SEVEN CONSULTING™

Australia's Best Program Delivery Company

Peak Results, Delivered Together

Seven Consulting Scheduling Capability Overview

SEVEN CONSULTING™

Seven Consulting proudly supports the world-class Australian women's basketball team, the Seven Consulting Opals, currently ranked No. 2 globally, the FIBA Women's Asia Cup 2025 champions, and medal winners in the FIBA Women's World Cup 2024 and Paris 2024 Olympics. We also sponsor the Financy Women's Index, promoting gender financial equality in Australia.

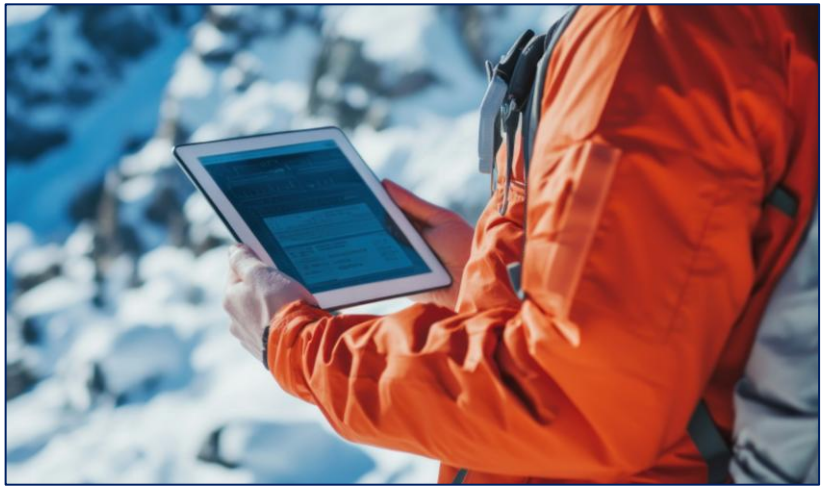
Financy Women's Index

TEAMWORK • TRANSPARENCY • DELIVERY

Seven Consulting - Services

Program Delivery

We deliver some of Australia's most complex and challenging agile, traditional and hybrid programs. We work with our clients to understand their organisational and program characteristics. These inform how we design a delivery approach to produce the best outcome for our clients. Most of our consultants are scaled agile (SAFe) certified and manage billions of dollars of transformation programs that range in size from <$1m to >$500m.



PMO Services

We provide PMO establishment and management, PMO analysis, scheduling services, and tools for some of the largest organisations in Australia. This can range from scheduling services, to running the PMO for $1.5bn programs, to EPMO management.

All of our clients are reference sites

Seven Consulting – Products & Services

Change Management Services

We provide program change management, adding value from the inception of an initiative through to benefits realisation. We also support the integration of change management at an enterprise level to improve portfolio performance.

Delivery Consulting

We provide delivery capability uplift, sponsor and project manager training, and portfolio and program reviews to assist our clients improve their program delivery. We have successfully provided these services to over 60 clients.

Delivery Tools

We have leveraged decades of experience to develop world-leading tools which are used to assist our clients in; portfolio optimisation, delivery approach design and weekly insights into their delivery. These tools are used successfully on over $5bn of programs annually.

All of our clients are reference sites

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Our Clients

Seven Consulting has a proven track record delivering critical outcomes for Australian organisations across industries and domains. 100% of our clients are reference sites.

Woolworths — Client Since 2012	nab — Client Since 2013	Macquarie — Client Since 2014	futurefund — Client Since 2015	agl — Client Since 2017	indue — Client Since 2018	ASX — Client Since 2019	The University of Sydney — Client Since 2019
VAULT — Client Since 2020	Hunter Water — Client Since 2020	Coca-Cola Europacific Partners Australia — Client Since 2021	Court Services Victoria — Client Since 2022	iress — Client Since 2022	dexus — Client Since 2022	Sunnyfield — Client Since 2023	Australia Post — Client Since 2024
nib — Client Since 2024	Australian Government Department of Employment and Workplace Relations — Client Since 2024	pepper money — Client Since 2024	Cuscal — Client Since 2024	Catholic Schools Parramatta Diocese — Client Since 2024	CLP 中電 — Client Since 2024	NSW Trustee & Guardian — Client Since 2025	NSW Government — Client Since 2025
Football Australia — Client Since 2025	RioTinto — Client Since 2025	adairs — Client Since 2025	Teachers Mutual Bank — Client Since 2025	coles — Client Since 2025	the ORCHARD — Client Since 2025		

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Our clients and team are our top priorities

Client Satisfaction Survey Results

Year	Satisfaction rating	Survey questions
2025	**99.25%**	**11,007**
2024	99.45%	11,668
2023	99.50%	11,223
2022	99.20%	13,191
2021	99.15%	15,932
2020	98.87%	14,455
2019	99.08%	14,949

100% of our clients are reference sites

Team Satisfaction Survey Results

Survey Date	Satisfaction rating
Oct'25	**96.86%**
Apr'25	98.60%
Oct'24	97.56%
Apr'24	97.41%
Dec'23	95.32%
Jun'23	97.66%
Dec'22	97.82%

Commonwealth Bank

"Every Seven consulting person I have ever worked with has been very good at what they do."

Woolworths – The fresh food people

"Seven Consulting continues to provide consultants who are of a very high calibre and they remain a strategic partner."

agl

"Strong program delivery capability with the flexibility to scale up and down quickly to meet program and business needs. Look to continue to bring the best of the Seven ecosystem to clients to demonstrate the value-add."

Coca-Cola Europacific Partners

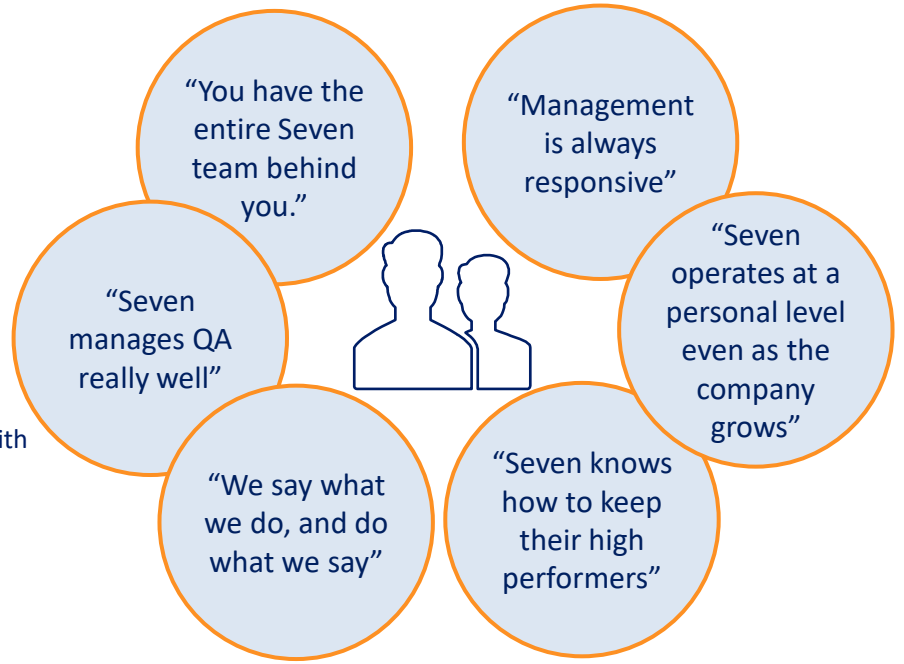
"Good people and a focus on support from the central organisation when required."

alintaenergy

"Very happy with the level of organisation and governance the Seven Project/Program Managers bring to our more complex initiatives."

Equity Trustees

"We have been very impressed with the capability of consultants from Seven Consulting and this has significantly uplifted our project management maturity, discipline, capability and delivery across the organisation."



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Our customer satisfaction feedback at

January – June 2025 Survey Results

Client Satisfaction

98.69%

Net Promoter Score

46.32

Number of Survey Question Responses

5,487

Example Reviewers Names

- *Lorem ipsum*
- *Lorem ipsum*
- *Lorem ipsum*
- *Lorem ipsum*

Key Comments:

- *“Lorem ipsum dolor sit amet, consectetur adipiscing elit.”*
- *“Lorem ipsum dolor sit amet, consectetur adipiscing elit. Mauris bibendum feugiat nunc vitae blandit. Vestibulum mattis sem auctor, ornare nisl ac, accumsan lectus.”*
- *“Lorem ipsum dolor sit amet, consectetur adipiscing elit.”*

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How do we get to 98+% customer satisfaction?

People

- Over 90%+ permanent workforce, tested extensively through a robust recruitment process.
- High employee engagement.
- Hands on owners that have delivered major programs.
- Training allowances and internal learning sessions, including sessions led by Rob Thomsett—our in-house Thought Leader.
- Comprehensive mentoring.
- 95% SAFe® qualified and internal trainers.

Process

- Regular structured quality assurance of all assignments.
- Weekly review of all assignments' status.
- Industry leading Customer Satisfaction and NPS management.
- Bench support available at no cost to client.
- Holidays and illness cover for clients.

Tools

- Dedicated project tools team.
- Program delivery approach designed with Pathfinder.
- Delivery approach risks defined with Pathfinder.
- Schedule integrity measured with HealthCheck Tool.
- Project reporting with dashboards and scorecards.
- Portfolio Optimisation Tool.

All our clients are reference sites.

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How our values impact our delivery?

Teamwork

Teamwork is at the core of what we do because big projects can't be delivered without great teamwork. We focus on ensuring that the Seven team, the client team and vendors create one team working seamlessly together.

Transparency

Assumptions and poor communications kill projects, whereas openness is the foundation of good relationships and reliable delivery. We remain a completely independent consultancy.

Delivery

A strong emphasis on outcomes focuses the team and grows confidence. With a confident attitude, expert personnel and effective teams we always deliver to our client's high expectations.

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Why have strong scheduling capability?

- All programs require effective schedules to efficiently deliver and achieve the best possible outcomes for the program on all parameters (time, cost, quality, scope).
- The schedule is the control that enables hidden problems to be exposed and ensures that issues are raised and dealt with in an effective and timely manner.
- An effective schedule is one that enables a realistic measurement of progress against a set target (Schedule Baseline), prioritisation of time and effort in order to meet the target (Critical Path), and an early identification of risks and issues that could endanger on-time delivery (Risk Analysis).
- Many organisations build inadequate schedules that cannot be properly tracked against. This can be as simple as underestimating task duration but can often be caused by more complex mis-scheduling, e.g. - tasks are at too high a level; dependencies are not created or created incorrectly; sequencing is not optimal; lead and lag is incorrect; or tracking is not effectively managed. The quality of the schedule and maintenance of it are a major determinant of the success of the project.
- **Each day on the critical path is worth the sum of the daily program costs and one day of benefits. Realising this and proactively optimising every task on the critical path will allow you manage this. This is where weekend work and additional resourcing can be used selectively. Slack should be managed in parallel to ensure other tasks don't become critical path. Knowing how far each task is from the critical path (float) gives you the ability to prioritise tasks and resources wisely.**
- The creation, maintenance and analysis of a quality schedule will avoid cost / waste and enable the achievement of better business outcomes.
- To create and maintain effective schedules, a strong scheduling capability is required.

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Our Services - Scheduling Capability

A strong scheduling process consists of:

- **Creating Schedule and Setting Baseline** - Identifying deliverables, tasks, dependencies, duration and resource estimates and composing them in an efficient and logical schedule of activities which is then baselined and utilised as the target state.
- **Updating and Maintaining Schedule** - A weekly update of the schedule with actual data to enable effective management of critical path, task velocity and the management of any changes, where necessary.
- **Analysing and Reporting** - Actual, baselined data and forecasts are analysed to create reports that provide key management information, including reporting on the critical path; an overall picture of how the project has been tracking in the past; and a risk analysis for the future.

Within this context, Seven Consulting offers the following services to either provide or develop within your organisation/program a strong scheduling capability:

- Run the End-to-End scheduling process
- Run planning workshops
- Scheduling skill enhancement
- One-day Schedule Quality Assessment and Diagnostics
- Reporting dashboard

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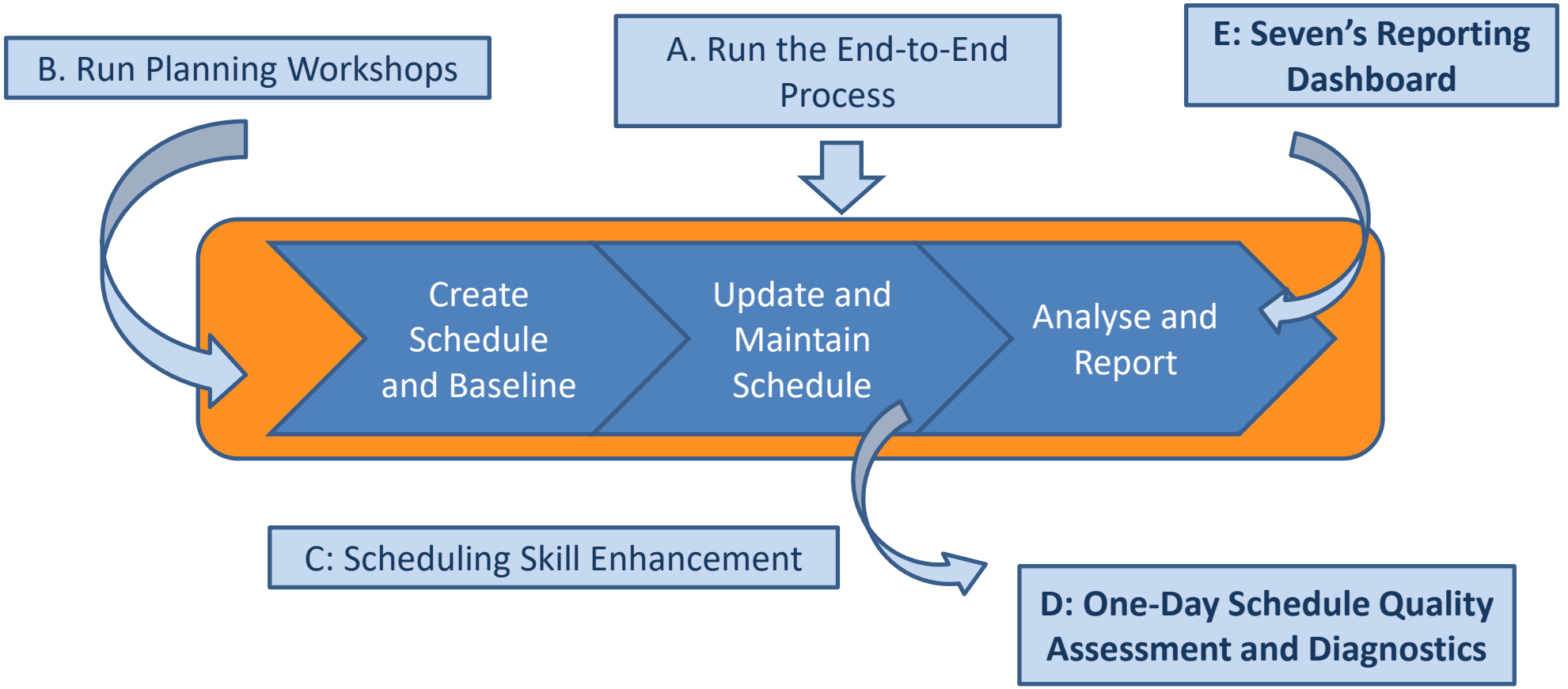
Seven Consulting's Scheduling Capability Services



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Overview of Scheduling Capability Services

A. **Run the End-to-End Process:** Develop an effective and detailed schedule; identify the critical path; provide expert advice on critical path management; progress and update the schedule; analyse progress to date and the status of the critical path and the identification of potential risks.

B. **Run Planning Workshops:** Provision of a team of highly experienced consultants, including a Master Scheduler, to run planning sessions with all Stream Leads, Project Managers and Program Manager(s) to clarify the scope, identify deliverables and to establish internal and external dependencies. Once complete, this will form the basis of a strong and integrated schedule.

C. **Scheduling Skill Enhancement:** Determine your organisation's target capability requirement. Then assess the individual level of skill for each scheduling practitioner and, finally, develop and deliver a mentoring and coaching plan, where required.

D. **One-day Schedule Quality Assessment and Diagnostics:** A Health Check Tool designed to assist Master Schedulers, Project Managers and Program Managers in evaluating the quality of their schedules and provide suggestions on how to improve their schedules through the application of a set of best practice guidelines and rules.

E. **Seven's Schedule Reporting Dashboard:** A customisable dashboard which provides rich detail on key schedule metrics at the work stream, project and program level.

A. Run the End-to-End Process

- **What we offer:**
  - Seven Consulting's Schedulers will work with the project team throughout planning the phases of the program to **develop an effective and detailed schedule**.
  - Our Schedulers work with your Project Managers to create a detailed schedule based on your organisation's methodology, and **identify the critical path**.
  - Our Schedulers will provide an **expert opinion** on how to compress the critical path, in order to bring the delivery date back to a target date, i.e. release date.
  - Once the schedule is baselined, Seven Consulting's Schedulers will engage weekly with the Workstream Leads and Project Managers to obtain actual data on **progress and will update the schedule**.
  - Our Schedulers will go beyond just updating the schedule. They will perform a range of **analyses on progress to date, status of the critical path and identification of potential risks** to enable better decision making.
  - Seven Consulting's **schedule reporting capability** is efficient and removes the necessity of receiving multiple pages of fragmented reports. Seven Consulting uses its propriety reporting tool. The tool retrieves up-to-date data from the schedule and delivers it in a single dashboard (refer to the Schedule Reporting Dashboard).

- **Benefits for you**:
  - An effective schedule which provides a basis for tracking and measuring progress, forecasting and mitigating emerging challenges and prioritising time and effort to facilitate a successful delivery.
  - Robust, consistent and reliable reporting (refer to the Schedule Reporting Dashboard).
  - Artefacts:
    - Schedule Management Plan
    - Baselined schedule with identified critical path, approved by Sponsor
    - Weekly schedule report (Reporting Dashboard)

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B. Run Planning Workshops

- **What we offer:**
  - Seven Consulting provides a team of highly experienced consultants including a Master Scheduler, to run planning sessions with all Stream Leads, Project Managers and Program Manager(s) to **clarify the scope, identify deliverables and establish internal and external dependencies**. These then form the basis for a **strong and integrated schedule**.
  - To achieve this, our consultants will either use our own methodology, or leverage an internal methodology, to capture all the required information, assumptions and risks to create a platform for successful scheduling practice.
- **Benefits for you:**
  - The integrated planning exercise across the program promotes the participation and understanding of all program leaders to ensure that all program participants are on the same page.
  - Senior stakeholder engagement in the planning process will deliver higher levels of commitment to the plan.
  - A strong and collective understanding of the critical path and more active management of critical tasks.
- **Artefacts:**
  - Program and Work Stream Scope Statements
  - Baselined Schedule with identified critical path, approved by Sponsor
  - List of planning assumptions
  - List of identified schedule risk and issues

(see Appendix 2)

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C. Scheduling Skill Enhancement

- **What we offer:**
  - Seven Consulting has developed a proven process to identify an organisation's **target capability requirement**.
  - We facilitate this process through the placement of highly skilled Master Schedulers who have the expertise to **mentor and coach** project team members, Project Managers and Project Analysts to create a profound understanding of effective scheduling.
  - Based on the in-depth **assessment of individual and organisation capability** gained through initial assessment and day-to-day interactions with the team members, an **action plan** is recommended to train and **source scheduling personnel** within the organisation.
  - We continue to work with your resources for an agreed period after initial training to ensure the effectiveness of training in real situations.

- **Benefits for you:**
  - Robust in-house scheduling capability

- **Artefacts:**
  - Pre-training assessment
  - Tailored training material
  - Post-training assessment

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D. One-day Schedule Quality Assessment and Diagnostics

- **What we offer:**
  - The Seven Consulting **Health Check Tool** is designed to assist Master Schedulers, Project Managers and Program Managers in evaluating the quality of their schedules, and in providing suggestions on how they can improve their schedules through the application of a set of best practice guidelines and rules.
- **Benefits for you:**
  - **A qualitative assessment of schedules**, presented in tabular format, highlighting areas of weakness or concern that may result in your schedule providing incorrect data. (See next page for a detailed example).
  - **Recommendations** on how these problems can be addressed to improve the schedules quality and, by extension, effectiveness.
- **Artefacts:**
  - Schedule Health Check Report
  - Schedule Diagnostics Report

Criteria	Description	Target Type	Lower Limit	Upper Limit	Score Guide			Weight	Score (out of 3)	weight Score	Details		
					On Target	Within Tolerance	Needs Attention				Actual Number	Total Number	Activity Code
Logic	The number of activities that are missing a predecessor, a successor or both.	Minimize	5.0	10.0	Less than 5%	More Than 5% and less than 10%	More than 10%	15	3	15.0%	13	678	3;10;18;33;56;295;328;403;484;519;574;583;808
Summary Level Tasks	No dependency or resources assigned to summary level tasks	Minimize	1.0	2.0	Less than 1%	More Than 1% and less than 2%	More than 2%	5	1	1.7%	51	208	Results are more than 20
Leads	This check identifies activities that are carrying a lead (also known as a negative lag)	Minimize	5.0	10.0	Less than 5%	More Than 5% and less than 10%	More than 10%	3	1	1.0%	91	678	Results are more than 20
Lags	This check identifies activities that are carrying a lag	Minimize	5.0	10.0	Less than 5%	More Than 5% and less than 10%	More than 10%	3	1	1.0%	71	678	Results are more than 20
FS Relations	The Number of Activities without FS relation	Minimize	10.0	20.0	Less than 10%	More Than 10% and less than 20%	More than 20%	3	3	3.0%	43	678	Results are more than 20
Hard Constraint	Number of activities with hard or two-way constraints	Minimize	0.5	1.0	Less than 0.5%	More Than 0.5% and less than 1%	More than 1%	9	1	3.0%	71	678	Results are more than 20
High Float	Number of activities with total float greater than quarter of project duration.	Minimize	2.0	5.0	Less than 2%	More Than 2% and less than 5%	More than 5%	6	1	2.0%	62	678	Results are more than 20
Negative Float	Total activity that is incomplete and total float is less than zero working days	Minimize	0.0	0.0	Less than 0%		More than 0%	15	1	5.0%	127	678	Results are more than 20
High Duration	Total number of activities that have a duration longer than one months	Minimize	5.0	10.0	Less than 5%	More Than 5% and less than 10%	More than 10%	10	3	10.0%	19	678	13;104;110;116;118;134;141;156;455;463;594;596;600;610;627;636;658;824;846
Invalid Dates	All activities with planned work in the past. There should not be any invalid dates in the schedule	Minimize	0.5	1.0	Less than 0.5%	More Than 0.5% and less than 1%	More than 1%	20	3	20.0%	1	562	485
Key Resources	Number of activities that do not have resources correctly assigned (over-allocated resources)	Minimize	10.0	20.0	Less than 10%	More Than 10% and less than 20%	More than 20%	3	1	1.0%	678	678	Results are more than 20
Missed Activities	Number of activities that have slipped from their baseline dates	Minimize	10.0	20.0	Less than 10%	More Than 10% and less than 20%	More than 20%	5	1	1.7%	578	678	Results are more than 20
BEI	Baseline Execution Index (Number of Actual Finished Activity/ Numebr of Baseline Finished Activity)	Minimize	10.0	20.0	Less than 10%	More Than 10% and less than 20%	More than 20%	3	1	1.0%	49	165	Results are more than 20
								100		65.3%	Final Score		

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D. Example of Schedule Quality Assessment and Diagnostics

Criteria	Description	Target Type	Lower Limit	Upper Limit	Score Guide			Weight	Score (out of 3)	weight Score	Details		
					On Target	Within Tolerance	Needs Attention				Actual Number	Total Number	Activity Code
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BEI	Baseline Execution Index (Number of Actual Finished Activity/ Numebr of Baseline Finished Activity)	Minimize	10.0	20.0	Less than 10%	More Than 10% and less than 20%	More than 20%	3	1	1.0%	49	165	Results are more than 20
								100		65.3%	Final Score		

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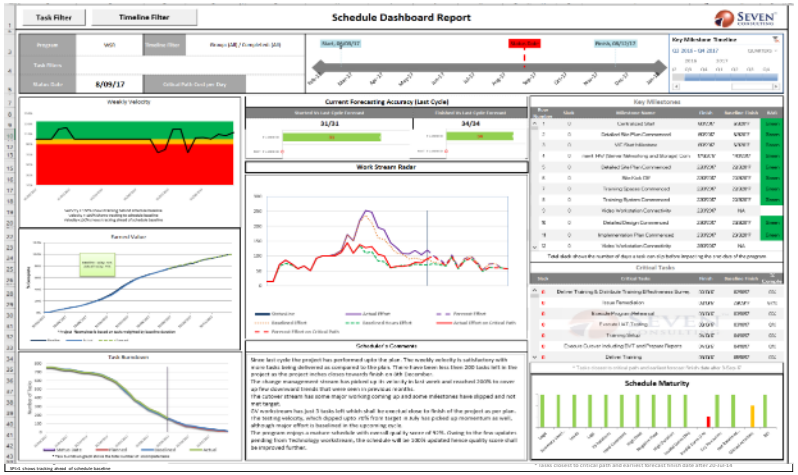
E. Seven's Schedule Reporting Dashboard

- **What we offer:**
  - **Customisable dashboard which provides** rich detail on leading indicators at the Program, Project and Work Stream level.
  - The dashboard is designed so it **can be used at all levels,** from Executive Sponsors through to Portfolio Directors/Heads of Delivery, Program Directors, PMO Leaders, Project Managers and Workstream Leads.
- **Benefits for you:**

The dashboard provides a snapshot through which management can determine:

  - The performance of a program or a section:
    - against the baseline;
    - against the forecast;
  - Where the challenges are;
  - Where to focus attention and effort to recuperate the slipping tasks.
- The dashboard is based on detailed calculated schedule dates and shows whether the team is getting through the overall workload and critical path tasks as expected. (*Note: this is a different view of progress to a status report as it is based on detailed information captured in the schedule.*)



See Appendix 1 – example of a reporting dashboard

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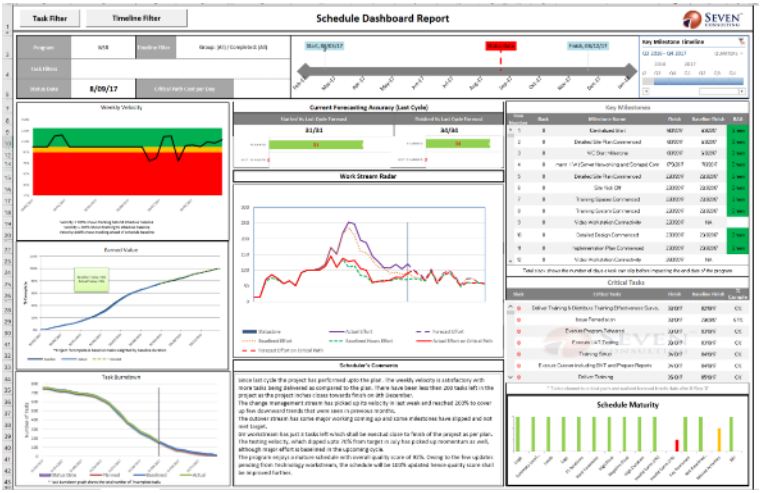
E. Seven's Schedule Reporting Dashboard

The dashboard provides insight into:

- The cumulative progress of the program, project, release or work stream against baselined plan.
- The velocity (speed versus planned speed by week) of a program, project, release or work Stream.
- The progress of task completion in a program, project, work stream or release against the overall plan and forecast.
- The most urgent critical path tasks and their progress against the baseline.
- Schedule maturity, based on best practice standards (established by the Defence Contract Management Agency, USA), which are a key indicator of the project's likelihood of success.
- The amount of effort exerted and planned to be exerted by program or work stream.
- The status of key milestones of project, program or work stream.
- Summary of the program timeline.
- Project risks, opportunities insights through the Scheduler's comments.



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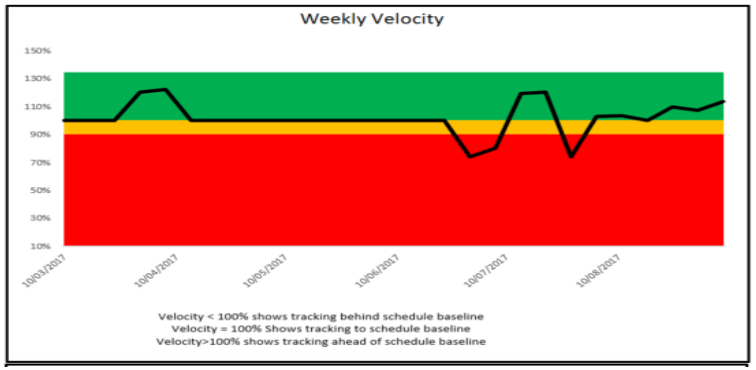
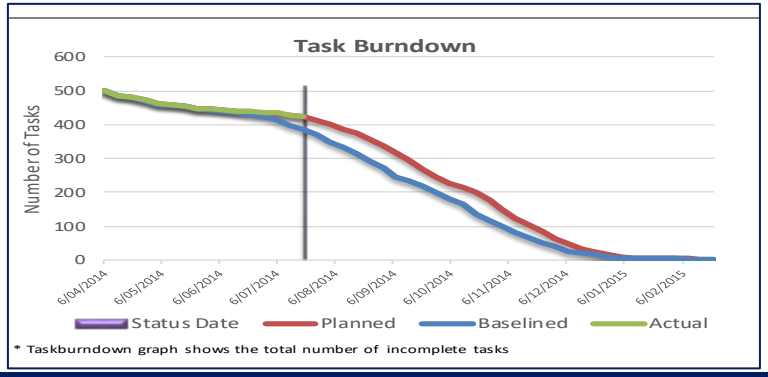
E. Seven's Schedule Reporting Dashboard



1. Weekly Velocity: The capacity to complete a number tasks in a period interval is termed as velocity. This component compares planned velocity with actual velocity and shows a progress line. The progress line passing through red area indicates the velocity of project during that period has remained less than 90% (i.e the number of tasks actually completed is less than 90% of the number of tasks planned during the reporting cycle). The amber area is acceptable and the green area shows actual progress is equal to or better than the planned progress during the reporting cycle.

2. Earned Value: This component gives insight into project, program or work stream progress. The dotted green line (after status date) shows the forecast, whereas the purple and blue lines show baseline and actual progress respectively. The small box just above the lines show actual and baseline progress percentage.



3. Task Burndown: This graph shows the burn rate of activities according to baseline, forecast and actual. The ideal scenario is for the actual/planned graph to overlap the baseline or appear below/left to the baseline progress graph. The actual/planned graph appearing above/right to the baseline progress indicates the project could miss its target completion.

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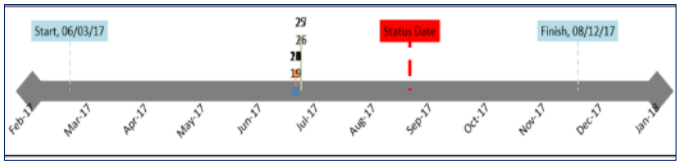
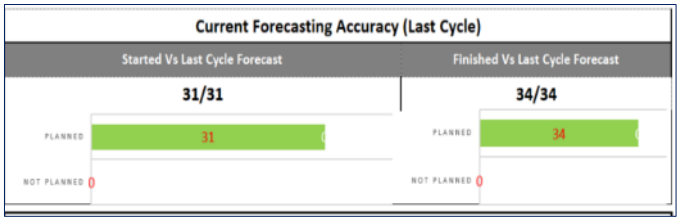
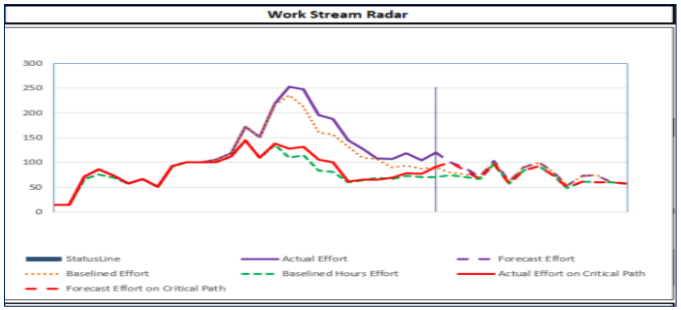
E. Seven's Schedule Reporting Dashboard



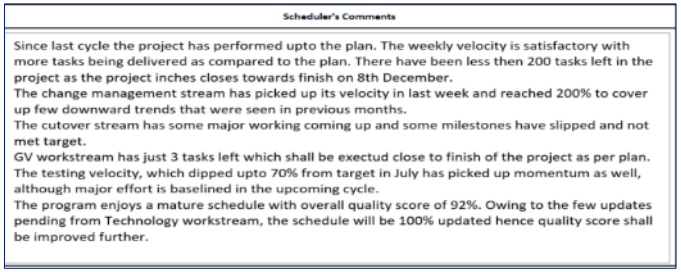
4. Program Timeline: The program timeline draws the timeline from program start and finish and marks the status date. It also displays milestones shown in the 'key milestones' section of the dashboard.



5. Current Forecasting Accuracy: This component provides the forecasting accuracy of the project. That is: the number of tasks started versus number of tasks planned to be started and number of tasks finished versus number of tasks planned to be finished in the current reporting cycle. The report also shows any non-baselined tasks present in the schedule.



6. Work Stream Radar: The Work Stream Radar compares effort along critical path and total project effort with respect to baseline, actual and forecast. The area where total project effort is coinciding with Critical Path effort is a high risk area. The area with wider gap between critical path effort and total project or program effort shows less risk areas over the period of time.



7. Scheduler's Comments: This section provides the Master Scheduler's insights into the schedule's risks and issues. The Scheduler may raise any upcoming risks, opportunities or issues in the schedule and critical path.

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E. Seven's Schedule Reporting Dashboard

Key Milestones

Row Number	Slack	Milestone Name	Finish	Baseline Finish	RAG
1	0	y Milestone: W-ER18.2 Release Registration Confirm	27/9/2017	27/9/2017	Green
2	0	Draft HLSI - MAAS	31/10/2017	31/10/2017	Green
3	0	Key Milestone: HLSI - MAAS (Ver 1.0) Signed Off	1/12/2017	17/11/2017	Red
4	0	Obtain Master Product List Sign off	10/1/2018	10/11/2017	Red
5	0	System Test Environment Available	15/1/2018	15/1/2018	Green
6	0	Key Milestone: Initial DRA complete	22/1/2018	22/1/2018	Green
7	0	AWD MLC/Processor (SIT ENV - SIT2)	25/1/2018	25/1/2018	Green
8	0	AWD MLC/Processor (UAT ENV - SIT2)	25/1/2018	25/1/2018	Green
9	0	Capsil (SIT ENV - TMCICS(MLCB))	25/1/2018	25/1/2018	Green
10	0	Capsil (UAT ENV - TMCICS(MLCB))	25/1/2018	25/1/2018	Green
11	0	Compass (SIT ENV - 65T)	25/1/2018	25/1/2018	Green
12	0	Compass (UAT ENV - 65T)	25/1/2018	25/1/2018	Green

Total slack shows the number of days a task can slip before impacting the end date of the program

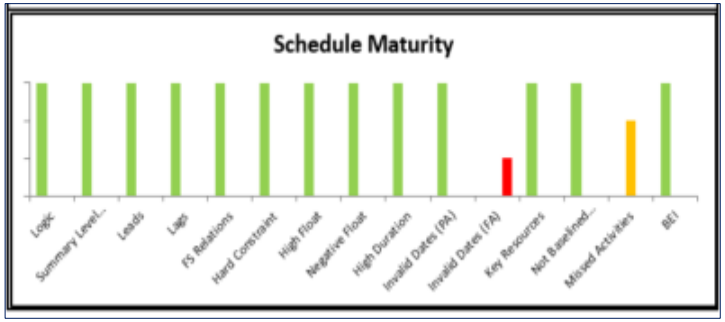
8. Key Milestones: This section shows the list of key milestone for the program, project, or work stream. The report also shows RAG (Red, Amber or Green) status based on their proximity to critical path and slippage from baseline. The Green shows the milestone has been completed on time. The Amber shows a delayed milestone on the non-critical path and the Red shows a delayed milestone on the critical path.

Critical Tasks

Slack	Critical Tasks	Finish	Baseline Finish	% Complete
0	Deliver Training & Distribute Training Effectiveness Survey	02/10/17	02/10/17	0%
0	Issue Remediation	02/10/17	28/09/17	67%
0	Execute Program Rehearsal	03/10/17	03/10/17	0%
0	Execute UAT Testing	03/10/17	03/10/17	0%
0	Training Setup	04/10/17	04/10/17	0%
0	Execute Cutover including BVT and Prepare Reports	04/10/17	04/10/17	0%
0	Deliver Training	05/10/17	05/10/17	0%

* Tasks closest to critical path and earliest forecast finish date after 8-Sep-17

9. Critical Tasks: This section lists future critical and near critical tasks. Progress of tasks listed in this section must be closely monitored to ensure critical tasks are managed appropriately. The section is enabled with a scroll bar to browse through upcoming critical or near critical tasks.



10. Schedule Maturity: Shows the maturity of schedule against a set criteria of best practice scheduling (Defence Contract Management Agency, USA). The green bars show the criteria is exceeding the satisfaction threshold. The amber bars show the criteria is within acceptable limits, and the red bars show where the schedule is not meeting the criteria.

Project Health – Leading and Lagging Indicators

Leading → Lagging

Days → → | Weeks → → | Months

Independent data

- **Dashboard**
  - Metrics based
  - Earned value
  - Work closed by week
  - Multiple views
- **Team Morale Surveys**
  - Inward but insightful
- **Project Reviews**
  - By independent practitioners and followed up
- **Financials**
  - Lag indicator
  - Depends on matches to earned value and accurate updates of ETC

PM based-data

- **Schedule**
  - Difficult for executives to read and interpret
- **Status Reports**
  - Level of insight will depend on quality of PM and degree of transparency
- **Stage Gate Reviews**
  - By independent practitioners
  - After the fact rather than pro-active

News Equivalent: Social Media → Online → Television → Newspaper

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Off-Shore Scheduling Support

Seven can offer full-time, or part-time, off-shore scheduling support to complement our Master Schedulers. Our off-shore team members are permanent employees based at our Manila office.

Advantages of off-shore Schedulers;

- Access to adequate level of service
  - The off-shore Scheduler will provide our clients with more time–consuming tasks such as reporting and extracting the schedules. The on-site schedule will be the face-to-face contact point. The result is that projects will get their desired service to meet their requirements.
- More Flexibility
  - Projects often need to have access to a full-time resource when they have an ad-hoc request or reports, or when their updates are not available as planned, so this solution provides them with a full-time resource at a cost-effective price.
  - The off-shore resource can complement any permanent PMO or PM resources.
- Gives PMs and Project Analysts more time to do their tasks
  - Often PMs and PAs are overloaded with scheduling tasks because of budget and resource constraints. This solution will help to free up some of their time.

- See the examples on the following pages of how an off-shore scheduling resource could compliment your team.

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Schedule Development

Off-shore Scheduler

On Site Scheduler

Project Manager

Project Analyst

Project Team

Attend the Planning session and create a high level schedule

Develop the schedule for bottom-up process

Capture the required information into the schedule via the scheduled meetings

Provide assistance in schedule development

Facilitate the final workshop / challenge sessions

Capture the baseline

Create the background data, insert views and set up the reposts

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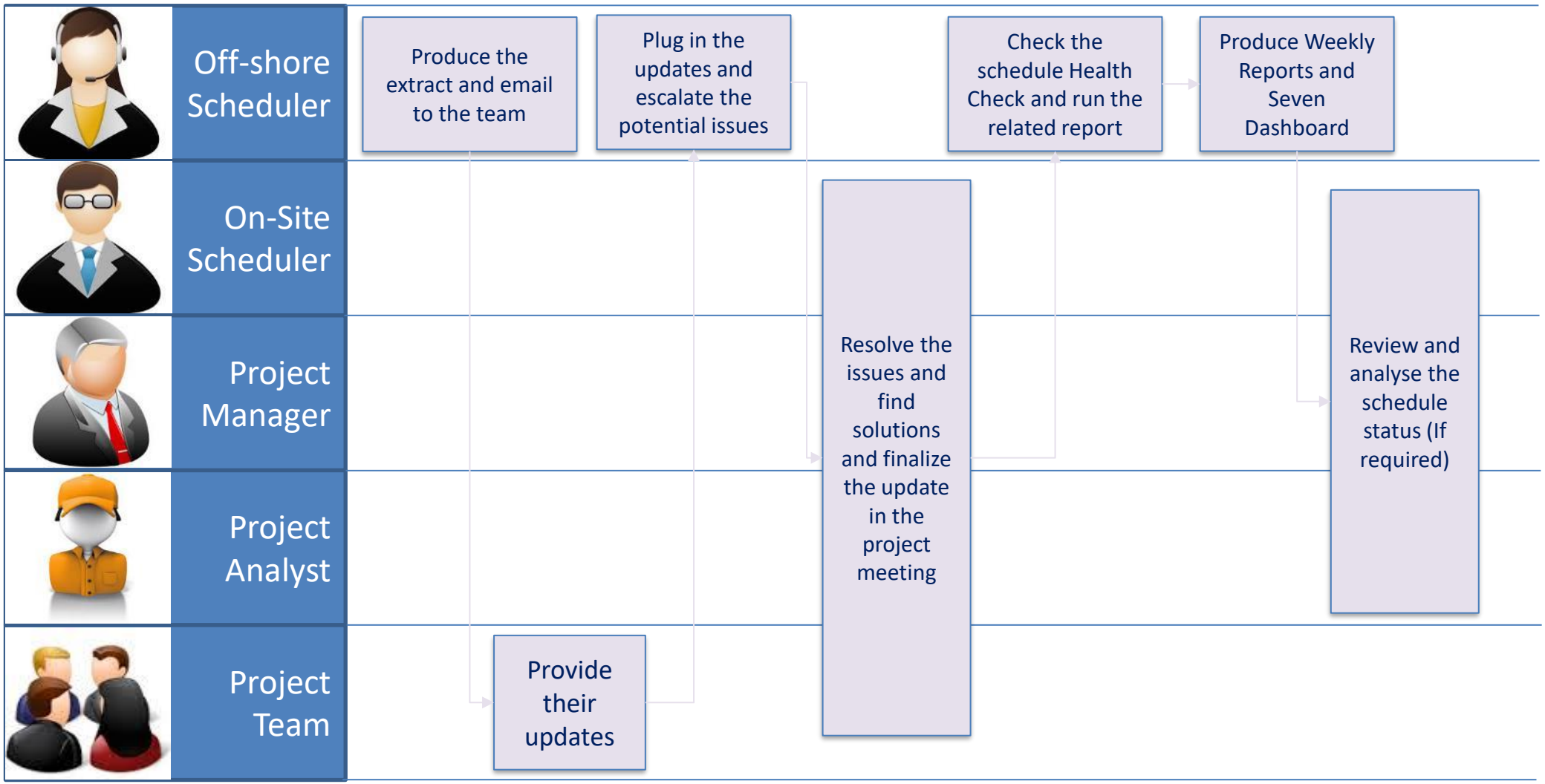
Schedule Update and Maintenance



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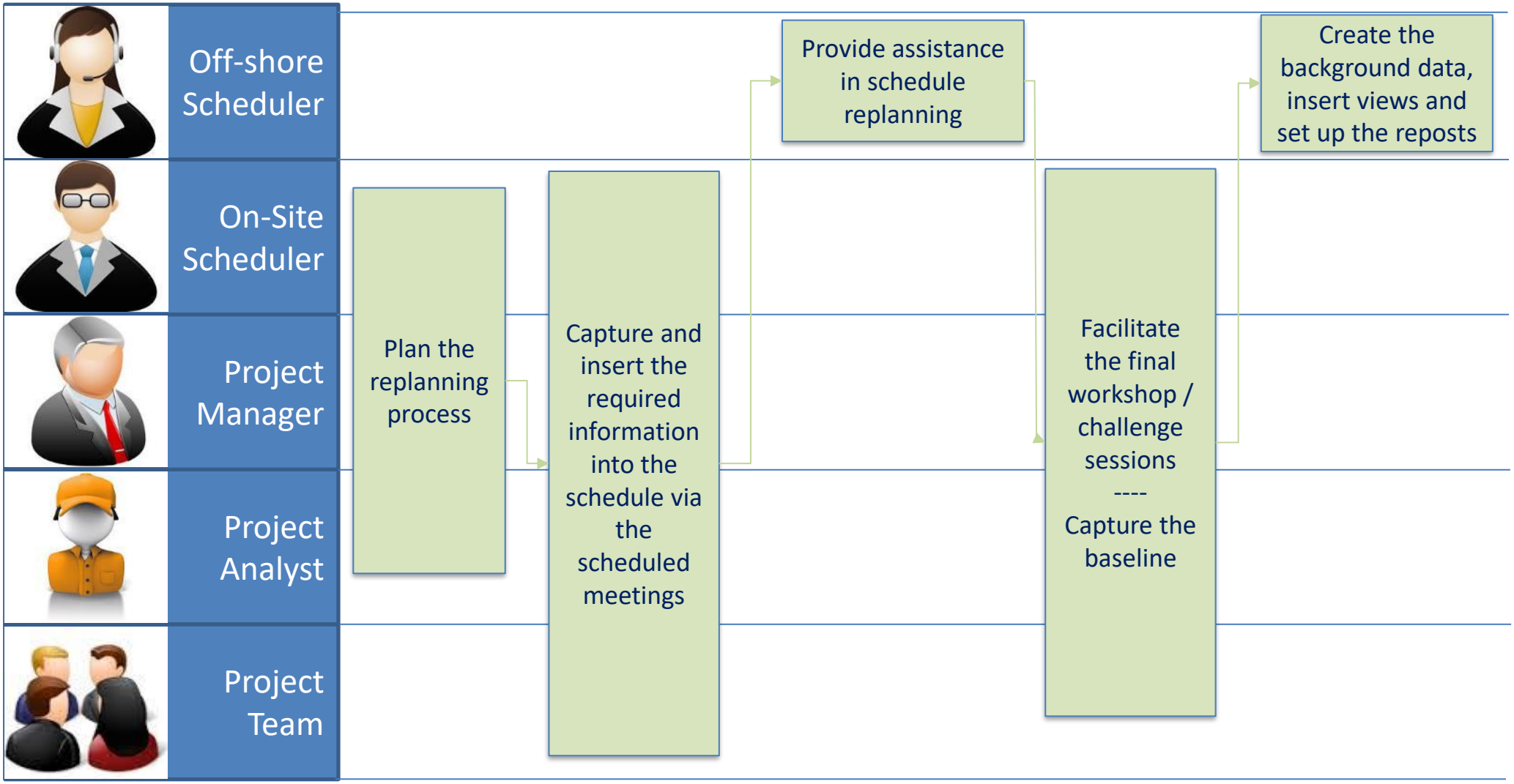
Schedule Replanning



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Off-Shore Scheduler Communication Plan

1- Provide priorities
2- Provide solutions during the updates
3- Supervise the schedule quality check

1- Provide assistance in schedule development and replanning
2- Ensure the quality of the schedule and send the schedule Health Check report

1- Send ad-hoc requests
2- Communicate the changes that impact the schedule

1- Update the schedule
2- Produce and send weekly reports
3- Produce and send the Seven dashboard
4- Produce and send the ad-hoc reports
5- Communicate the issues and risks

1- Send the update extract
2- Ensure updates are received

1- Send the update information

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Key Relevant Scheduling Experience

NAB Wealth (MLC):

- ***Stronger Super Portfolio*** – placement of 3 Master Schedulers into the portfolio to provide master scheduling services and uplift scheduling skills of 9 project analysts. Received positive feedback from both internal staff and portfolio managers ($50 –$ 100M);
- Schedule management for project **Blaze and Wealth Project Portfolio** ($100M+).

CBA: Schedule management for:

- **Core Banking Modernisation** ($1.6B);
- **Nexus** ($50 – $100M);
- **Regulatory Reform Program** ($50 – $100M);
- **Runway** ($50 – $100M)

Westpac: Schedule management for:

- **BankSMART** ($20 - $50M);
- **Collections Transformation Program Release 3 and 4** ($50 – $100M);
- **Perimeter Security Program** ($50 – $100M);
- **Online Transformation Program** ($300M);

Vodafone Hutchison: Schedule management for **IT Outsourcing Consolidation Program** ($50 - $100M)
Colonial First Super: Schedule management for **Supervisory and Monitoring Program (SAM)** ($20-$50M);
Ericsson: Schedule management for **Catalina Project (**$50 - $100M);
Qantas: Schedule management for **Loyalty Program** ($10-$20M);
ANZ Bank: Schedule management for **Simplification Project** (>$100M)

Key Relevant Scheduling Experience

Woolworths: Schedule management for:

- ***All programs in the Cyber Security portfolio***
- ***Wifi uplift***
- ***One Store replacement***

Lendlease: Schedule management for:

- **Payroll replacement program** ($50M);
- **Nexus** ($50 – $100M);
- **Regulatory Reform Program** ($50 – $100M);
- **Runway** ($50 – $100M)
- **Workday Implementation** ($20M)

ABC: Schedule management for:

- **Data centre moves**

Vodafone Hutchison: Schedule management for **IT Outsourcing Consolidation Program** ($50 - $100M)

Colonial First Super: Schedule management for **Supervisory and Monitoring Program (SAM)** ($20-$50M);

Ericsson: Schedule management for **Catalina Project ($**50 - $100M);

Qantas: Schedule management for **Loyalty Program** ($10-$20M);

ANZ Bank: Schedule management for **Simplification Project** (>$100M)

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Improve Project Success Rates with Pathfinder

1. Follow a consistent approach to customising and optimising project delivery based on each project's and organisation's key characteristics.
2. Reduce the level of project management oversights or omissions.
3. Identify delivery approach risks and mitigants.
4. Create a draft schedule in MS Project or JIRA with streams, phases, deliverables, tasks and dependencies.
5. Enable better project outcomes.
6. All in 30 minutes or less.

Visit us for more information:
https://www.sevenconsulting.com/project-pathfinder/

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PROJECT 7

Our projects so far:

Seven Consulting has been giving back to the wider community since 2007, by supporting our team and their families in voluntary projects to assist those who find themselves in need of help.

2007
Villawood Detention Centre (Sydney)

2008
South Australian Detention Centre (Sydney)

2011
Cambodian School Build (Sydney)

2012
Barnardos Kingston House (Sydney)

2013
Youth off the Streets (Sydney)

2015
- Jesuit Refugee House – Blaiket (Sydney)
- Hanover Crisis Centre (Melbourne)

2016
Marian Villa (Sydney)

2021 – Mini Project 7
In 2021, Seven Consulting continued to acknowledge the importance of fostering a community presence. Seven Consulting team members across three cities were able to participate in multiple mini projects throughout the year to fulfill our Project 7 commitment.

2020 – DONATION DRIVE
Project 7 gave back to the community, by donating $104,000 across 29 charities, enabling these organisations to create real change in the lives of those who need it most.

2019
- Avalon Centre (Melbourne)
- Dignity.org.au (Sydney)
- Bahay San Jose – House with No Steps Foundation (Manila)

2018
- Erin's Place (Sydney)
- Concordia Childrens Services (Manila)
- M.A.D. Woman Foundation (Melbourne)

2017
- Launch Housing (Melbourne)
- Cerebral Palsy Foundation (MNL)

2022 – Mini Project 7
- M.A.D. Woman (Melbourne)
  The pencil case challenge
- Bahay ni Maria and Tahanan ng Pagmamahal (Manila)

2023 – Mini Project 7

Sydney & Melbourne
- Clean Up Australia
- HeartKids
- M.A.D. Woman

Sydney
- Balmoral Burn
- Monika's Rescue
- Pocket City Farms

Manila
- Solar Hope
- JCI Batangas Caballero

2024

Sydney
- Northern Beaches Women's Shelter

Melbourne
- Community Housing Limited

Manila
- Habitat for Humanity Philippines
- Tanging Yaman Foundation Inc.

2025

Sydney
- CatholicCare

Manila
- A Home for the Angels

Melbourne
- Lighthouse Foundation

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SEVEN CONSULTING
DELIVERY SUMMIT

The purpose of the Seven Consulting annual Delivery Summit is to share our clients' best practices in program and project delivery. It also serves as a celebration of success, a thank you, a training session, and a networking opportunity for our clients and their selected delivery leads.

Some of the Delivery Summit Speakers include:

John Hunt *- CIO & Managing Director of Group Enablement, Woolworths Group;* ***Jeya Shan*** *- Director Strategic Projects, CLP Power Hong Kong Limited;* ***Mick O'Brien*** *- Managing Director, EQT;* ***Darren Abbruzzese*** *- CIO Business Banking and Group Digital, NAB;* ***Glenn Waterson*** *- GM Retail Transformation, AGL;* ***Victoria Jones*** *- Head of Lending Transformation, ANZ;* ***Jane Harford*** *- Former Director of IT, Melbourne Girls Grammar;* ***Cindy Vandecasteele*** *- Former General Manager Customer Engagement, Alinta Energy;* ***Cameron McLean*** *- Former Chief Technology & Data Officer, GMHBA;* ***Margaret Wilde*** *- Program Director, NAB;* ***Geraldine Chin Moody*** *- Non-Executive Director & Chair Advisory Board, Directors Australia;* ***Alice Kunek –*** *Australian Professional Basketball Player, Seven Consulting Opals;* ***Kristy Wallace –*** *Australian Professional Basketball Player, Seven Consulting Opals*

We have achieved an average NPS of 68 across our 6 Delivery Summits

Our Delivery Summit Supporting Organisations

Visit us for more information: www.sevenconsulting.com/seven-consulting-delivery-summit

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SEVEN CONSULTING OPALS

Following on from being the first dedicated sponsor of the Matildas, we continue to support world-class Australian women's teams with the Seven Consulting Opals, currently ranked No.2 in the world and Olympics world bronze medal winners.

We are extremely proud to be official sponsors of the Australian Women's National Basketball team, the Seven Consulting Opals.

Seven Consulting is a proud naming rights partner of the Australian Women's National Basketball team, the Seven Consulting Opals.

SEVEN CONSULTING
Australia's Best Program Delivery Company

SEVEN CONSULTING OPALS

Appendix 1

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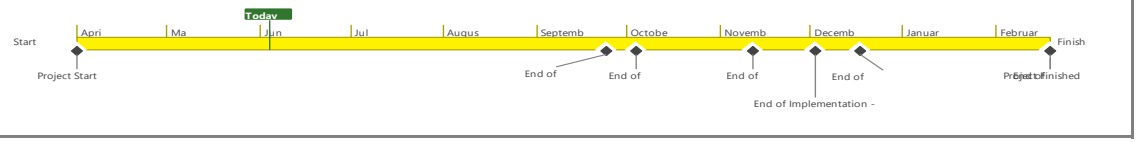
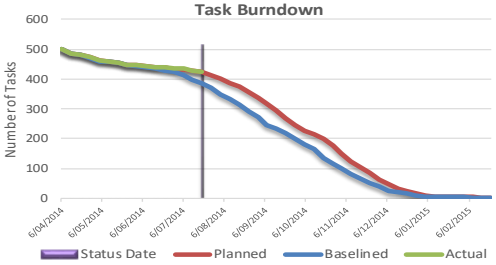
Example of Schedule Dashboard Report

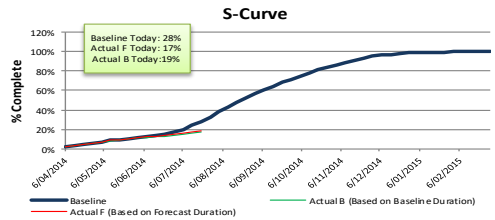
Schedule Dashboard Report

Stream	(All)	Critical Path Cost per Day	$450,000 additional Cost + $200,000 lost benefit
Program	eContribution	Actual F % complete	19%
Status Date	20/07/14	Actual B % complete	17%

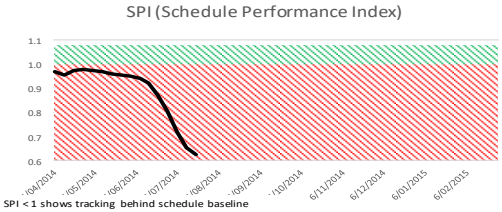




* Taskburndown graph shows the total number of incomplete tasks



*Project %complete is based on tasks weighted by baseline duration



SPI < 1 shows tracking behind schedule baseline
SPI = 1 Shows tracking to schedule baseline
SPI>1 shows tracking ahead of schedule baseline

Task Burndown Cumulative

Baseline Completion	Actual Completion
128 / 513 tasks	89 / 513 tasks

Schedule Forecast Accuracy

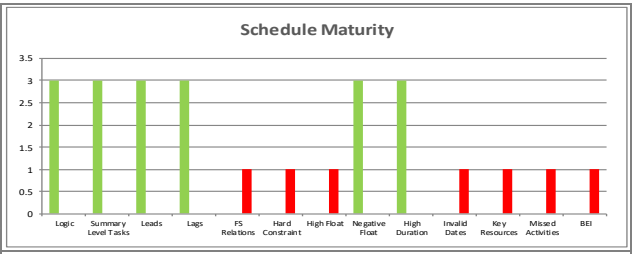
Started (Cumulative)	Finished (Cumulative)
96 / 109 (88%)	77 / 91 (85%)
Started (Last Week)	**Finished (Last Week)**
7/7	6/6

Scheduler's Comments:

Impact of delays in developing requirements is causing deteriorating situation against the baseline. This has been recurring over last 4 weeks and continuing with this trend will endanger the implementation date

Phase Progress Report Based on Actual B

Phase	Last Week Actual %	Last Week Plan%	Total Actual %	Total Plan%
Concept	2.1%	3.6%	26.5%	40.4%
Analysis	2.5%	6.4%	10.3%	25.3%
Design	2.0%	2.3%	33.5%	39.9%
Build	0.0%	1.4%	6.0%	8.8%
Deploy			0.0%	0.0%



Key Milestones

Slack	Milestone Name	Finish	Baseline Finish	RAG
0	End of Implementation - Q2	11/12/14	02/12/14	Red
0	End of Warranty	27/02/15	18/02/15	Red
0	MILESTONE: BIA-Wrap Ready for sign off	05/11/14	27/10/14	Red
0	MILESTONE: L&D Plan ready for sign off	03/12/14	24/11/14	Red
0	MILESTONE: Ready to commence SVT	23/10/14	07/10/14	Red
0	MILESTONE: SVT Complete	06/11/14	21/10/14	Red
0	Project Finished date	27/02/15	18/02/15	Red
1	MILESTONE: Contribution Uploader (Wrap) Desigr	16/09/14	02/09/14	Red
1	MILESTONE: EVO (MLC ONLINE) Design Ready for Si	18/09/14	02/09/14	Red
1	MILESTONE: Interface Design SDX Portal>Contrib	07/08/14	15/07/14	Red
1	MILESTONE: RTM for Q2 scope Ready for sign off	20/11/14	04/11/14	Red
2	MILESTONE: EVO (MLC ONLINE) ST Complete	29/09/14	11/09/14	Red

* Total slack shows the number of days a task can slip before impacting the end date of the program

Critical Tasks

Slack	Next 5 Critical Tasks	Finish	Baseline Finish	% Complet
0	Initial Volumetrics analysis	25/07/14	01/07/14	0%
0	Business Review- Functional BRD	01/08/14	08/07/14	0%
0	Develop- Non Functional BRD (incl volumetrics)	11/08/14	15/07/14	0%
0	Final Review/ Update	12/08/14	24/07/14	0%
0	Final review and update BRD- Contribution Uploa	10/09/14	01/09/14	0%

* Tasks closest to critical path and earliest forecast finish date after 20-Jul-14

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Appendix 2

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Planning Workshops deliverables
Work Stream Scope Statement

Work Stream: Testing	**Work Stream Manager: Jane Doe**
Prime company: ABC Pty Ltd	**Supporting Companies: XYZ Pty Ltd**
Objectives: To prepare a draft test strategy for the Data Centre Migration, to support discussions with the prospective vendors and to assess the quality of their responses regarding their test strategy and resourcing.	
Deliverables • Test Strategy • Test requirements and Quality KPIs • Vendor Test Response scoring template • Vendors responses scoring	
Dependencies • Vendor scoring template (CLVS) (delivered from Work Stream A) • Vendor responses (CLVS) (delivered from Work Stream A)	
Out of Scope • Final Test Strategy for delivery (note here from which Work Stream this will be delivered or if out of scope for the program) • Any test planning (note here from which Work Stream this will be delivered or if out of scope for the program)	

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