

# Australia's Best Program Delivery Company

Peak Results, Delivered Together

# Seven Consulting's Tools



# **SEVEN**CONSULTING

Seven Consulting proudly supports the world-class Australian women's team, the Seven Consulting Opals, currently ranked No. 2 globally, bronze medal winners in both the FIBA Women's World Cup, and in the Paris 2024 Olympics. We also sponsor the Financy Women's Index, promoting gender financial equality in Australia.



TEAMWORK • TRANSPARENCY • DELIVERY

# **Seven Consulting - Services**





### **Program Delivery**

We deliver some of Australia's most complex and challenging agile, traditional and hybrid programs.

We work with our clients to understand their organisational and program characteristics.

These inform how we design our delivery approach to produce the best outcome for our clients. The majority of our consultants are scaled agile (SAFe) certified and manage billions of dollars of transformation programs that range in size from <\$1m to >\$500m.



#### **PMO Services**

We provide PMO establishment and management, PMO analysis, scheduling services, and tools for some of the largest organisations in Australia.

This can range from scheduling services, to running the PMO for \$1.5bn programs, to EPMO management.

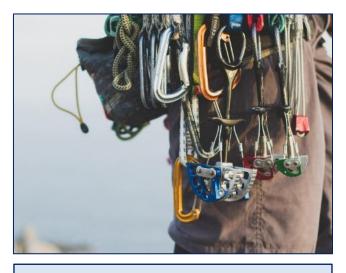
### All of our clients are reference sites

# **Seven Consulting – Products & Services**









### **Change Management Services**

We provide program change management, adding value from the start of an initiative through to realising benefits. We also support the integration of change management at an enterprise level to improve portfolio performance.

### **Delivery Consulting**

We provide delivery capability uplift, sponsor and project manager training, and portfolio and program reviews to assist our clients improve their program delivery.

We have successfully provided these services to over 60 clients.

### **Delivery Tools**

Seven Consulting has developed world-leading tools to assist our clients in; portfolio optimisation, delivery approach design and weekly insights into their delivery. These tools are used successfully on over \$5bn of programs annually.

### All of our clients are reference sites

# **Our Clients**



Seven Consulting has a proven track record delivering critical outcomes for Australian organisations across industries and domains. 100% of our clients are reference sites.















Client Since 2015







Client Since 2018











Client Since 2021



Client Since 2022



Client Since 2022





Client Since 2024

















Client Since 2023

Client Since 2024



Client Since 2024



Client Since 2024 Client Since 2024

Client Since 2024



Client Since 2024

Client Since 2024

Client Since 2023



Client Since 2024









Client Since 2025



Client Since 2025



Client Since 2025



Client Since 2025

adairs

# Our clients and team are our top priority



#### **Client Satisfaction Survey Results**

| Year         | Satisfaction rating | Survey questions |
|--------------|---------------------|------------------|
| Jan-Jun 2025 | 98.69%              | 5487             |
| 2024         | 99.45%              | 11,668           |
| 2023         | 99.50%              | 11,223           |
| 2022         | 99.20%              | 13,191           |
| 2021         | 99.15%              | 15,932           |
| 2020         | 98.87%              | 14,455           |
| 2019         | 99.08%              | 14,949           |

100% of our clients are reference sites

| Survey Date | Satisfaction rating |
|-------------|---------------------|
| Apr'25      | 98.60%              |
| Oct'24      | 97.56%              |
| Apr'24      | 97.41%              |
| Dec'23      | 95.32%              |
| Jun'23      | 97.66%              |
| Dec'22      | 97.82%              |
| Jun'22      | 98.20%              |

**Team Satisfaction Survey Results** 



"Every Seven consulting person I have ever worked with has been very good at what they do."



"Seven is one of the most prestigious consultancies in Australia and most of the Seven Consultants I have come across at my current and previous organisation prove that."



"Strong program delivery capability with the flexibility to scale up and down quickly to meet program and business needs. Look to continue to bring the best of the Seven ecosystem to clients to demonstrate the value-add."



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"Good people and a focus on support from the central organisation when required."



### **alinta**energy

"Very happy with the level of organisation and governance the Seven Project/Program Managers bring to our more complex initiatives."



#### **Equity Trustees**

"We have been very impressed with the capability of consultants from Seven Consulting and this has significantly uplifted our project management maturity, discipline, capability and delivery across the organisation."



# How do we get to 98+% customer satisfaction?





### People

- Over 90%+ permanent workforce, tested extensively through a robust recruitment process.
- High employee engagement.
- Hands on owners that have delivered major programs.
- Training allowances and internal learning sessions.
- Comprehensive mentoring.
- 95% SAFe® qualified and internal trainers.



#### **Process**

- Regular structured quality assurance of all assignments.
- Weekly review of all assignments' status.
- Industry leading Customer Satisfaction and NPS management.
- Bench support available at no cost to client.
- Holidays and illness cover for clients.



#### Tools

- Dedicated project tools team.
- Program delivery approach designed with Pathfinder.
- Delivery approach risks defined with Pathfinder.
- Schedule integrity measured with HealthCheck Tool.
- Project reporting with dashboards and scorecards.
- Portfolio Optimisation Tool.

### All our clients are reference sites.

# How our values impact our delivery?





#### **Teamwork**

Teamwork has to be at the core because you can't deliver big projects without great teamwork.

We focus on ensuring that the Seven team, the client team and vendors work seamlessly together.



**Transparency** 

Assumptions and poor communications kill projects, whereas openness is the foundation of good relationships and reliable delivery. We remain a completely independent consultancy.



**Delivery** 

A strong emphasis on outcomes focuses the team and grows confidence. With a confident attitude, expert personnel and effective teams we always deliver to our client's high expectations.

# **Seven Consulting's Tools**



Seven Consulting's Project Pathfinder Methodology Predictor





The Seven Consulting Project
Pathfinder tool provides guidance
on how to tailor your program or
project. It provides suggestions on
methodology to apply, operating
practices to adopt and artefacts to
prepare to deliver your program
or project.

# Portfolio Optimisation Tool Portfolio Planning





The Portfolio Optimisation Tool helps clients manage and prioritise their project portfolios based on a set of business priorities and deliverability constraints.

# Schedule Health Schedule Quality





The Schedule Heath Tool is designed to evaluate the quality, integrity and currency of a project schedule and suggests improvement areas.

# **Seven Consulting's Tools**



Schedule Dashboard
Schedule Data Snapshot

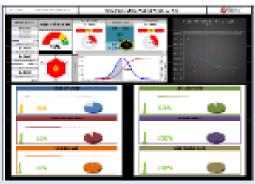




The Schedule Dashboard combines a number of reports to provide a 'Dashboard', or snapshot of project progress. These include task burndown, earned value, weekly velocity, critical path management and forecast accuracy.

Schedule Predictor
Project End Date Predictor





The Schedule Predictor Tool uses advanced algorithms to evaluate the precision of project forecast date and PM expectation finish date according to their actual performance. It provides a prediction trend line to suggest improvement areas.

Risk & Issue Dashboard





The Risk and Issue Dashboard analyses the project risk and issue registers to provide a view of key metrics that include aging, cost, quantities by project phase and severity.



# Seven Pathfinder Implementation

# **OPTUS**

As part of a broader ePMO Setup engagement, we implemented the Pathfinder Tool to kick off projects the right way.



While Optus had transformed most of their projects' delivery to an agile way of working, there are still some key projects that need to be delivered in a traditional or hybrid manner. The problem was: how can we objectively decide the **right delivery** approach and the areas we need to **focus** on?



Seven Consulting, using their extensive expertise in agile and traditional project delivery methods, implemented the **Pathfinder** tool to ascertain the right delivery approach that considers the **organisational** and **project characteristics** to design the delivery approach and kick off the project **with confidence**.

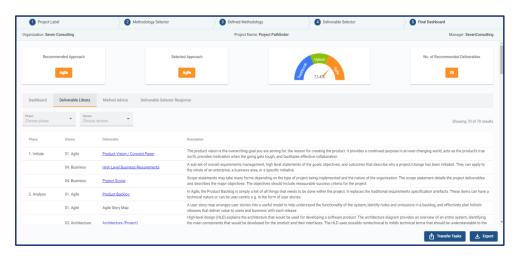


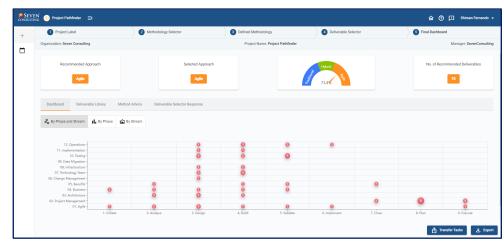
Optus ePMO uses the **Pathfinder** tool to recommend the optimised delivery approach, define the initial set of risks and appropriate mitigations, outline the required deliverables, and produce a skeleton schedule with streams and dependencies to build a proper timeline. This is to **maximise** the opportunity for **success**.



# **Project Pathfinder**

Seven Consulting's Project Pathfinder tool provides guidance on how to tailor your program or project. It provides suggestions on methodology to apply, operating practices to adopt and artefacts to prepare to deliver your program or project.





# **Introduction to Project Pathfinder**



Over the last three years we have developed a tool that helps us, within 30 minutes, to create the following for any project:

- Agree the optimised project delivery approach, Agile, Traditional (waterfall) or Blended.
- Where the recommended approach is a blended approach, detail the customised blend.
- Understand the residual risks and mitigations for that approach.
- Specify the deliverables required for delivery many of which are agnostic to the Agile or Traditional approach.
- Detail the deliverables by phase and stream.
- Provide templates for each of the deliverables.
- Produce a detailed delivery approach, including dependencies, mapped to a schedule.

### **Our Agile journey**



- In 2002, Seven Consulting undertook 0 agile projects.
- By 2010, that number had increased to 10% to 20% of our portfolio.
- Now over 60% of our projects are agile-based.
- This aligns with the market growth of agile adoption in Australian IT projects.
- Through these engagements, Seven Consulting has found strengths in both methods.
- We manage around \$1bn of agile programs annually and have delivered some of the largest and most successful agile programs in Australia.
- Over 3/4 of our team is scaled agile (SAFe) qualified.
- We have two qualified SAFe trainers internally.
- However, we still believe that not all programs should be delivered using agile methodology.
- This tool helps ascertain quickly the correct delivery approach on the spectrum of traditional to agile.
- Use the best tool for the job!

### **Background**



### There is no single best way to deliver a program.

From our experience of delivering billions of dollars of programs each year for some of Australia's largest organisations, we believe that different approaches are required to deliver different projects.

This is for two sets of reasons:

- Firstly, the projects themselves are all different. Compliance and innovation projects have different characteristics.
- Secondly, organisations (technically, capability-wise and culturally) are also different.

We believe that these two sets of characteristics influence how the programs should be delivered.

### What does work?



- Assessing the organisational and project characteristics to work out the best way to deliver is the work of skilled and experienced Program Managers.
- While we don't believe in one approach, we do have a bias towards agile where sensible.
- We have spent two years codifying our collective thousands of years of experience to allow this analysis to be done within 30 minutes.
- In addition, the Project Pathfinder tool will provide an overview of the delivery streams, phases and dependencies.
- Finally, the tool links the deliverables to templates and supporting documents, as well as creating a starting schedule based on the delivery approach.
- This tool is of best value for each of the following to assess or build delivery approach per project.
  - Portfolio Managers
  - ePMO or ITPMO Managers
  - Risk and Assurance Stakeholders and Program Reviewers
  - Project Managers stepping into larger or different roles
- We use this tool across our whole technology change portfolio with over 25 client organisations.



# **Project Pathfinder**

4 Examples of our 28 Agile vs Traditional Project and Organisational Characteristics

# Importance of speed to market versus quality





### **Agile**

- Speed, speed, speed.
- What does this work best for?
  - New products.
  - New campaigns.
  - Market testing.
  - Non-core Systems.

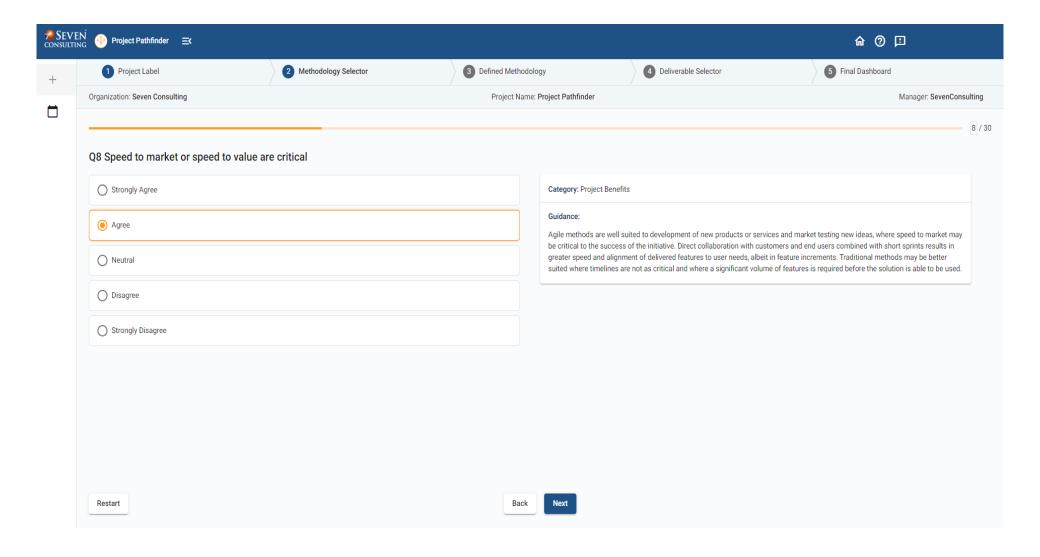


### **Traditional**

- Quality, quality, quality.
- What does this work best for?
  - Looking after people's money, medical applications, payroll etc.
  - Implementing core systems.
  - Implementing systems that impact on people's safety.
  - Best where once you release you can't rollback.

# Importance of speed to market versus quality





# Ability to deliver in short cycles.





### **Agile**

- Can deliver partial business benefits quicker.
- Get feedback from customers quickly.
- Refine and improve outputs for later cycles.
- How a child learns to walk.

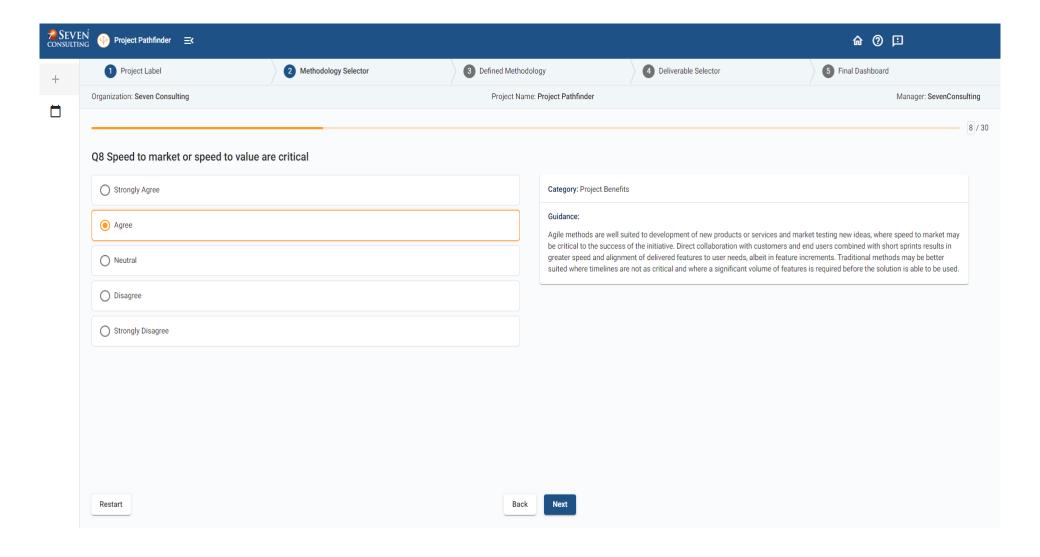


### **Traditional**

 Best suited to majority of functionality being released in one go; e.g. a payroll program, GST introduction, currency change.

# Ability to deliver in short cycles.





### A knowledgeable Product Owner is appropriately assigned to the project





### **Agile**

- A product owner is essential to work with the team and be available to provide quick decisions.
- On large programs, you may need multiple product owners covering different areas with one overall decision maker.
- On small projects, a part time product owner that is available daily would likely suffice.

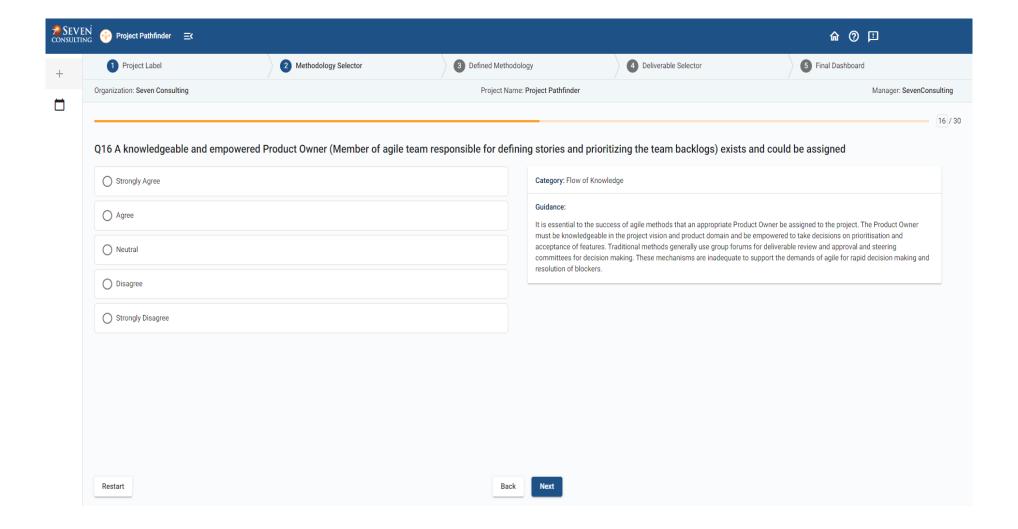


### **Traditional**

- Reviews can be done in larger blocks although the time this takes clearly creates time delays versus agile.
- Can suffer from management by committee.
- There may be some advantages in seeing the end-to-end requirements, design etc.

### A knowledgeable Product Owner is appropriately assigned to the project





# Are the tools (environments, processes and data) for continuous development, testing and deployment in place?





### **Agile**

- Hard to move to continuous development, testing and release if the supporting elements are not in place for this.
- Many companies need time to put these in place before they can run true agile programs.
- The need for proper environment and tooling is especially true at scale and for non-digital and highly integrated systems.

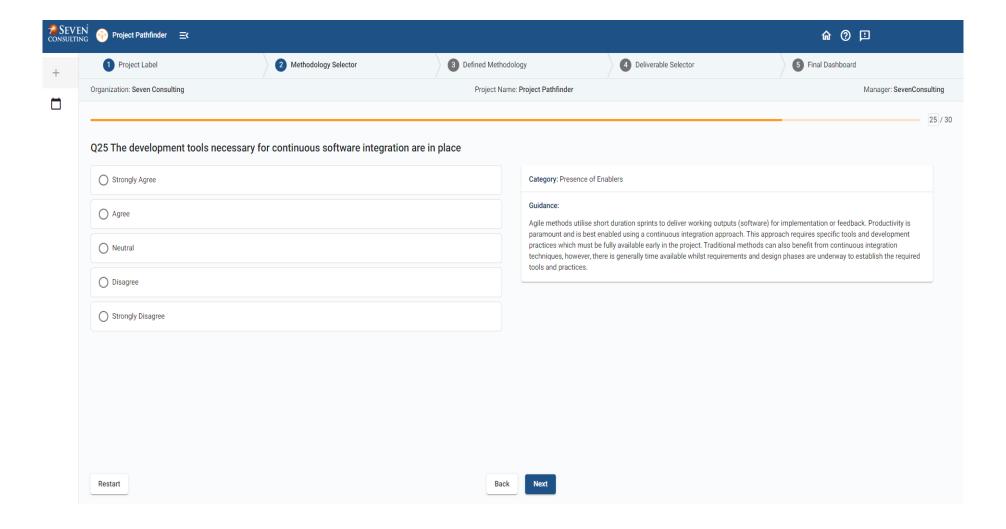


### **Traditional**

- Simpler for traditional projects as they have more time in parallel with requirements, design and build, to put these items in place where they don't exist.
- Fewer and less complex tooling generally required for traditional projects.

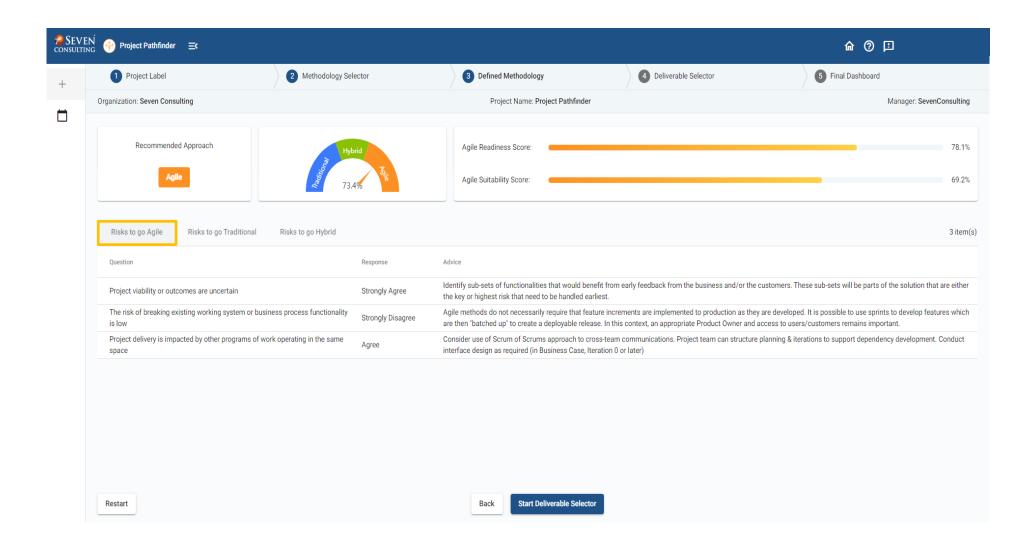
# Are the tools (environments, processes and data) for continuous development, testing and deployment in place?





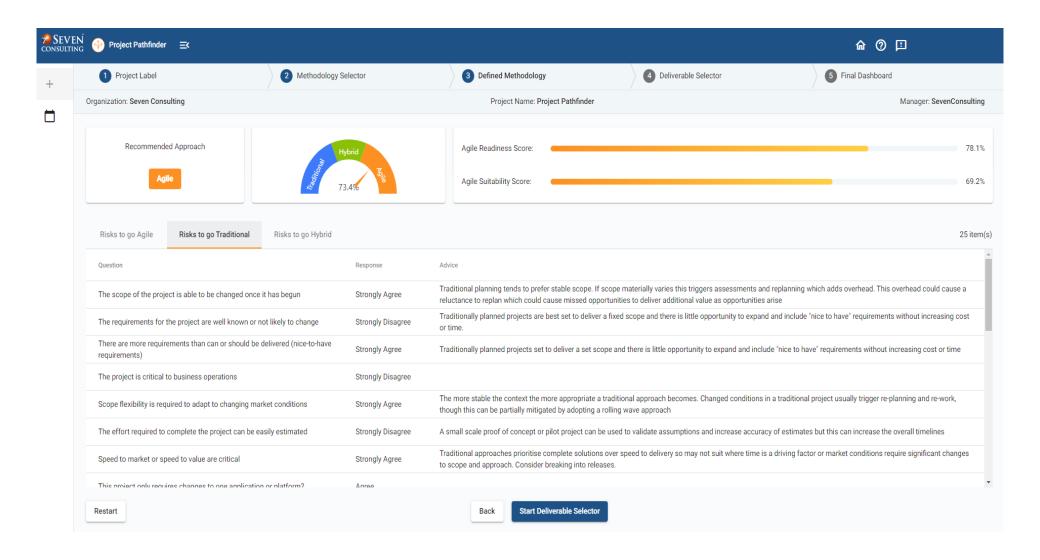
# **Project Pathfinder - Selected Approach**





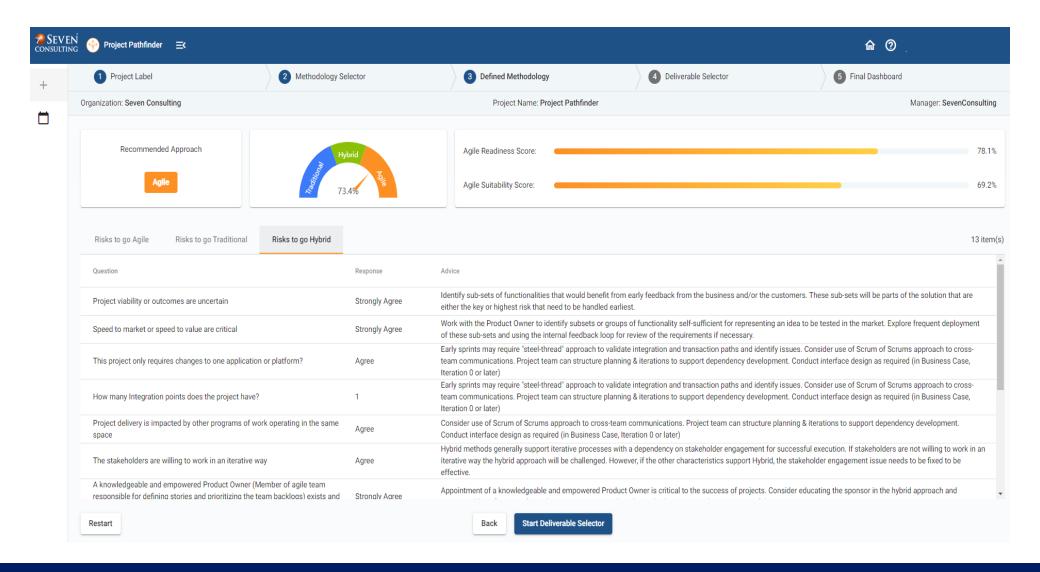
# **Project Pathfinder - Selected Approach**





# **Project Pathfinder - Selected Approach**





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# Agile v Traditional agnostic decisions



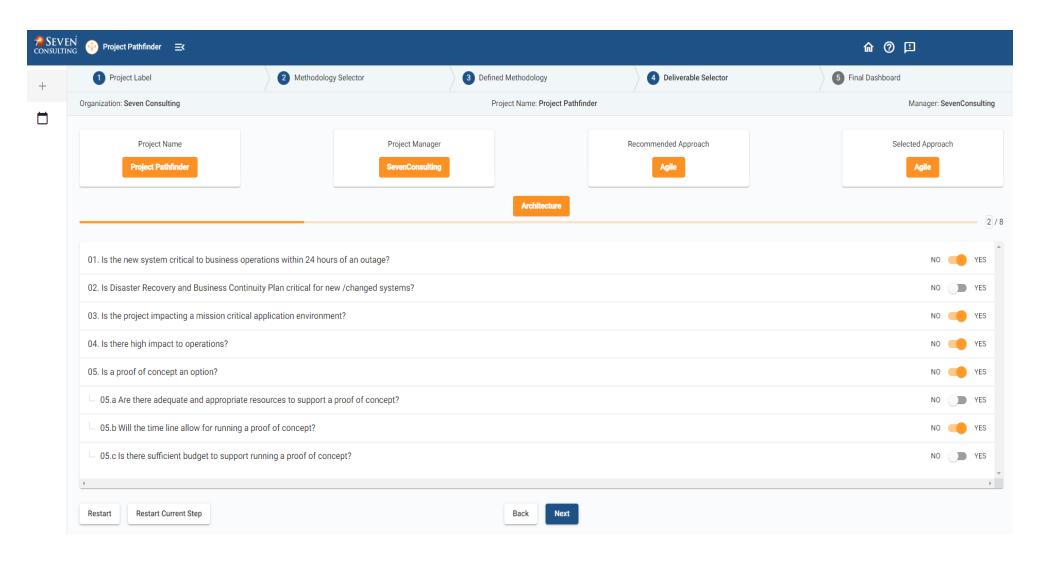
Not every delivery decision is resolved by working out whether we should deliver via an agile, traditional or blended approach.

There is a second series of questions to be considered, such as:

- Do we need to do a parallel run?
- Do we need to test operability of the new system?
- Do we need to do performance, DR/BCP, or Security testing?
- Do we need to perform a dress rehearsal?
- Do we need to do a pilot?

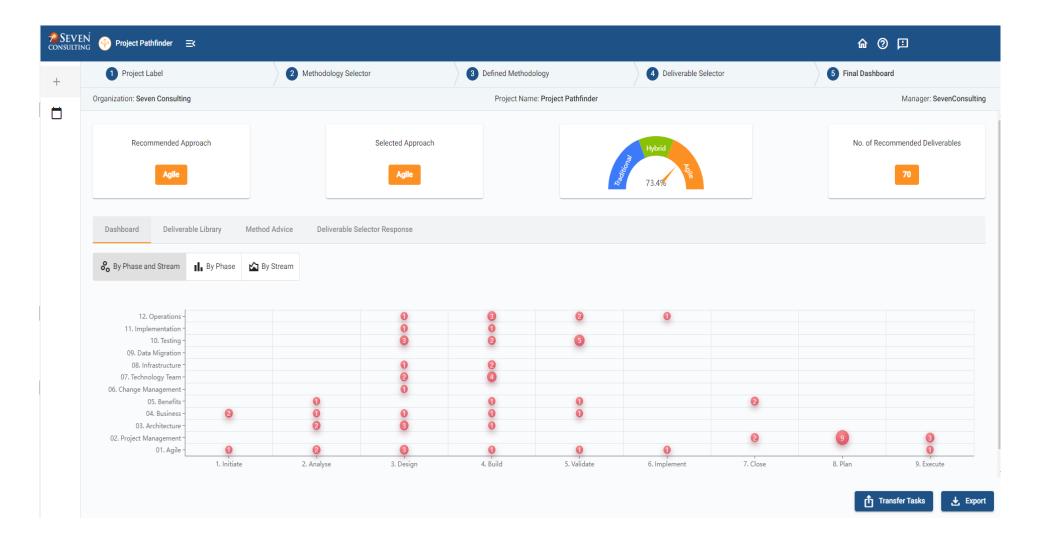
# Project Pathfinder - Agile / Traditional agnostic question examples





# **Project Pathfinder - Example Output**

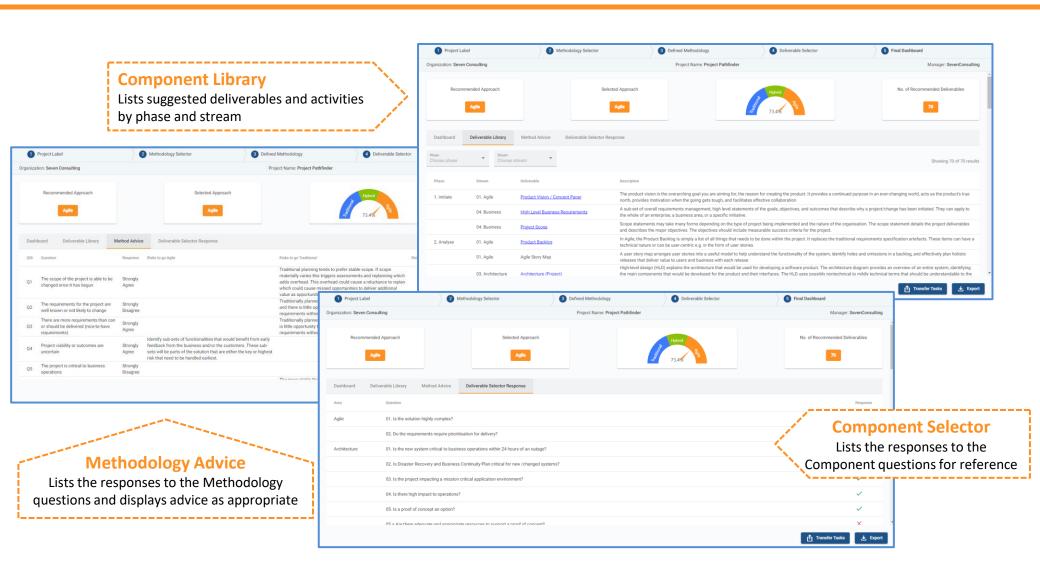




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# **Project Pathfinder Example Output**

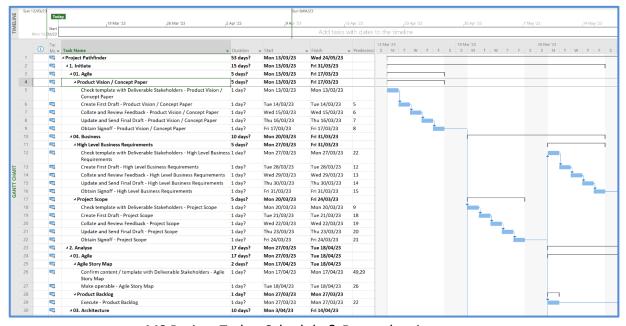




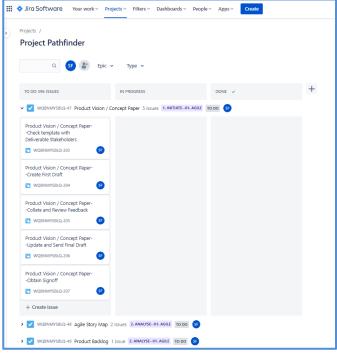
# **Tool Outputs within 30 minutes**



- 1. Recommended delivery approach for your program.
- 2. The risks with that approach and suggested mitigants.
- 3. Deliverables by phase and workstream.
- 4. Automatically created schedule / tasks including dependencies in either MS project or JIRA.







JIRA Epics with Sub-task

### Tool implementation steps and median durations



#### **Activities**

**Understand** and review current delivery methodology

Recommend and agree any changes around deliverables and descriptions

**Updating tool** to reflect agreed approaches

Add new or revised **Templates** to intranet

Test tool on sample set of projects

Mostly spent organizing rollout meetings.

Rollout.

**Customised Tool Implementation** 

Week 3

Week 4

Out-of-the-box Implementation

Week 1

Week 2

Week 1

Week 2

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Week 5

Week 6

Week 7













**Review of your** current methodologies.

Agreed and implemented improvements to the methodologies.

**Project Pathfinder updated** to reflect your agreed situational delivery processes.

**Revised delivery** processes and templates.

**Piloting, Training** and Rollout of Project Pathfinder.

### **Outputs**

# **Business Outcomes of using Project Pathfinder**



- Using a consistent approach to have your project delivery customised and optimised based on its and your organisation's characteristics within your portfolio.
- Increased ability to define delivery approach far more quickly.
- 3. Reduced level of project management oversights or omissions.
- 4. Leading to better project outcomes.

### Improve Project Success Rates with Pathfinder



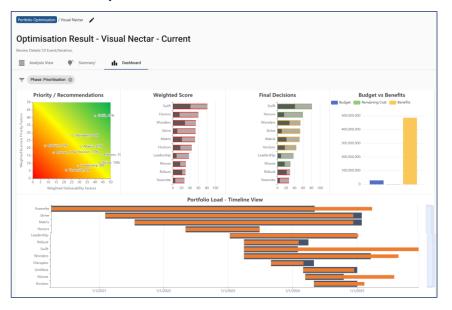
- 1. Follow a consistent approach to customising and optimising project delivery based on each project's and organisation's key characteristics.
- 2. Reduce the level of project management oversights or omissions.
- 3. Identify delivery approach risks and mitigants.
- 4. Create a draft schedule in MS Project or JIRA with streams, phases, deliverables, tasks and dependencies.
- 5. Enable better project outcomes.
- 6. All in 30 minutes or less.



Visit us for more information: https://www.sevenconsulting.com/project-pathfinder/

# SEVEN CONSULTING Portfolio Optimisation Tool

The Portfolio Optimisation Tool helps clients manage and prioritise their project portfolios based on a set of business priorities and deliverability constraints.





# **Summary of the Portfolio Optimisation Tool**



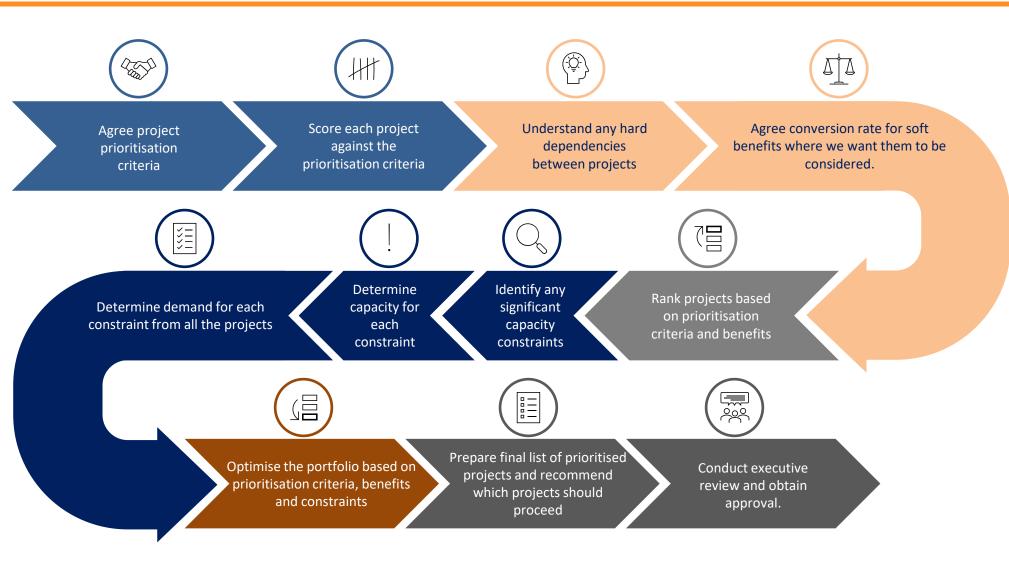
The Portfolio Optimisation Tool helps clients manage and prioritise their project portfolios based on a set of business priorities and deliverability constraints.

Key features of the Portfolio Optimisation Tool include:

- Captures business and deliverability factors, constraints and strategic pillars used for determining prioritisation.
- Collects key project information used for prioritisation including dependency with other projects.
- Provides a recommendation on project prioritisation according to alignment to organisational objectives with an overlay of available capacity.
- Provides a summary dashboard for leadership view on project ranking and business versus deliverability factors.
- Allows executives to override prioritisation recommendation and reflect group's final prioritisation but showing loss of benefits and resource gaps.

# **Portfolio Optimisation Process**





### **Process Benefits**



- 1. Consults and creates consensus from executives on:
  - Prioritisation Criteria.
  - Prioritisation Criteria weightings.
  - Capacity elements to be considered.
  - Final Review of portfolio recommendation.
- 2. However, data driven, more objective than subjective.
- Repeatable process.
- 4. Leaves set capacity for unanticipated needs.
- Caters for changes to benefits and remaining costs on existing projects and considers should they be halted.
- 6. Considers capacity of the organization.
- 7. Caters for some soft benefits being considered where executive agrees should be.
- 8. Allows for quarterly changes to criteria, weightings, capacity constraints and soft benefits considered and their exchange rate as the business imperatives change.
- Recommend that you perform quarterly capacity/regrets review to see if we have too much or too little capacity in certain areas and can take medium term actions to address
- 10. No ongoing need for Seven Consulting.

### Key capabilities of the Portfolio Optimisation Tool



- Provides a base set of business priority factors and deliverability factors which can be customised for each organisation.
- Includes draft weightings of each factor which can be adjusted for each organisation.
- Provides an input form to capture the key characteristics of a project.
- Calculates a weighted score for each project based on the business priority and deliverability factors.
- Produces a ranking of projects based upon their weighted scores.
- Provides a summary dashboard of project's business priority vs deliverability.
- Assists in calculating the revised capacity of the organisation based on a set of constraints.
- Assists in aligning the revised portfolio with the revised capacity.
- Captures management decisions regarding project priorities discussed in prioritisation sessions.

# **Sample Project prioritisation factors**



For each project, the project related factors to be considered during the project prioritisation include:

| Business Factors                                  | Deliverability Factors                               |  |  |  |  |  |
|---|--|--|--|--|--|--|
| (fixed, cannot be deleted)                        |  |  |  |  |  |  |
| <ul> <li>Speed to value</li> </ul>                | • Delivery risk (0%-100%)                            |  |  |  |  |  |
| <ul> <li>Benefits over remaining costs</li> </ul> | • Benefit Risk (0%-100%)                             |  |  |  |  |  |
| <ul> <li>Alignment to IT Roadmap.</li> </ul>      | • Support Risk (0%-100%)                             |  |  |  |  |  |
|   | Peak Resource Requirements (FTE)                     |  |  |  |  |  |
|   | <ul> <li># of Programs it is dependent on</li> </ul> |  |  |  |  |  |
|   |  |  |  |  |  |  |

Additional business and delivery factors can be added for each client environment. Seven Consulting will work with our clients to configure the tool for your environment, projects, factors and constraints.

The following slides provide some examples of the data captured in the Portfolio Optimisation Tool and some of the graphs/reports it produces.

# **Capturing factors and constraints**



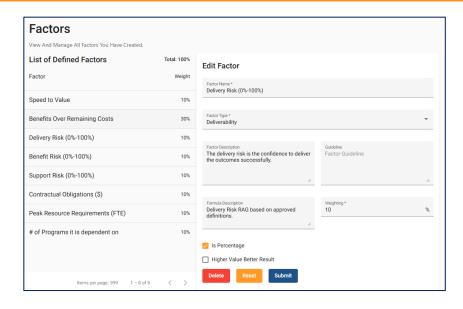
#### **Prioritisation Factors**

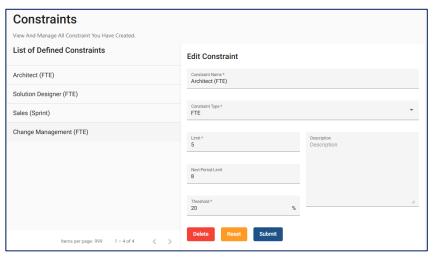
Lists the factors that should be used to prioritise projects.

Each factor can be weighted to reflect its relative importance.

#### **Portfolio Constraints**

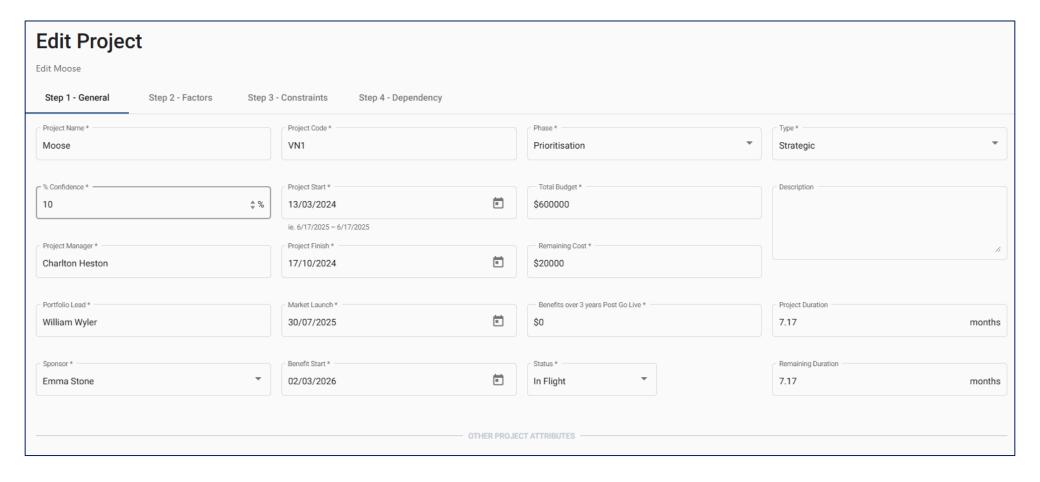
Lists the constraining factors that may prevent successful delivery of your projects.





# Capturing the key characteristics of each project





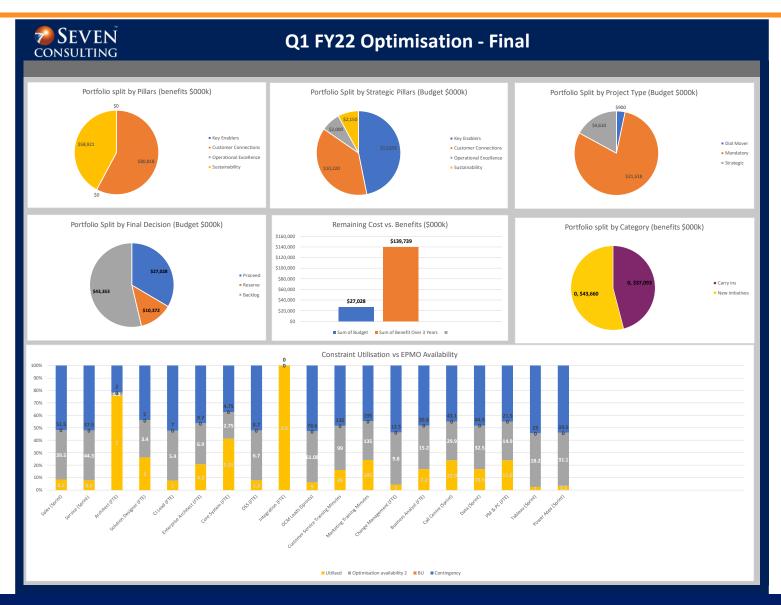
## **Portfolio Optimisation Tool - Sample Dashboard**





# **Portfolio Optimisation Tool - Sample Report**





## **Expected Outcomes from the Portfolio Review**



- Prioritised view of the project portfolio projects will have been prioritised based on a set of weighted criteria agreed with stakeholders
- Decisions will have been made on which projects should be started, stopped or deferred
- Updated view on the delivery capacity of the organisation to deliver projects in the current environment
- Increased management confidence that the organisation is spending its funding on the right projects in the current environment
- An ongoing framework which can be reviewed on a regular basis to confirm that funding and resourcing is still be allocated to the most important projects

### **Portfolio Optimisation Tool - indicative implementation**



#### **Activities**

Understand and agree weighted priorities and constraints. Understand and agree current and potential projects, associated delivery requirements and alignment to organizational priorities.

Updating tool to reflect organizational priorities.

Hold initial review meeting.

Issue draft portfolio report and review with key stakeholders.

**Final Report.** 

Issue final report for sign-off.
Give notice to projects to
proceed

Week 1

Week 2

Week 3

Week 4

Week 5

Week 6

Week 7

Week 8













List weighted decision-making factors.

List of current projects, their plans and risks.

Updated tool and initial weighted project score.

Hold initial review meeting.

Draft Portfolio Delivery Report.

**Final Portfolio Delivery Report.** 

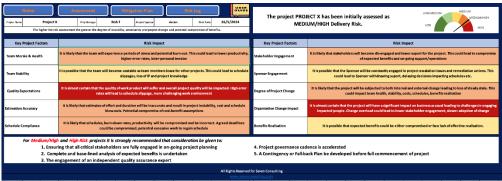
**Outputs** 



# 4. PRISM

our new Expert Project Risk Tool





### **Introduction to PRISM**

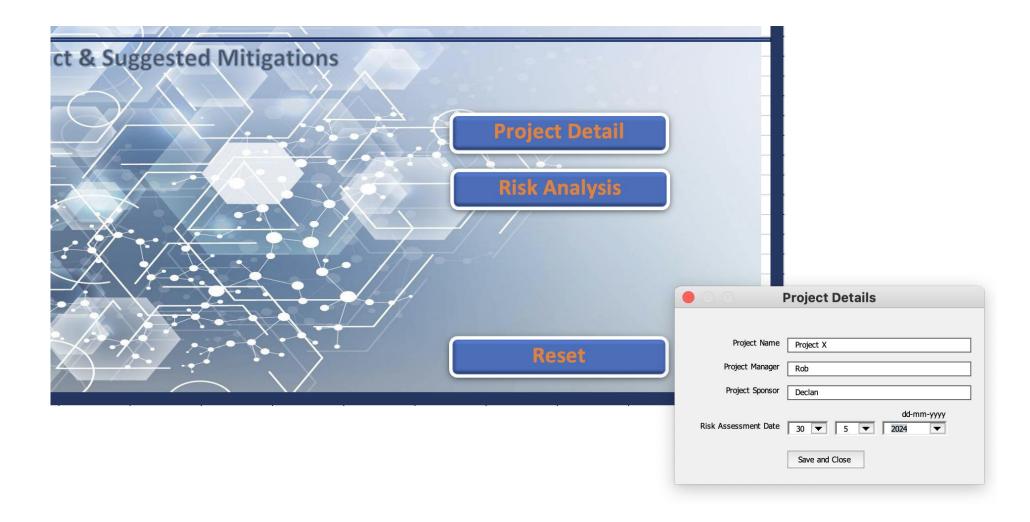


PRISM is a structured, expert-developed tool by Seven Consulting designed to improve the assessment, mitigation, and management of project delivery risks. Recognising that risks significantly impact estimation, schedule, team health, and stakeholder engagement, PRISM offers a consistent, best-practice framework built on decades of experience and research. While each project is unique, PRISM addresses a core set of common project risk factors across all types of projects. It also promotes a unified risk language within the organisation, especially valuable for those with less project delivery experience.

#### Why Use PRISM:

- Creates a common, simplified framework for risk assessment across projects.
- Bridges the gap where existing client tools focus more on business-level risks than projectspecific ones.
- Supports continuous improvement through shared usage and insights, benefiting both seasoned and less experienced consultants.





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|     | 0 0   |     |            |      | Risk Assess    | me | nt Form        |   |                   |   |                                |
|-----|---|-----|------------|------|----------------|----|----------------|---|-------------------|---|--------------------------------|
|     | Delivery / Execution Risk Assessment                |     |            |      |                |    |                |   |                   |   |                                |
| P   | roduct/System Team                                  | Env | ironment/S | stak | eholders       |    |                |   |                   |   |                                |
| 1.  | Overall product/system complexity                   |     | Simple     | 0    | 25% complexity | 0  | 50% complexity | 0 | 75% complexity    | 0 | Complex                        |
| 2.  | Number of major components / workstreams / releases | 0   | 1          | 0    | 2 - 3          | 0  | 4 - 5          | 0 | 6 - 7             | 0 | > 7                            |
| 3.  | Organisational Change Impact                        | 0   | None       | 0    | Minor          | 0  | Moderate       | 0 | Significant       | 0 | Extensive                      |
| 4.  | Data complexity (size, volume, quality, etc.)       | 0   | Low        | 0    | 25% complex    | 0  | 50% complex    | 0 | 75% complex       | 0 | 100% complex                   |
| 5.  | Business process clarity                            | 0   | Accurate   | 0    | 75% accurate   | 0  | 50% documented | 0 | 25% documented    | 0 | Unclear/Unknown                |
| 6.  | Interface to other products/systems                 |     | None       | 0    | 2 - 3          | 0  | 4 - 6          | 0 | 7 - 10            | 0 | > 10                           |
| 7.  | Business process change                             | 0   | None       | 0    | Minor          | 0  | Moderate       | 0 | Significant       | 0 | Extensive                      |
| 8.  | Stability of requirements                           | 0   | Stable     | 0    | 75% stable     | 0  | 50% stable     | 0 | 25% stable        | 0 | Unstable/subjec<br>t to change |
| 9.  | Performance requirements (quality expectations)     | 0   | Low        | 0    | Mostly low     | 0  | Moderate       | 0 | High              | 0 | Very high / Best<br>practice   |
| 10. | Technology complexity                               | 0   | Low        | 0    | Minor          | 0  | Moderate       | 0 | Significant       | 0 | Extensive                      |
| 11. | Complexity of target state                          | 0   | Low        | 0    | 25% complex    | 0  | 50% complex    | 0 | 75% complex       | 0 | Complex                        |
| 12. | Level of technical and/or business innovation       | 0   | None       | 0    | Minor (10%)    | 0  | Moderate (20%) | 0 | Significant (30%) | 0 | Extensive (> 30%)              |
|     |   |     |            |      |                |    |                |   |                   |   | NEXT                           |



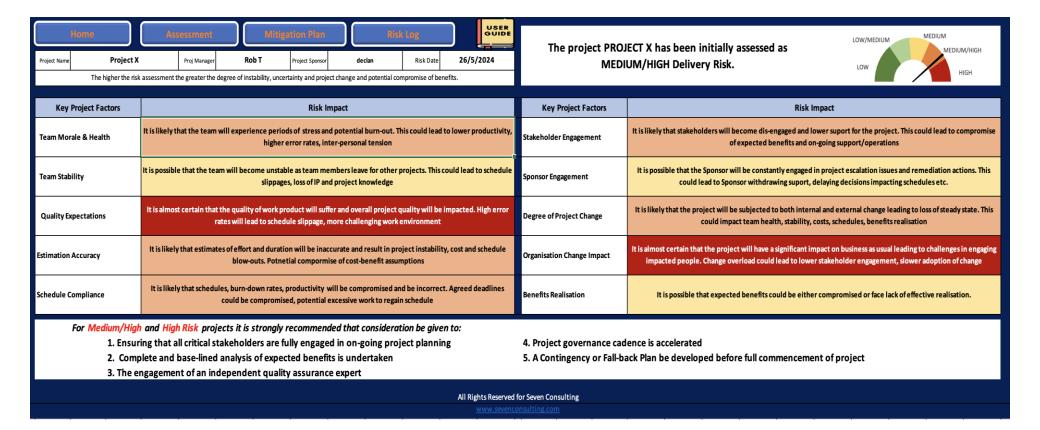
|                                      | 00  |      |            |      | Risk Assess    | me | nt Form        |   |                   |   | _                              |
|--------------------------------------|---|------|------------|------|----------------|----|----------------|---|-------------------|---|--------------------------------|
| Delivery / Execution Risk Assessment |   |      |            |      |                |    |                |   |                   |   |                                |
| P                                    | roduct/System Team                                  | Envi | ironment/S | Stak | eholders       |    |                |   |                   |   |                                |
| 1.                                   | Overall product/system complexity                   | 0    | Simple     | 0    | 25% complexity | 0  | 50% complexity | 0 | 75% complexity    | 0 | Complex                        |
| 2.                                   | Number of major components / workstreams / releases | 0    | 1          | 0    | 2 - 3          | 0  | 4 - 5          | 0 | 6 - 7             | 0 | > 7                            |
| 3.                                   | Organisational Change Impact                        | 0    | None       | 0    | Minor          | 0  | Moderate       | 0 | Significant       | 0 | Extensive                      |
| 4.                                   | Data complexity (size, volume, quality, etc.)       | 0    | Low        | 0    | 25% complex    | 0  | 50% complex    | 0 | 75% complex       | 0 | 100% complex                   |
| 5.                                   | Business process clarity                            | 0    | Accurate   | 0    | 75% accurate   | 0  | 50% documented | 0 | 25% documented    | 0 | Unclear/Unknown                |
| 6.                                   | Interface to other products/systems                 | 0    | None       | 0    | 2 - 3          | 0  | 4 - 6          | 0 | 7 - 10            | 0 | > 10                           |
| 7.                                   | Business process change                             | 0    | None       | 0    | Minor          | 0  | Moderate       | 0 | Significant       | 0 | Extensive                      |
| 8.                                   | Stability of requirements                           | 0    | Stable     | 0    | 75% stable     | 0  | 50% stable     | 0 | 25% stable        | 0 | Unstable/subjec<br>t to change |
| 9.                                   | Performance requirements (quality expectations)     | 0    | Low        | 0    | Mostly low     | 0  | Moderate       | 0 | High              | 0 | Very high / Best<br>practice   |
| 10.                                  | Technology complexity                               | 0    | Low        | 0    | Minor          | 0  | Moderate       | 0 | Significant       | 0 | Extensive                      |
| 11.                                  | Complexity of target state                          | 0    | Low        | 0    | 25% complex    | 0  | 50% complex    | 0 | 75% complex       | 0 | Complex                        |
| 12.                                  | Level of technical and/or business innovation       | 0    | None       | 0    | Minor (10%)    | 0  | Moderate (20%) | 0 | Significant (30%) | 0 | Extensive (> 30%)              |
|                                      |   |      |            |      |                |    |                |   |                   |   | NEXT                           |



|     | 00   |     |                          | Ris  | k Assessm                | ent | Form                     |    |                           |   | _                             |
|-----|--|-----|--------------------------|------|--------------------------|-----|--------------------------|----|---------------------------|---|-------------------------------|
|     |  |     | Delivery                 | /    | Execution                | Ris | sk Assessme              | nt |                           |   |                               |
| P   | roduct/System Team   | Env | ironment/Stake           | holo | lers                     |     |                          |    |                           |   |                               |
| 1.  | Project cost / budget                                      | 0   | Fluid<br>(but monitored) | 0    | Up to 75% flex available | 0   | Up to 50% flex available | 0  | Up to 25%<br>flex         | 0 | Fixed (No room to move)       |
| 2.  | Level of stakeholder support                               | 0   | Very High                | 0    | Mainly positive          | 0   | Mixed                    | 0  | Mainly low /<br>Resistant | 0 | Low / Resistant               |
| 3.  | Stakeholder experience with project type                   | 0   | Extensive                | 0    | 75% are experienced      | 0   | 50% are experienced      | 0  | 25% are experienced       | 0 | None                          |
| 4.  | Sponsor support  | 0   | Completely committed     | 0    | Committed                | 0   | Mixed priorities         | 0  | Partially supportive      | 0 | Low / Uncertain               |
| 5.  | Impact on business operations (new technology, procedures, | 0   | None                     | 0    | < 10% impact             | 0   | 50% impact               | 0  | > 75% impact              | 0 | 100% impact                   |
| 6.  | etc.) Degree of change management required                 |     | None                     | 0    | < 10% impact             | 0   | 50% impact               | 0  | > 75% impact              | 0 | Complete impact               |
| 7.  | Stakeholder participation                                  | 0   | Completely committed     | 0    | Committed                | 0   | Mixed priorities         | 0  | Partially supportive      | 0 | Low / Uncertain               |
| 8.  | Critical dependence upon related projects                  | 0   | None                     | 0    | 1                        | 0   | 2 - 3                    | 0  | 4 - 6                     | 0 | > 6 related projects          |
| 9.  | Number of business groups involved                         | 0   | Single<br>business       | 0    | 2 - 3                    | 0   | 4 - 6                    | 0  | 7 - 9                     | 0 | > 10 business<br>groups       |
| 10. | Critical stakeholders                                      | 0   | 1                        | 0    | 2 - 3                    | 0   | 4 - 6                    | 0  | 6 - 9                     | 0 | > 10 critical<br>stakeholders |
|     |  |     |                          |      |                          |     |                          |    |                           |   |                               |
|     |  |     |                          |      |                          |     |                          |    |                           |   |                               |
|     |  |     |                          |      |                          |     |                          |    | ВАС                       | K | SUBMIT                        |

## **PRISM Example Output**





# **PRISM Example Output**



| Home                          | Assessment Risk Analysis Risk  | t Log   |   | USER                          |  |  |  |  |  |  |
|-------------------------------|--|---|---|-------------------------------|--|--|--|--|--|--|
| Key Project Factors           | Risk Impact  | Possible Mitigation Actions 1   | Possible Mitigation Actions 2   | Possible Mitigation Actions 3 |  |  |  |  |  |  |
| Team Morale &<br>Health       | It is likely that the team will experience periods of stress and potential burn-out. This could lead to lower productivity, higher error rates, inter-personal tension   | Engage external team/people coach   |   |                               |  |  |  |  |  |  |
| Team Stability                | It is possible that the team will become unstable as team members leave for other projects. This could lead to schedule slippages, loss of IP and project knowledge  | d Arrange training and certification in project technologies  |   |                               |  |  |  |  |  |  |
| Quality Expectations          | It is almost certain that the quality of work product will suffer and overall project quality will be impacted.<br>High error rates will lead to schedule slippage, more challenging work environment                              |   | •   |                               |  |  |  |  |  |  |
| Estimation Accuracy           | It is likely that estimates of effort and duration will be inaccurate and result in project instability, cost and schedule blow-outs. Potnetial compormise of cost-benefit assumptions   | Use proof of concept and prototyping to<br>Establish Minimum Viable Product & im  | o introduce, test and validate quality expo<br>plement time-boxing              | ectations                     |  |  |  |  |  |  |
| Schedule<br>Compliance        | It is likely that schedules, burn-down rates, productivity will be compromised and be incorrect. Agreed deadlines could be compromised, potential excessive work to regain schedule  | Consider Agile, User Centric Design, pro<br>Ensure non-functional/quality requirement   | ototyping to elucidate requirement<br>ents are aligned to intended product use/ | lifecycle                     |  |  |  |  |  |  |
| Stakeholder<br>Engagement     | It is likely that stakeholders will become dis-engaged and lower suport for the project. This could lead to compromise of expected benefits and on-going support/operations  | Embed a quality regime which evaluates the product rather than the process  Engage critical stakeholders specifically to elicit Quality Attributes or non-functional requirements |   |                               |  |  |  |  |  |  |
| Sponsor Engagement            | It is possible that the Sponsor will be constantly engaged in project escalation issues and remediation actions. This could lead to Sponsor withdrawing suport, delaying decisions impacting schedules etc.                        | Engage independent Quality Assurance and/or I V & V Engage Sponsor to support external and independent Quality Assurance expert   |   |                               |  |  |  |  |  |  |
| Degree of Project<br>Change   | It is likely that the project will be subjected to both internal and external change leading to loss of steady state. This could impact team health, stability, costs, schedules, benefits realisation                             |   |   |                               |  |  |  |  |  |  |
| Organisation Change<br>Impact | It is almost certain that the project will have a significant impact on business as usual leading to challenges in engaging impacted people. Change overload could lead to lower stakeholder engagement, slower adoption of change |   |   |                               |  |  |  |  |  |  |
| Benefits Realisation          | It is possible that expected benefits could be either compromised or face lack of effective realisation.   |   |   |                               |  |  |  |  |  |  |
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# **PRISM Example Output**



| Risk Factor       Number of major components / workstreams / releases     6 - 7       Organisational Change Impact     Signification in the complexity (size, volume, quality, etc.)     75% continued in the complexity (size, volume, quality, etc.)       Interface to other products/systems     7 - 10 | cant<br>omplex<br>able | Product/System Mitigation 1 Consider agile, User Centric Design, prototyping to elucidate requirement Engage procurement expertise to understand contractual constraints Consider agile, User Centric Design, prototyping to elucidate requirement  Negotiate rigouous Project Change Request | Mitigation 2  Focus on effort for data cleansing, verification and design | Mitigation 3 |
|---|------------------------|---|---|--------------|
| Number of major components / workstreams / releases 6 - 7  Organisational Change Impact Significat  Data complexity (size, volume, quality, etc.) 75% con   | cant<br>omplex<br>able | Consider agile, User Centric Design, prototyping to elucidate requirement  Engage procurement expertise to understand contractual constraints Consider agile, User Centric Design, prototyping to elucidate requirement   | Focus on effort for data cleansing, verification and design               | Mitigation 3 |
| Organisational Change Impact Signification Data complexity (size, volume, quality, etc.) 75% con  | cant<br>omplex<br>able | requirement  Engage procurement expertise to understand contractual constraints  Consider agile, User Centric Design, prototyping to elucidate  requirement   | <u> </u>  |              |
| Data complexity (size, volume, quality, etc.) 75% co  | able                   | Consider agile, User Centric Design, prototyping to elucidate requirement   | ▼   |              |
|   | omplex<br>able         | requirement   | ▼   |              |
| Interface to other products/systems 7 - 10  | able                   | Negotiate rigouous Project Change Request r   | ▼   |              |
|   | able                   | Negotiate rigouous Project Change Request r   |   |              |
| Stability of requirements 25% sta   |                        |   | •   |              |
| Technology complexity Significa   | cant                   | Evaluate pilot/staggered rollout approach, str<br>Consider agile, User Centric Design, prototyp   |   | nonths       |
| Complexity of target state Comple   |                        | Focus on effort for data cleansing, verification  |   |              |
| Level of technical and/or business innovation Significa   | cant (30%)             | Engage procurement expertise to understand  | d contractual constraints   |              |
|   |                        | Determine Minimum Viable Product for contin   | • ,   |              |
|   |                        | Engage independent Quality Assurance and/o  | or I V & V  |              |
|   |                        | Engage highly-experienced relevant technoia   | al experts  |              |
|   |                        | Use proof of concept and prototyping to intro   | oduce, test and validate quality expectations                             |              |
|   |                        | Establish Minimum Viable Product & impleme  | ent time-boxing   |              |
|   |                        | Consider Agile, User Centric Design, prototyp   | ping to elucidate requirement   |              |
|   |                        | Ensure non-functional/quality requirements a  | are aligned to intended product use/lifecycle                             |              |
| Risk Factor   | Assessment             | Mitigation 1  | Mitigation 2  | Mitigation 3 |
| Intrinsic team skills (general, interpersonal) Inconsis   | istent                 |   |   |              |
| Project manager experience 1 - 3 pro  |                        |   |   |              |
|   |                        |   |   |              |
| Project development length 13 - 18 i  | months                 |   |   |              |
| Project dependency upon external vendors 3 vendo  | ors                    |   |   |              |
| Schedules/Deadlines Flexibility <15% fl   | flex                   |   |   |              |

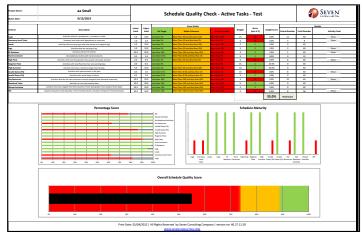


# **Other Seven Consulting Tools**

### **Other Seven Consulting Delivery Tools**



#### **Health Check Tool**



The Schedule Heath Tool is designed to evaluate the quality, integrity and currency of a project schedule and suggests improvement areas.

#### Key features include:

- Health check
- Schedule maturity
- Overall schedule quality score

#### **Schedule Dashboard**



The Schedule Dashboard combines a number of reports to provide a 'Dashboard', or snapshot of Agile projects progress.

#### Key features include:

- Weekly velocity
- Earned Value
- Task burndown
- Effort Tracking

### **Other Seven Consulting Delivery Tools**



#### **Schedule Predictor**



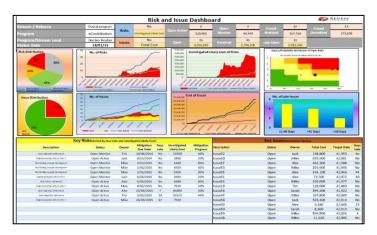
The Schedule Predictor Tool uses advanced algorithms to evaluate the precision of project forecast date and PM expectation finish date according to their actual performance. It provides a prediction trend line to suggest improvement areas.

#### **Key features include:**

- Project confidence level
- Critical path analysis
- Cumulative probability

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#### **Risk and Issues Dashboard**



The Risk and Issue Dashboard analyses the project risk and issue registers to provide a view of key metrics that include aging, cost, quantities by project phase and severity.

#### **Key features include:**

- Issue tracking by status, cumulative issues over time, number of late issues, estimated cost of issues
- Risk tracking by status, cumulative risks over time, likely cost of unmitigated risks, impact/probability distribution of open risks



#### Our projects so far:

2007 Villawood Detention Centre (Sydney)

2008 South Australian Detention Centre (Sydney)

Seven Consulting has been giving back to the wider community since 2007, by supporting our team and their families in voluntary projects to assist those who find themselves in need of help.

2011 Cambodian School Build (Sydney)



2012 **Barnardos Kingston** House (Sydney)



2013 Youth off the Streets (Sydney)



#### 2015

- Jesuit Refugee House Blaiket (Sydney)
- Hanover Crisis Centre (Melbourne)



#### 2016 Marian Villa (Sydney)



#### 2021 - Mini Project 7

In 2021, Seven Consulting continued to acknowledge the importance of fostering a community presence. Seven Consulting team members across three cities were able to participate in multiple mini projects throughout the vear to fulfill our Project 7 commitment.

#### 2020

- DONATION DRIVE Project 7 gave back to the community, by donating \$104,000 across 29 charities, enabling these organisations to create real change in the lives of those who need it most.

#### 2019

- Avalon Centre (Melbourne)
- Dignity.org.au (Sydney)
- Bahay San Jose House with No Steps Foundation (Manila)







#### 2018

- Erin's Place (Sydney)
- Concordia Childrens Services (Manila)
- M.A.D. Woman Foundation (Melbourne)







#### 2017

- (Melbourne)
- Cerebral Palsy Foundation (MNL)



#### 2022 - Mini Project 7

- M.A.D. Woman (Melbourne) The pencil case challenge
- · Bahay ni Maria and Tahanan ng Pagmamahal (Manila)







#### 2023 - Mini Project 7

#### Sydney & Melbourne

- Clean Up Australia
- HeartKids
- M.A.D. Woman

#### Svdnev

- Balmoral Burn
- Monika's Rescue
- Pocket City Farms

#### Manila

- Solar Hope
- JCI Batangas Caballero





#### 2024

#### Sydney Northern Beaches Women's Shelter

#### Melbourne

- · Community Housing Limited
- Manila
- Habitat for Humanity **Philippines**
- Tanging Yaman Foundation Inc.





#### 2025

As part of Project 7 2025, our Sydney team partnered with CatholicCare Services to enhance their Disability Services warehouse, improving accessibility and creating a more welcoming space.

Sydney (CatholicCare)







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The purpose of the Seven Consulting annual Delivery Summit is to share our clients' best practices in program and project delivery. It also serves as a celebration of success, a thank you, a training session, and a networking opportunity for our clients and their selected delivery leads.

### Some of the Delivery Summit Speakers include:

John Hunt - CIO & Managing Director of Group Enablement, Woolworths Group; Jeya Shan - Director Strategic Projects, CLP Power Hong Kong Limited; Mick O'Brien - Managing Director, EQT; Darren Abbruzzese - CIO Business Banking and Group Digital, NAB; Glenn Waterson - GM Retail Transformation, AGL; Victoria Jones - Head of Lending Transformation, ANZ; Jane Harford - Former Director of IT, Melbourne Girls Grammar; Cindy Vandecasteele - Former General Manager Customer Engagement, Alinta Energy; Cameron McLean - Former Chief Technology & Data Officer, GMHBA; Margaret Wilde -Program Director, NAB; Geraldine Chin Moody - Non-Executive Director & Chair Advisory Board, Directors Australia; Alice Kunek – Australian Professional Basketball Player, Seven Consulting Opals; Kristy Wallace – Australian Professional Basketball Player, Seven Consulting Opals

We have achieved an average NPS of 68 across our 6 Delivery Summits

#### **Our Delivery Summit Supporting Organisations**



















































































Visit us for more information: www.sevenconsulting.com/seven-consulting-delivery-summit



Following on from being the first dedicated sponsor of the Matildas, we continue to support world-class Australian women's teams with the Seven Consulting Opals, currently ranked No.2 in the world and Olympics world bronze medal winners.

We are extremely proud to be official sponsors of the Australian Women's National Basketball team, the Seven Consulting Opals.



Seven Consulting is a proud naming rights partner of the Australian Women's National Basketball team, the Seven Consulting Opals







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#### Seven Consulting Pty Ltd ABN 44 100 234 179

SYDNEY Level 13, 179 Elizabeth Street, Sydney, New South Wales 2000 +61 (0)2 8267 5000

MELBOURNE Level 5, 520 Collins Street a, Victoria 3000 +61 (0)3 9617 8200

PHILIPPINES - MAKATI Level 4, BDO Equitable Tower, 8751 Paseo de Roxas, Makati City, Philippines

PHILIPPINES - ALABANG Level 6, Asian Star Building, Asean Drive, Filinvest Corp City, Alabang, Muntinlupa City, Philippines

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