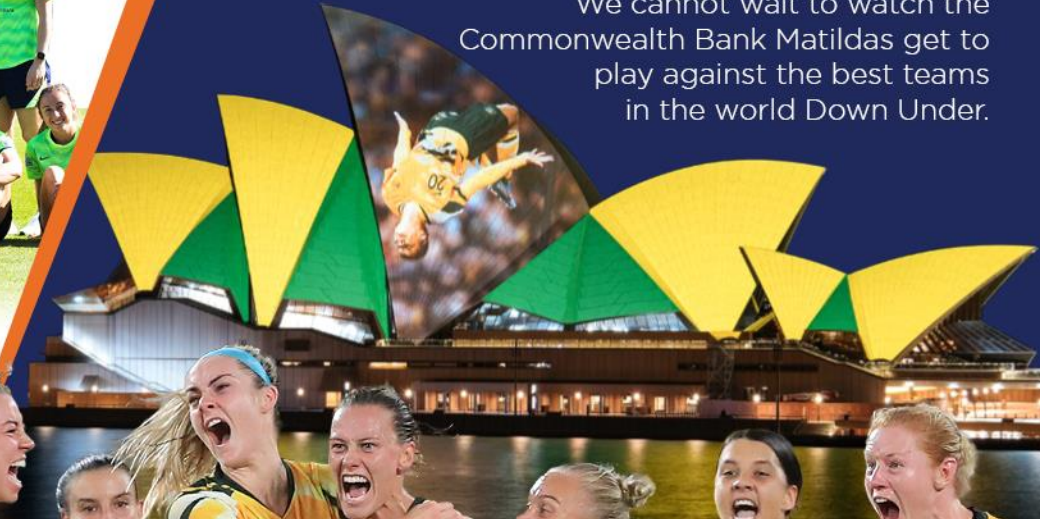
Elise Kellond-Knight

CONGRATULATIONS

Seven Consulting looks forward to the Commonwealth Bank Matildas welcoming the football world to Australia.

Football Australia, together with New Zealand Football successfully brought home the bid for Australia and New Zealand to host the FIFA Women's World Cup in 2023.

We cannot wait to watch the Commonwealth Bank Matildas get to play against the best teams in the world Down Under.



Australia's Best Program Delivery Company

is a proud sponsor of the





Australia's Best Program Delivery Company

Award Winning Company

WOOLWORTHS GROUP

Woolworths Group IT
Exceptional Services Award
Winner 2018



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