



Australia's Best
Program Delivery Company

Peak Results, Delivered Together

Seven Consulting Delivery Capability Uplift Services



AUSTRALIAN
OPALS



Seven Consulting proudly sponsors the world-class Australian Women's National Basketball Team, the Opals, currently ranked #3 globally, crowned FIBA Women's Asia Cup Champions in 2025, and medal winners at the FIBA Women's World Cup 2022 and the Paris 2024 Olympic Games. We also sponsor the Financy Women's Index and, in 2026, launched our Grants Program for Female Athletes to help reduce financial barriers in their sporting careers.

Financy
Women's
Index



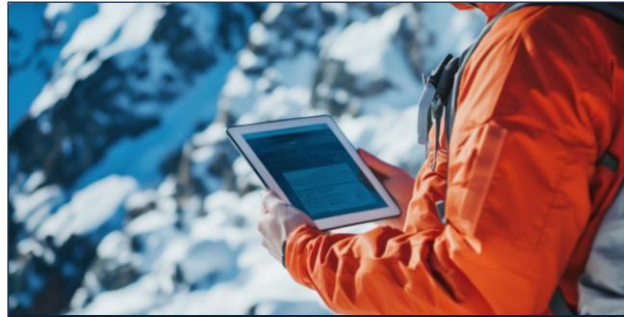


Program Delivery

Complex agile, traditional & hybrid delivery

We deliver some of Australia's most complex and challenging agile, traditional and hybrid programs. We work with our clients to understand their organisational and program characteristics.

These inform how we design a delivery approach to produce the best outcome for our clients. Most of our consultants are scaled agile (SAFe) certified and manage billions of dollars of transformation programs that range in size from <\$1m to >\$500m.



PMO Services

PMO establishment, management & uplift

We establish, uplift and lead PMOs, delivering analytics & insights, scheduling and tool solutions for some of Australia's largest organisations. Our experience ranges from targeted project support to PMO leadership of \$1.5bn programs and enterprise PMOs.



Change Management Services

Design, plan, deliver and embed changes

We provide end-to-end Change Management as a value-adding function of a project. Our role spans program mobilisation and business case through to change readiness, measurement and benefits realisation.

Underpinned by Seven Consulting's tool suite

All of our clients are reference sites

ENTERPRISE TRANSFORMATION OUTCOME

Enterprise Transformation Capability

Executives increasingly view governance, delivery, adoption and value realisation as interconnected enterprise capabilities — not standalone functions. Seven Consulting's Consulting services and Tool suite, working in combination, directly uplift your organisation's capacity to deliver integrated transformation outcomes.

Enabled by the powerful combination of:



Consulting Services

Transformation Capability and EPMO and ITPMO uplifts

Seven Consulting has performed transformation capability reviews and uplift for over 60 organisations incl Optus, Qantas, Australia Post, and Woolworths. 100% of our assignments are reference sites.

Seven Consulting has done dozens of Program reviews for NAB, Macquarie Bank, Optus, Woolworths and many other organisations.



Tool Suite

Leveraging decades of experience to develop world-leading tools

- Portfolio Optimisation Tool (POT): Optimise your portfolio prioritisation and resourcing.
- Pathfinder: Create the right-sized delivery approach & required artefacts
- Objectives, Outputs & Outcomes (O3): Connect your strategy to execution.
- Balanced Score Cards (BSC): Score your portfolio delivery effectiveness

Successfully used on over **\$5bn of programs** annually.

All of our clients are reference sites

Our Clients

Seven Consulting has a proven track record delivering critical outcomes for Australian organisations across industries and domains. 100% of our clients are reference sites.



Our clients and team are our top priorities

Client Satisfaction Survey Results

Year	Satisfaction rating	Survey questions
Jan-Jun 2026	99.62%	4,767
2025	99.25%	11,007
2024	99.45%	11,668
2023	99.50%	11,223
2022	99.20%	13,191
2021	99.15%	15,932
2020	98.87%	14,455

100% of our clients are reference sites

Team Satisfaction Survey Results

Survey Date	Satisfaction rating
2026	98.51%
2025	97.73%
2024	97.49%
2023	96.49%
2022	98.01%
2021	98.16%



"Every Seven consulting person I have ever worked with has been very good at what they do."



"Strong program delivery capability with the flexibility to scale up and down quickly to meet program and business needs. Look to continue to bring the best of the Seven ecosystem to clients to demonstrate the value-add."



"Seven Consulting continues to provide consultants who are of a very high calibre and they remain a strategic partner."



"Good people and a focus on support from the central organisation when required."



"Very happy with the level of organisation and governance the Seven Project/Program Managers bring to our more complex initiatives."



Equity Trustees

"We have been very impressed with the capability of consultants from Seven Consulting and this has significantly uplifted our project management maturity, discipline, capability and delivery across the organisation."

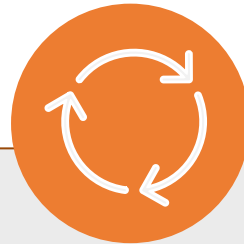


How do we get to 98+% customer satisfaction?



People

- Over 90%+ permanent workforce, tested extensively through a robust recruitment process.
- High employee engagement.
- Hands on owners that have delivered major programs.
- Training allowances and internal learning sessions, including sessions led by Rob Thomsett—our in-house Thought Leader.
- Comprehensive mentoring.
- 95% SAFe® qualified and internal trainers.



Process

- Regular structured quality assurance of all assignments.
- Weekly review of all assignments' status.
- Industry leading Customer Satisfaction and NPS management.
- Bench support available at no cost to client.
- Holidays and illness cover for clients.



Tools

- Dedicated project tools team.
- Program delivery approach designed with Pathfinder.
- Delivery approach risks defined with Pathfinder.
- Schedule integrity measured with HealthCheck Tool.
- Project reporting with dashboards and scorecards.
- Portfolio Optimisation Tool.

All our clients are reference sites.

How our values impact our delivery?



Teamwork

Teamwork is at the core of what we do because big projects can't be delivered without great teamwork.

We focus on ensuring that the Seven team, the client team and vendors create one team working seamlessly together.



Transparency

Assumptions and poor communications kill projects, whereas openness is the foundation of good relationships and reliable delivery. We remain a completely independent consultancy.



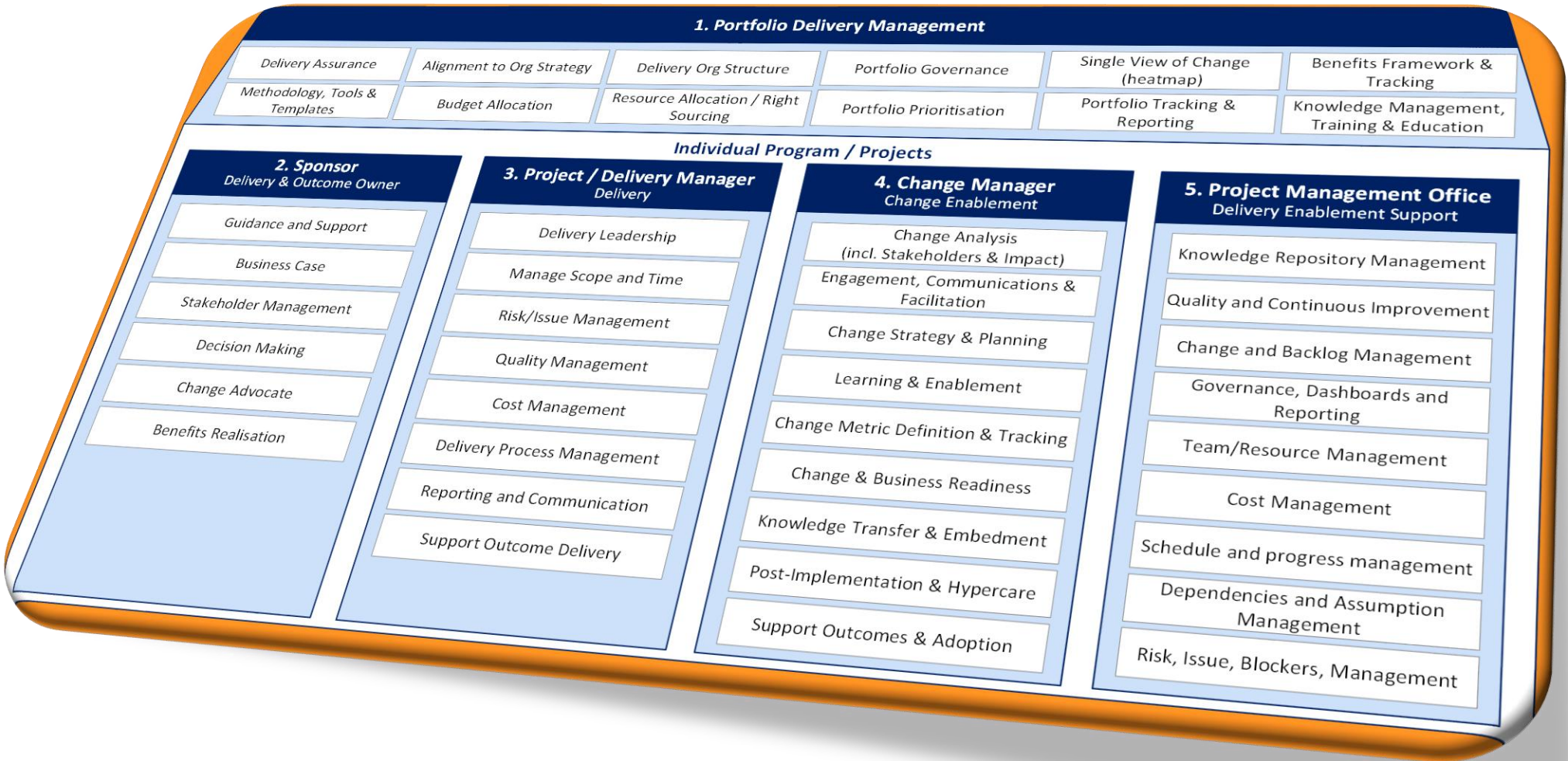
Delivery

A strong emphasis on outcomes focuses the team and grows confidence. With a confident attitude, expert personnel and effective teams we always deliver to our client's high expectations.

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Delivery Organisation Uplift



Delivery Organisation Structure

5 key areas: (1) Portfolio Delivery Management Capability (2) Sponsor Capability (3) Program/Project Manager Capability (4) Change Management Office (CMO) & Change Manager Capability (5) Individual Program Office Capability

1. Portfolio Delivery Management

Delivery Assurance	Alignment to Org Strategy	Delivery Org Structure	Portfolio Governance	Single View of Change (heatmap)	Benefits Framework & Tracking
Methodology, Tools & Templates	Budget Allocation	Resource Allocation / Right Sourcing	Portfolio Prioritisation	Portfolio Tracking & Reporting	Knowledge Management, Training & Education

Individual Program / Projects

2. Sponsor Delivery & Outcome Owner

Guidance and Support

Business Case

Stakeholder Management

Decision Making

Change Advocate

Benefits Realisation

3. Project / Delivery Manager Delivery

Delivery Leadership

Manage Scope and Time

Risk/Issue Management

Quality Management

Cost Management

Delivery Process Management

Reporting and Communication

Support Outcome Delivery

4. Change Manager Change Enablement

Change Analysis
(incl. Stakeholders & Impact)

Engagement, Communications & Facilitation

Change Strategy & Planning

Learning & Enablement

Change Metric Definition & Tracking

Change & Business Readiness

Knowledge Transfer & Embedment

Post-Implementation & Hypercare

Support Outcomes & Adoption

5. Project Management Office Delivery Enablement Support

Knowledge Repository Management

Quality and Continuous Improvement

Change and Backlog Management

Governance, Dashboards and Reporting

Team/Resource Management

Cost Management

Schedule and progress management

Dependencies and Assumption Management

Risk, Issue, Blockers, Management

Why undertake delivery capability assessments?

There are a number of key reasons why organisations undertake delivery capability assessments, including:

- **Increase Speed to Value** - Realise business benefits quicker.
- **Improve Project Delivery Efficiency** - Implement a strong project delivery operating framework to improve efficiency and effectiveness for delivering project outcomes.
- **Improve Return on Investment** - Improve the way investment in projects is managed from strategy, to prioritisation, to execution, to realisation of benefits.



For example:

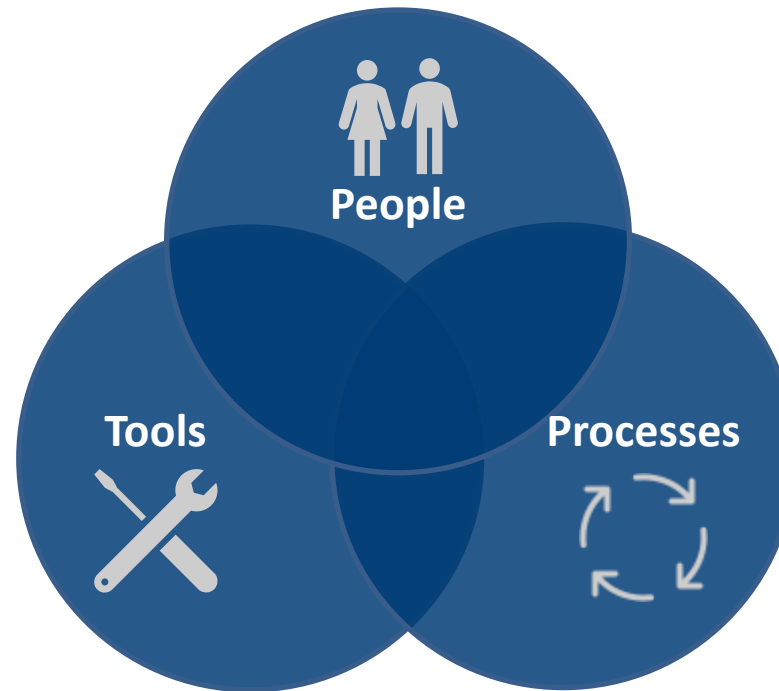


What needs to be assessed? [cont.]

To achieve this delivery capability, assessments need to be undertaken across all aspects that make up program/project delivery.

People

1. Knowledgeable and skilled
2. Clear roles and accountabilities
3. Successful outcomes
4. Enabled to perform their roles
5. Appropriately incentivised to perform
6. Understand & adhere to the processes
7. Know how to use the required tools
8. Have the appropriate time capacity to do their jobs
9. Have the appropriate support and backing to perform their roles



Tools

1. Standard and widely adopted
2. Easy to use and fit for purpose
3. Capture the data required for reporting needs
4. Appropriate controls to ensure data is of desired quality

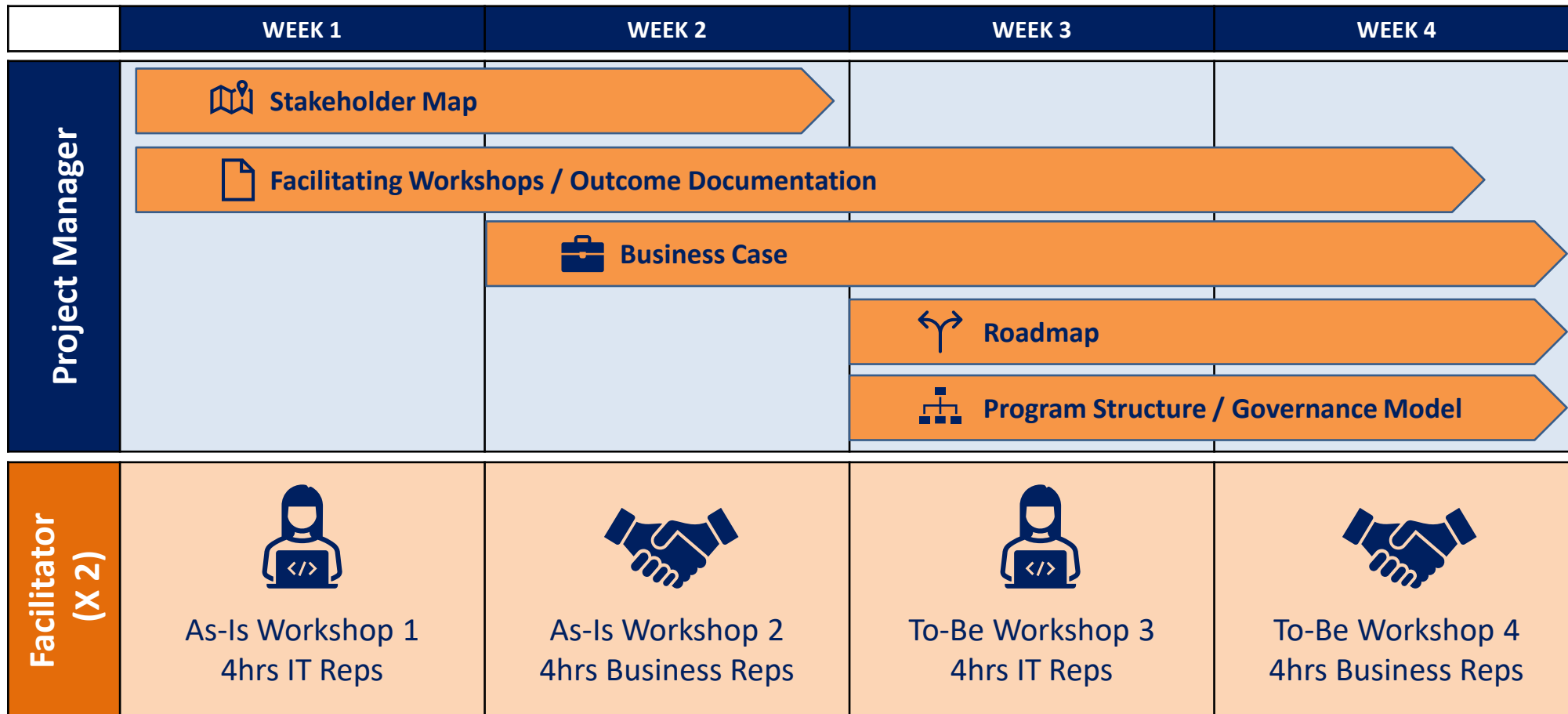
Processes

1. Widely adopted
2. Fit for purpose (e.g. Agile vs traditional vs blended)
3. Well documented and unambiguous
4. Clearly defined roles and responsibilities
5. Appropriate governance to ensure compliance
6. Champions and SMEs appointed
7. Continuous improvement

Our Organisation Review Approach

Seven Consulting can provide a view of best practice in governance, sponsorship, project management, change management and project delivery to executives and their senior delivery experts. This is based on an initial evaluation and developing an integrated value proposition.

A sample approach is:



During the evaluation period, a number of deliverables will be produced and then socialised with the key stakeholders for their input and buy-in.

Deliverable	Description
As-is Assessment	Analysis of “as is state” strengths and weaknesses.
To-be Design	Future state delivery organisation high level design, including design principles, key changes high level design, organisation structure and measures for success.
Roadmap	High level timeline that illustrates how the journey from as-is state to target state will unfold. It contains high level deliverables, major milestones, and their indicative timing.
Program Structure/ Governance Model	The program governance and structure that need to be in place, in order to ensure successful transformation. It outlines key roles & responsibilities, decision making structure, management methodology, risk and issue management forum, reporting cycles, etc.
Stakeholder Map	Comprehensive list of the stakeholders that will be impacted by this initiative. It outlines how their expectations should be captured, managed and responded to during the transformation process. This will serve as the basis for the Communication Strategy and Plan.
Workshops (preparation and outcome documentation)	Four workshops, run by Seven Consulting team, to provide a view of best practices in Project management/program delivery to the client’s project delivery audience.
Business Case	Provides a view of the end-state benefits to the business; including the required resources and cost, duration, and execution risk in achieving them. This will be presented to senior executives for approval.

Organisational change will look at the Enterprise Services Model, right sourcing of the delivery capability as well as a program centric investment approach in order to **improve project delivery efficiency**.

Project Delivery Transformation



1. Enterprise Services Model

Group wide framework for project delivery.

Efficiency



4. Benefits Management

Outcome Led decision making.

R.O.I.



2. Right Source Delivery Capabilities

Selectively right sourcing IT delivery capabilities.

Efficiency



5. Active Sponsorship

Engaged sponsors focused on outcomes.

Speed



3. Program Centric Investment

Top-down investment via programs rather than projects.

Efficiency



6. Agile Delivery

Increase speed to value.

Speed

Month 1 Month 2 Month 3 Month 4 Month 5 Month 6 to 12

MP9 [A] Embed QA at front of SDLC G6 - Simplification of gates with added value P9 - Establish IT PM?

CA0 - Training, mentoring and coaching of PMs RM7 - Better PM induction CA8 - Improved scheduling TS - Quick win reporting.

T3 - Integrated Document Management systems CA11 - Simplicity and improve metrics MP8 - Project Doc compliance MP7 - Better PMs & learning loop

MP5 - Improved and flexible methodology CA6 - Improved IT stakeholder engagement CUG - Move away from time driven heroes

MP9 [D] - Robust QA processes [E2] MP6 - Robust estimating (DICI)a G13 - Integrated roadmap with enhanced prioritisation

I4 - improved testing data, environment and c/cv delivery tools G14 - Holistic Reporting T5 - Integrated PPM toolset

Key

- Governance
- Tools
- Resource Management
- Capability
- Culture
- Methods / Processes

Note: All timelines are indicative and subject to evolution, along with detailed planning. They are subject to extension based on opportunities and resource constraints. The indications here should be considered best case.

Note: All animals are habituated and subject to evaluation during detection training; they are subject to extinction based on operator's ethical capacity to observe changes and resource constraints. The instructions here should be considered best case.

The chart illustrates the relationship between Cost and Time for various project management frameworks. The Y-axis represents Cost (Low to High), and the X-axis represents Time (Low to High). The size of the bubbles indicates their relative value. A dashed blue oval highlights a group of frameworks, and a dashed blue line separates 'Agile Delivery' from the others.

Framework	Color	Approx. Cost	Approx. Time	Value (Size)
Agile Delivery	Red	High	Medium-High	Large
Lean Six Sigma Review	Red	High	High	Large
Right Source Delivery Capability	Red	Medium-High	Medium	Medium-Large
Programs Centric Investment	Red	Medium	Medium-Low	Medium
Software Teams	Blue	Medium	Medium-High	Medium
Multi-Action Speculators	Red	Medium	High	Medium-Large
Task Storage	Blue	Medium-Low	Medium	Medium
Discovery and RPA Process	Blue	Low-Medium	Medium-High	Medium
Capacity Planning	Blue	Low-Medium	High	Medium
Project Capability Framework	Blue	Low	Medium-High	Medium
Benefit to Trading	Blue	Low	High	Medium
Project N/PS Survey	Black	Low	Low-Medium	Small
Reporting/RFP's	Black	Low	Low	Small
Portfolio Redundancy	Blue	Low	Low-Medium	Medium

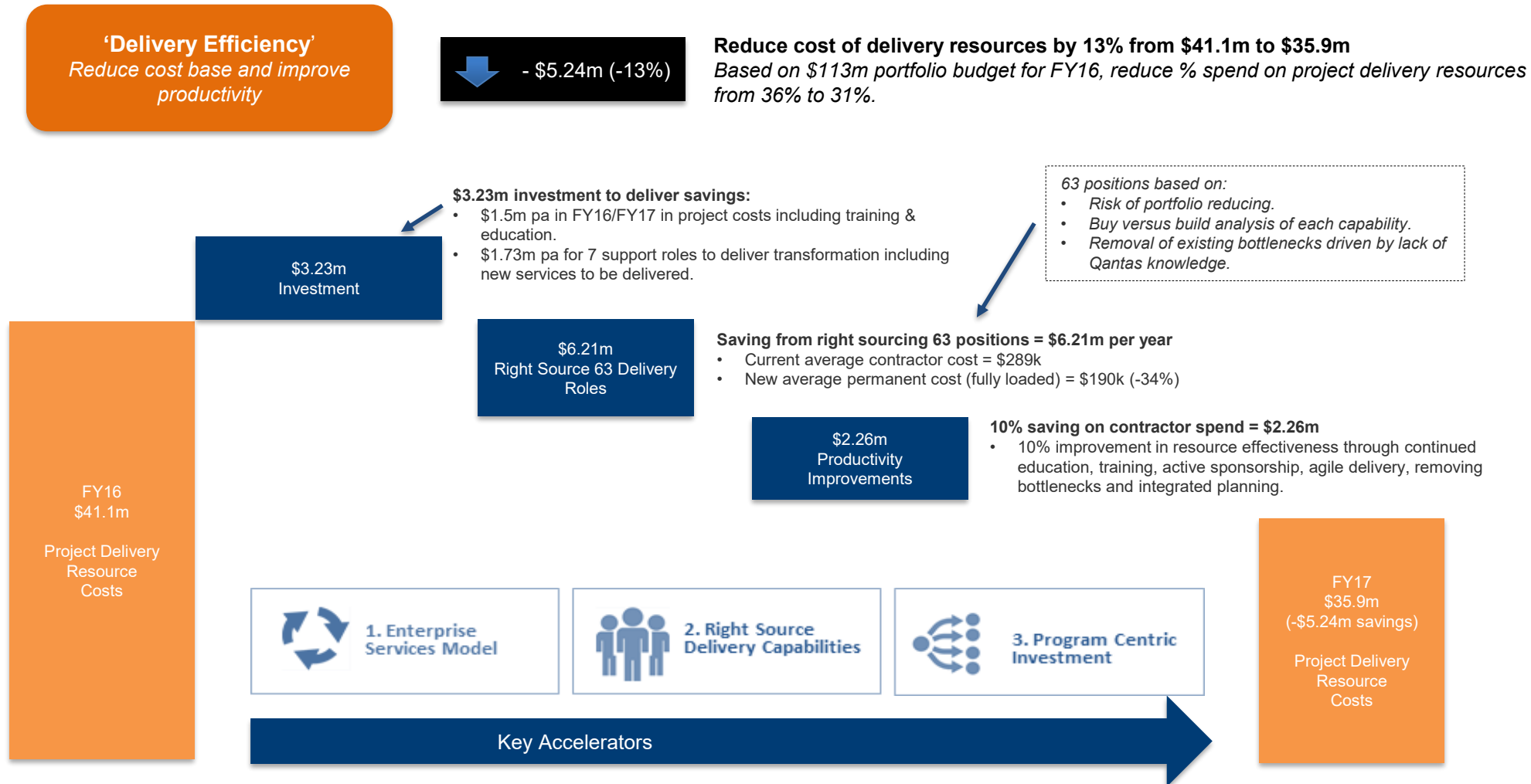
[illegible]

Uplift Required (highlighted in grey):

[illegible]

- Business Cases at Program level to remove process/paperwork burdens with multiple documents and lengthy review/approval cycles.
- Organise Teams into Programs to give flexibility to work across multiple projects without process/admin overheads.
- Dedicated Program Manager responsible to drive the team and project outcomes.
- Value-added Steering Committees at Program level; Sponsor and Project Advisory board at project level reducing 1000's of hours invested in meetings.
- Introduce flexibility to deliver outcomes without bureaucracy.

Example of a Cost Benefit Analysis for Project Delivery Efficiency



Project Capability Uplift

WOOLWORTHS GROUP



Delivery Capability Uplift at Woolworths Group



Woolworths IT had concerns about project time delays, cost overruns, and benefits management. They were keen to uplift their project delivery, including accelerating their initiation phase and ensuring that projects were set up for success.



Seven Consulting established a Transformation Program including twenty-four initiative streams, to improve the delivery culture and project management capability, introduce flexibility and agility into project methodology and governance, improve performance visibility via a Balanced Scorecard, and strengthen Portfolio Management.



The IT Portfolio and Project Management Offices now provide a full suite of services to better support the project management community and drive ongoing improvements. Customer and staff satisfaction has increased significantly quarter on quarter.

***Awarded Woolworths IT Supplier of the Year 2018**



Seven Consulting undertook an intensive investigation and review of **nbn**'s project delivery capability which included:

- Reviewing and designing the uplift of the PM practice, including methodologies, training and gating. This included the sponsor engagement to provide assurance that these initiatives performed to a high level;
- A review of tools to ensure the appropriate information is available for management at minimal effort. This includes clear reporting and ensuring that the executive have appropriate project data to make enterprise decisions.

This capability review and on-going initiatives cover all areas that **nbn** needs to address to increase speed to value.



Seven Consulting undertook an intensive investigation and review of **Qantas**' project delivery capability including in-house as well as out-sourced resources. The capability assessment initiated a number of on-going innovations for Qantas including:

- Reviewing and designing the uplift of the PM practice, including business case, methodologies, training and gating. This included the sponsor engagement to provide assurance that these initiatives performed to a high level;
- A complete review of benefits realisation and the implementation of a benefits management framework;
- The integration of sponsorship and project management with agile development.



Project Management and PMO Capability Review - Seven Consulting undertook a forensic examination of the structure and effectiveness of DFSI's ePMO frameworks and Individual PM capability with a view to uplifting their overall program capability. The outcome was a design of an ePMO framework tailored to specific DFSI requirements and a report to give the DFSI executive better understanding of their project manager capability.

HITACHI DATA SYSTEMS

PMO Capability Review - Conducted a review of the Portfolio Services Department with recommendations around structural changes to roles, improvements to processes and changes to tools.



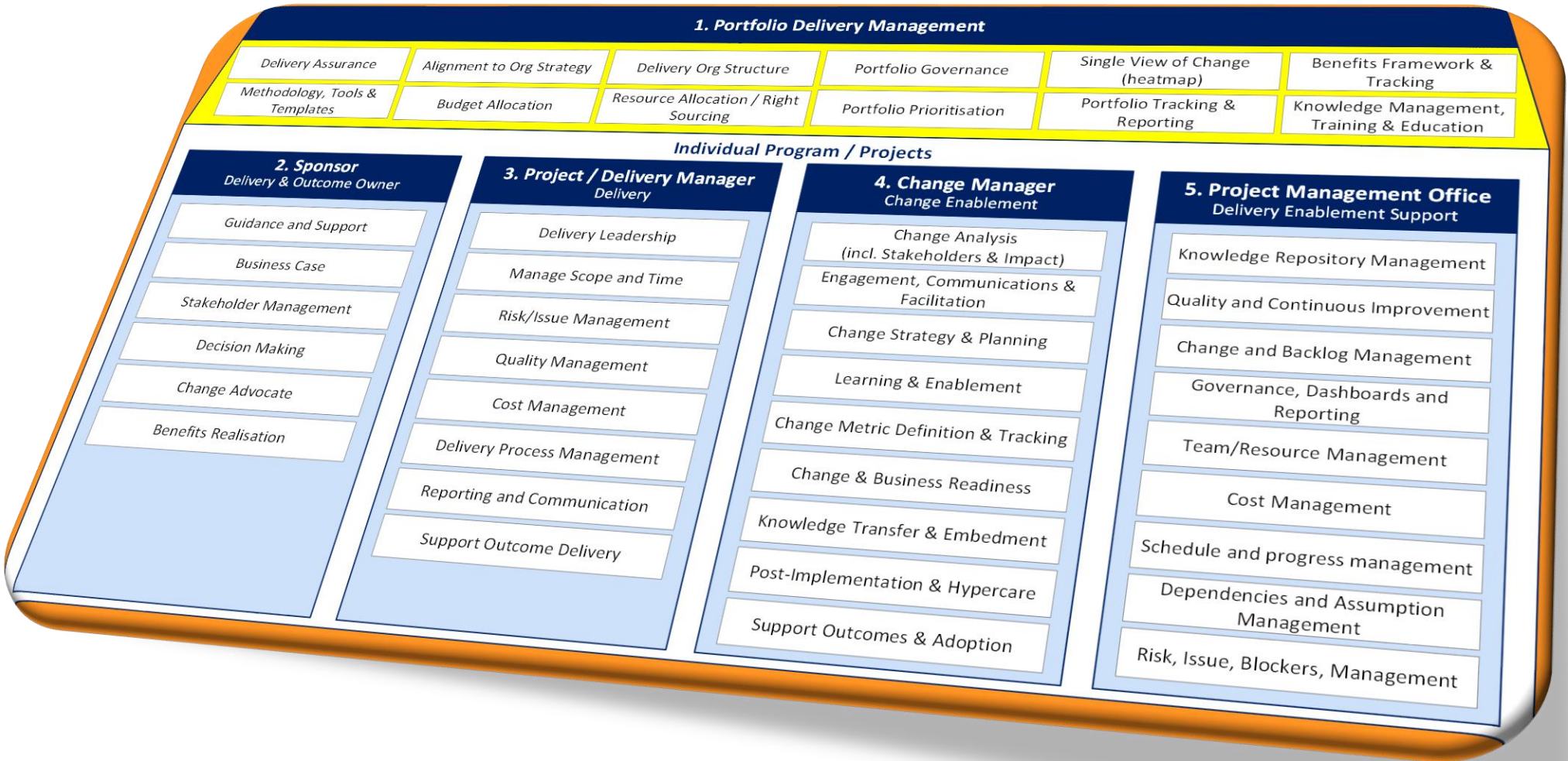
Project Management and PMO Capability Review – Seven Consulting worked with Link on a two-phase assignment to assess the capability of their newly integrated Project Management team and review the capability and effectiveness of the ePMO, resulting in a new ePMO framework and approach.



Summit - Seven Consulting provided PMO management and IT management services for this business transformation program.

PMO Design and Implementation - Seven Consulting implemented PMO processes and governance framework for the incoming CIO.

Portfolio Delivery Management



1. Portfolio Delivery Management

1. Portfolio Delivery Management

Delivery Assurance	Alignment to Org Strategy	Delivery Org Structure	Portfolio Governance	Single View of Change (heatmap)	Benefits Framework & Tracking
Methodology, Tools & Templates	Budget Allocation	Resource Allocation / Right Sourcing	Portfolio Prioritisation	Portfolio Tracking & Reporting	Knowledge Management, Training & Education

Individual Program / Projects

2. Sponsor

Delivery & Outcome Owner

Guidance and Support

Business Case

Stakeholder Management

Decision Making

Change Advocate

Benefits Realisation

3. Project / Delivery Manager

Delivery

Delivery Leadership

Manage Scope and Time

Risk/Issue Management

Quality Management

Cost Management

Delivery Process Management

Reporting and Communication

Support Outcome Delivery

4. Change Manager

Change Enablement

Change Analysis
(incl. Stakeholders & Impact)

Engagement, Communications &
Facilitation

Change Strategy & Planning

Learning & Enablement

Change Metric Definition & Tracking

Change & Business Readiness

Knowledge Transfer & Embedment

Post-Implementation & Hypercare

Support Outcomes & Adoption

5. Project Management Office

Delivery Enablement Support

Knowledge Repository Management

Quality and Continuous Improvement

Change and Backlog Management

Governance, Dashboards and
Reporting

Team/Resource Management

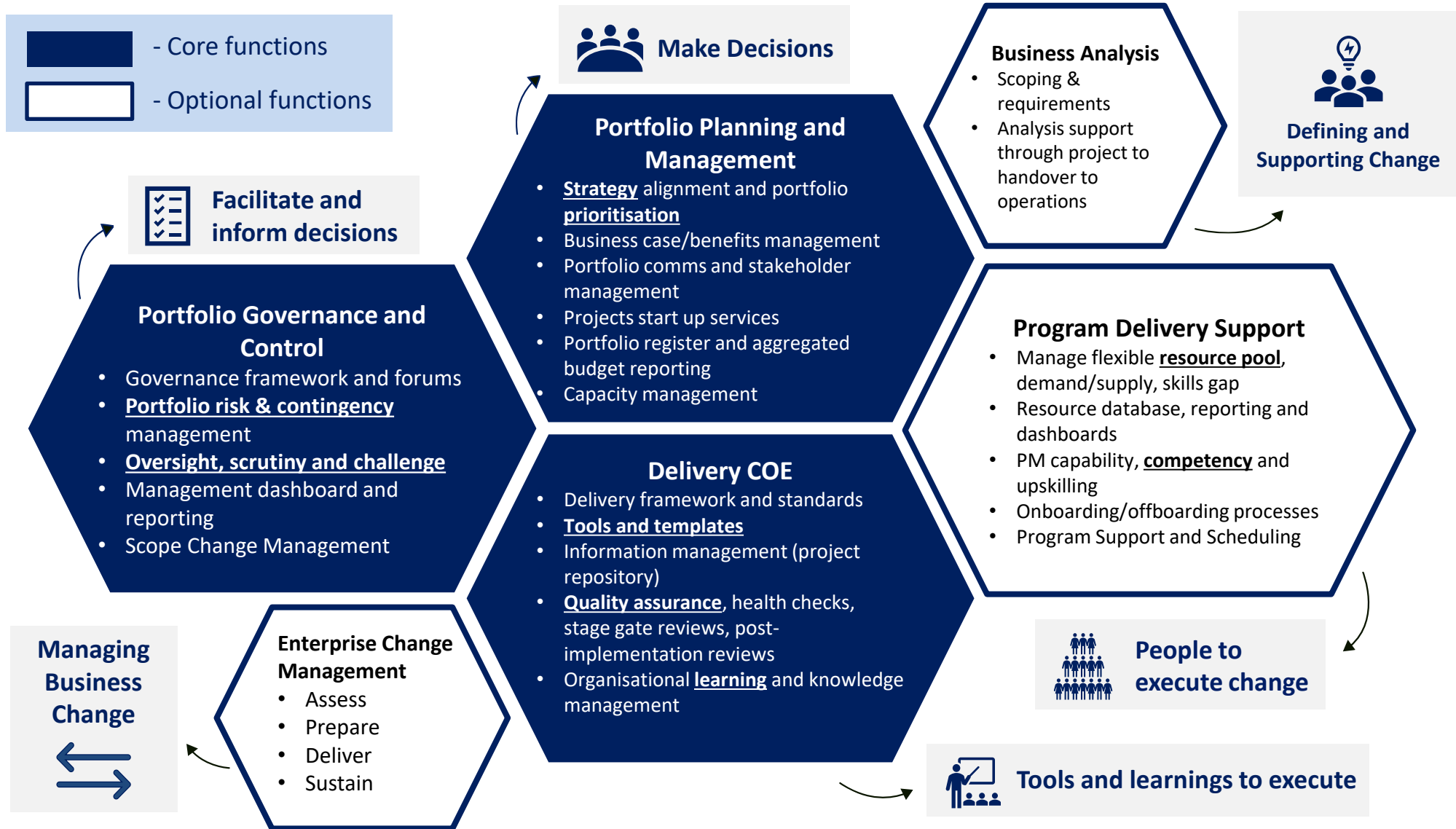
Cost Management

Schedule and progress management

Dependencies and Assumption
Management

Risk, Issue, Blockers, Management

ePMO Operational Functional Scope & Relationships



ePMOs are required to assist organisations to:

- Determine which projects should be done, and when projects should commence and complete.
- Ensure that there is effective governance over, and support for these programs.
- Build the organisation's delivery capability.
- Increasing the likelihood of these projects/programs' success.

Executive Summary – ePMO Project Metrics

Measuring the impact of the EPMO Establishment will be critical to maintaining engagement and tracking the delivered benefits. The value proposition for the EPMO is that the improvement initiatives proposed in our solution will: reduce cost overruns, increase speed to market delivery, reduce rework, effectively prioritise resources, improve business satisfaction and retain talent.

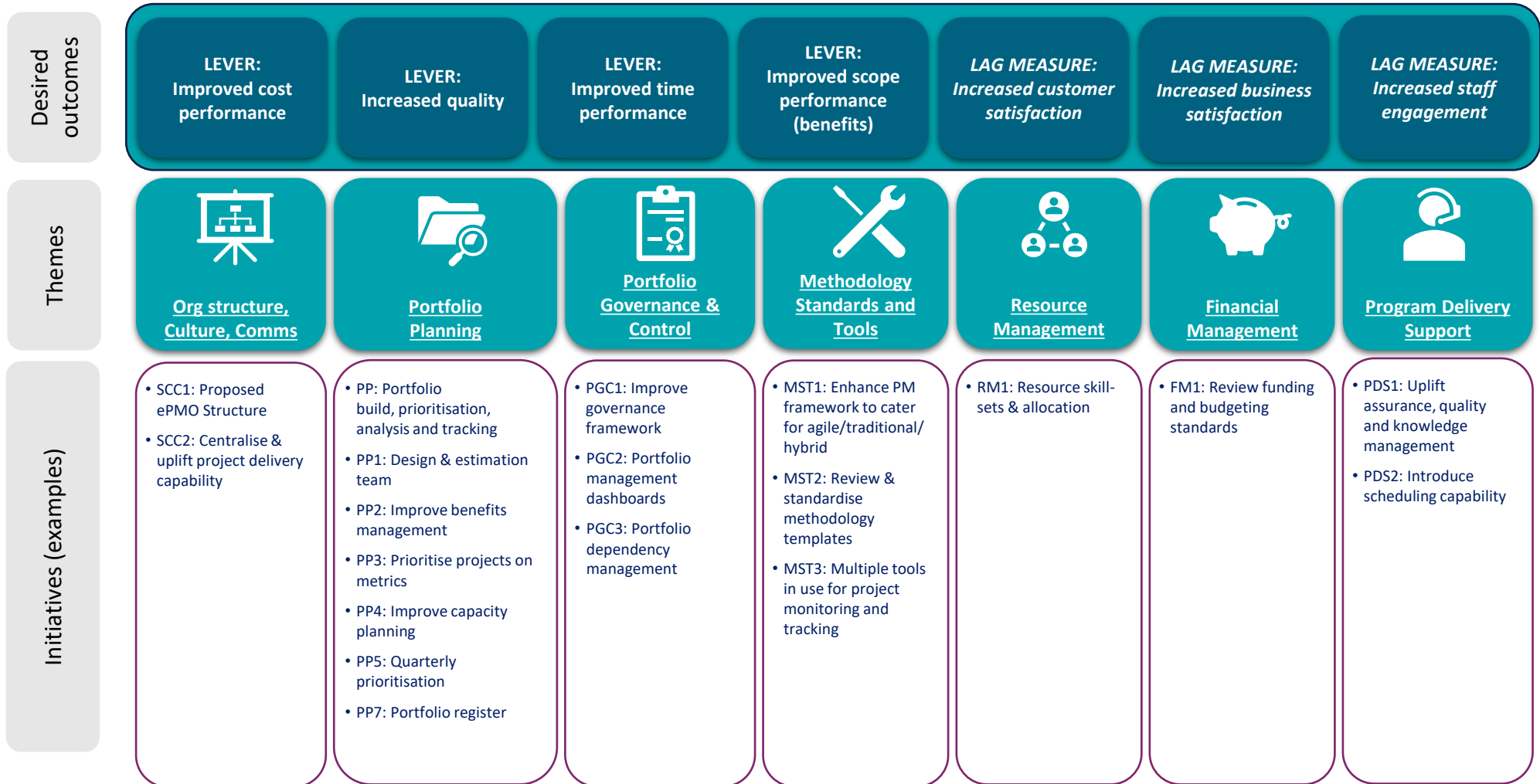
The seven metrics defined here (4 levers and 3 satisfaction measures) will form the basis of the portfolio dashboard for regular review by the ExCo and senior leadership team within the company. These measures will be baselined at the start of the EPMO transformation and will be regularly measured and reported during the transformation program, to ensure the desired outcomes are being realised.

Proposed measures:

Desired Outcomes	Project Levers				Satisfaction Measures*		
	LEVER: Improved cost performance	LEVER: Improved time performance	LEVER: Improved scope performance (benefits)	LEVER: Increased quality	MEASURE: Increased customer satisfaction	MEASURE: Increased business satisfaction	MEASURE: Increased staff engagement
Proposed Delivery KPIs	Variation against approved budget (% of total, incl. contingency)	Variation from baselined plan (%)	% projected or actual variance against planned benefits	Variance to target cumulative defects introduced to production (total weighted by severity)	Customer satisfaction surveys score v target (e.g. NPS)	Business satisfaction survey score v target	Staff engagement survey score v target
Proposed Default Balanced Scorecard Weighting	15%	15%	15%	15%	20%	10%	10%
To Be Discussed							

* Specific measures can be adjusted per the needs of the project

Executive Summary – Example ePMO Build Scope



Portfolio Optimisation Tool

Our Portfolio Optimisation Tool

can be used to prioritise projects, calculate changes to capacity and reshape your project portfolio working within configurable constraints like budget, resourcing, environments and SMEs.

Our tool can also produce graphs of projects according to their business priority versus their deliverability. These graphs can be very helpful in visualising the data and promoting the key discussions on projects within your portfolio.

Portfolio Optimisation Tool



If Change Management is part of the ePMO, the following two pages indicate what we would consider for Change Management metrics and build scope.

The Change Management Office is a common name for an enterprise-level Change Management function in an organisation. The function assists and enables organisations to:

- Build organisational change capability, which may include uplifting leader and employee skills and introducing tools or frameworks that improve change as a core competency.
- Provide visibility across all initiatives with a single view of change, which can enable decisions to prioritise initiatives and resources, as well as reduce change fatigue with complementary messaging.
- Provide visibility and governance around change activities, such as tracking readiness and change metrics to provide leaders with confidence.
- Improve success rates of change with a holistic view of people, systems, processes and behavioural changes required that are directly linked to agreed outcomes with metrics.

Executive Summary – CMO Metrics

Measuring the impact of the CMO establishment or uplift and ongoing presence is critical to maintaining engagement and tracking the delivered benefits.

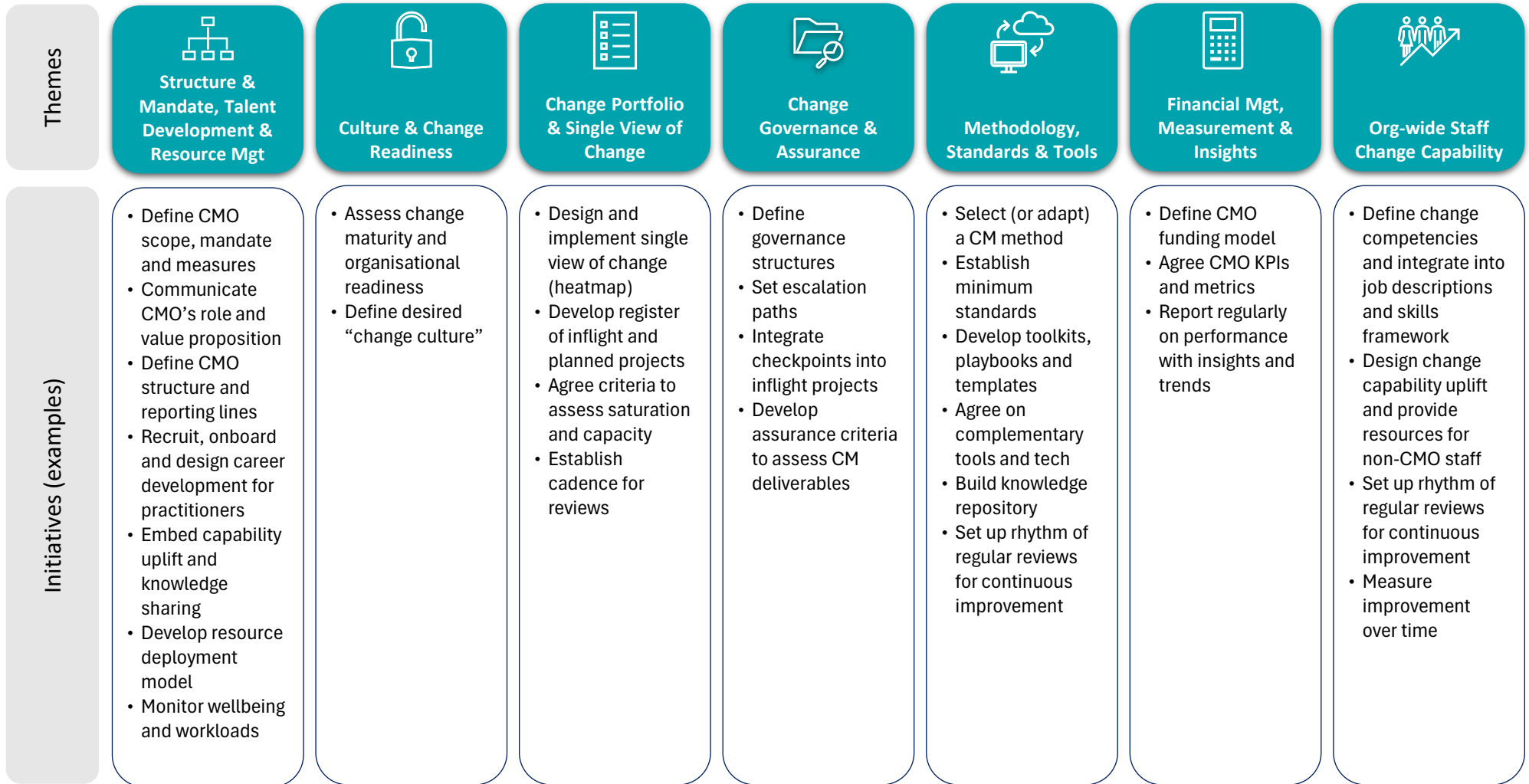
The seven metrics defined here (four levers and three satisfaction measures) will form the basis of the CMO dashboard for regular review by the Executive Committee (or senior leadership team) within the company. These measures will be baselined and regularly measured and reported to ensure the desired outcomes are being realised.

Proposed Measures

	Project Levers				Satisfaction Measures*		
Desired Outcomes	LEVER: Improved cost performance	LEVER: Improved time performance	LEVER: Improved scope performance (benefits)	LEVER: Increased quality	MEASURE: Increased internal customer (stakeholder) satisfaction	MEASURE: Increased business (audience) satisfaction	MEASURE: Increased CMO staff satisfaction
Proposed Delivery KPIs	Variation against approved budget (% of total, incl. contingency, against the baseline)	% of CM milestones, directly linked to adoption, achieved on time	% projected/ actual variance of planned adoption-enablement activities delivered against scope	% variance in employee adoption rate against target	Internal customer (stakeholder) satisfaction surveys score vs target (e.g. NPS)	Internal business (audience) satisfaction surveys score vs target (e.g. NPS)	CM staff satisfaction survey score vs target
Proposed Default Balanced Scorecard Weighting To Be Discussed	10%	10%	15%	20%	20%	15%	10%

* Specific measures can be adjusted per the needs of the project

Executive Summary – Example CMO Build Scope



Enterprise PMO Implementation

OPTUS

*Design, build and implementation of Optus Consumer EPMO/
for an agile organisation*



Optus had transformed to a predominantly agile delivery organisation. However, there was no overarching EPMO, portfolio build, dependencies management, delivery process design, benefits management framework, etc.



Seven Consulting designed, built and implemented an EPMO for the Optus CEO, working closely with the agile tribes and key stakeholders. This was performed on schedule, within budget and involved significant Cultural change.



Optus has a structured portfolio design process active, portfolio management, centralised PM, BA and change management capability, more active governance and a benefits management framework.

Enterprise PMO Implementation



Implementing an Enterprise PMO to support IT and Property Management Programs



The Diocese has a mixed portfolio of projects of a value in the region of \$300m that includes building construction, maintenance program and upgrades; IT and communications initiatives and business changes.

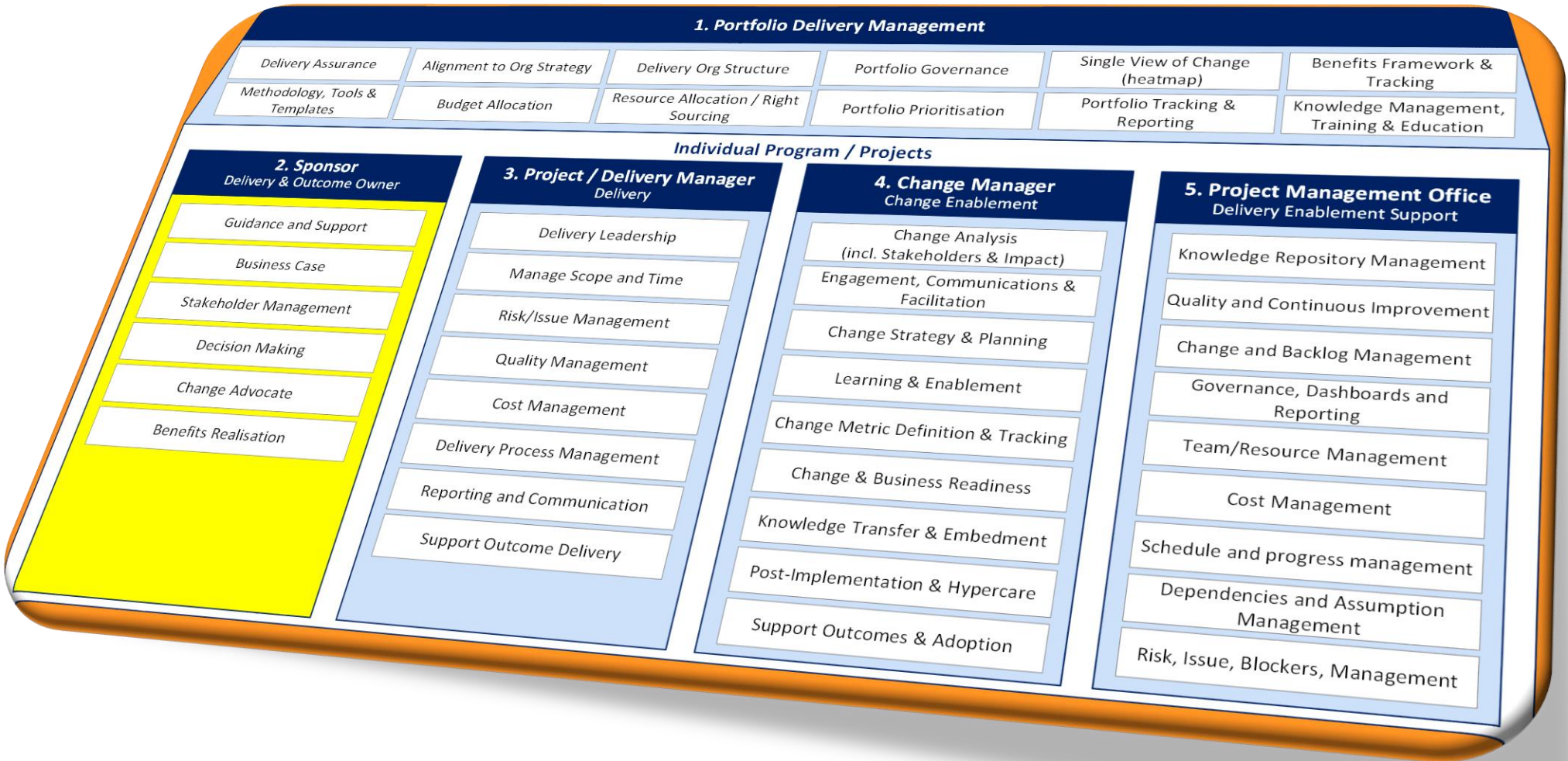


Seven Consulting conducted a Program and Project Governance Review and based on the recommendations, led the establishment a central Portfolio/Project Management Office (PMO) to act as a Centre of Excellence, to support the Diocesan Leadership Group with portfolio governance and planning and to provide an independent single source of truth for portfolio reporting.



A whole new governance approach was developed in conjunction with the senior leaders. This initiative introduced a new level of transparency and for the first time in its history, the organisation had a single list of projects used for portfolio management to a full set of requirements for the future implementation of a Project Management Information System (PMIS).

Sponsor Capability



2. Sponsor Capability

1. Portfolio Delivery Management

Strategic Oversight, ePMO & CMO

Delivery Assurance	Alignment to Org Strategy	Delivery Org Structure	Portfolio Governance	Single View of Change (heatmap)	Benefits Framework & Tracking
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Why Support Your Sponsors?

- Projects are the vehicle of strategic change.
- The increasing rate of change is demanding speed to value from those projects.
- An organisation's agility in executing the right change and realising benefits from those projects, is becoming a critical differentiator.
- Many IT and project organisations are hampered by bureaucratic and slow project governance and project management models that are derived from the 1980s.
- The Corporate Executive Board (CEB) *Accelerating Projects* report of 2015 reveals that Sponsors behaviours have a significant impact on speed to value.
- Most organisations have standards; a guideline on **what** sponsors should do, but not **how** to do their roles.

Seven Consulting can provide a proven transformative approach, not only to how projects are managed, but how projects are governed and planned in an agile environment.

- Agile project sponsorship and agile project management levers of change are based on collaboration, openness, transparency, simplicity and speed.
- Seven Consulting has developed a suite of powerful tools and techniques that are proven to assist sponsors in being more effective and agile.
- Rob Thomsett has been at the forefront of designing and deploying these methods for 15 years.

- Sponsor moves from 'passive' approval and review role, to active participation where they truly own the end-to-end business change to realise benefits from the project investment.
- Sponsors need to dedicate an agreed portion of their week to the project.
- Remove Steering Committees with the Sponsor solely responsible. Use Project Advisory Board model where peers could provide advice but not approval.
- Move governance from time-driven (monthly) to risk-based reviews (as required).
- Clearly define roles and responsibilities and education on expectations of roles.
- Use Rapid Planning session with sponsors to fast-track planning and business case development.

Category	From	To
Governance	• Distributed • 'Set and Forget' approval • Report based • Cost/deadline focus	• Centralised • Risk based reviews • Sponsor face-to-face • Benefits realisation focus
Sponsorship	• Hands off • Reactive • Regular time-based reviews • Report based	• Clear ownership/focus • Proactive • Risk-driven reviews • Sponsors/PM face-to-face

Sponsor: Improve through coaching

While most executives understand *what* the sponsor role involves, few are given any support in understanding *how* to undertake this critical role. This briefing concentrates on a set of simple and practical tools proven to assist sponsors in gaining and retaining control of their projects. Given experience of senior management, this briefing has been designed as a series of tutorials.

1. The New Project Sponsor Process – simple and transparent

This tutorial covers the various project contracts required by senior management for managing complex projects - and overviews the project management process based on Agile values. It focuses on the business case, benefits and related plans. It provides a check-list for sponsors on project health.

2. Sponsorship – doing the right project right

This tutorial explores the role of senior business managers in managing projects. This tutorial also examines senior managers' role in the critical issues of defining project success and managing project stakeholders or service providers. It also explores the role of stakeholders in benefits realisation.

▪ Flexible and agile delivery options

The sponsor coaching structure is designed to be flexible given the pressures on executives' time.

- It can be conducted as a formal workshop session for up to 10 executives in a one-day or intensive ½ day format for 3 to 5 people. If required, it can also be offered as a ½ day one-on-one coaching session for selected individuals
- Mentoring for sponsors, following attendance at the coaching, is also available.

3. Benefits Realisation/Added Value

This tutorial concentrates on tools and techniques for developing accurate and measurable project objectives/outcomes and the relationship between objectives and benefits. It also presents the critical executives' roles and powerful tools for managing benefits realisation and ensuring added value from their project investment.

4. Quality Requirements

Senior management must define their quality expectations, this tutorial concentrates on powerful techniques for modeling quality expectations or requirements. It also considers the impact on quality expectations on other project management issues such as estimation and risk.

5. Project Risk Assessment and Management

This tutorial examines the various approaches to project risk analysis, assessment and management. It also explores risk reporting, risk mitigation models and risk management plans and the role of senior management in project and benefit realisation risk mitigation and management.

6. Project Estimation Tips

This tutorial summarises the various estimation techniques available for projects. It explores practical tips for sponsors to improve estimation and examines the impact on estimates of quality, risk, skills and strategy.

7. Tracking and Reporting

This tutorial summarises the various project reports that should be available for senior management. It also covers the critical issues of change control within the project development life cycle. It also takes a holistic view on tracking benefits, costs, risks and other key project information.

Sponsor Coaching Experience / Case Studies



The Seven Consultant worked with a small team to design, implement and support a Benefits Management Framework across 100 major programs and projects in a \$1 billion/pa portfolio. This involved project planning, project tracking integrated with benefits and benefits realisation reporting. Hundreds of executives, sponsors, finance experts, project managers attended briefing sessions conducted by the consultant. A small hands-on consultancy service for sponsors and benefit owners was also implemented.



The Seven Consultant worked with our Thought Leader to design, implement and then execute the Benefits Management approach for AGL's CXT program. CXT was a multi-year \$300m transformation initiative run using an Agile methodology. The approach was fully integrated into Agile and included definition, measurement and tracking of benefits through the life cycle with multiple business units. It was used as a basis for Benefits measurement in other areas of AGL and was used to report monthly to the Executive and through to the AGL board to demonstrate the value of CXT.



The Seven Consultant was engaged to undertake a detailed review of project management, benefits management, sponsor and governance processes for ME Bank. The recommendations from this review were accepted by ME Bank Board and are currently being implemented in pilot mode by ME Bank with part-time support from the consultant.



Seven Consulting worked closely with the Executive Sponsor of a complex project. Using the Seven Consulting PM Plug-In tools such as; the O3, Benefits Scan, Quality Agreement and Win/Lose to assist the Sponsor. Seven Consulting experts engaged all key executives in building and agreeing with critical project planning and management details.



Project Management and PMO Capability Review - Seven Consulting undertook a forensic examination of the structure and effectiveness of DFSI's framework tailored to specific DFSI reEPMO frameworks and individual PM capability with a view to uplifting their overall program capability. The outcome was a design of an EPMO requirements and a report to give the DFSI executive better understanding of their Project Manager capability.

Other organisations that have engaged with Seven Consulting for Sponsor Coaching and support include Haileybury, AMP, BNZ, and Firemonkeys.

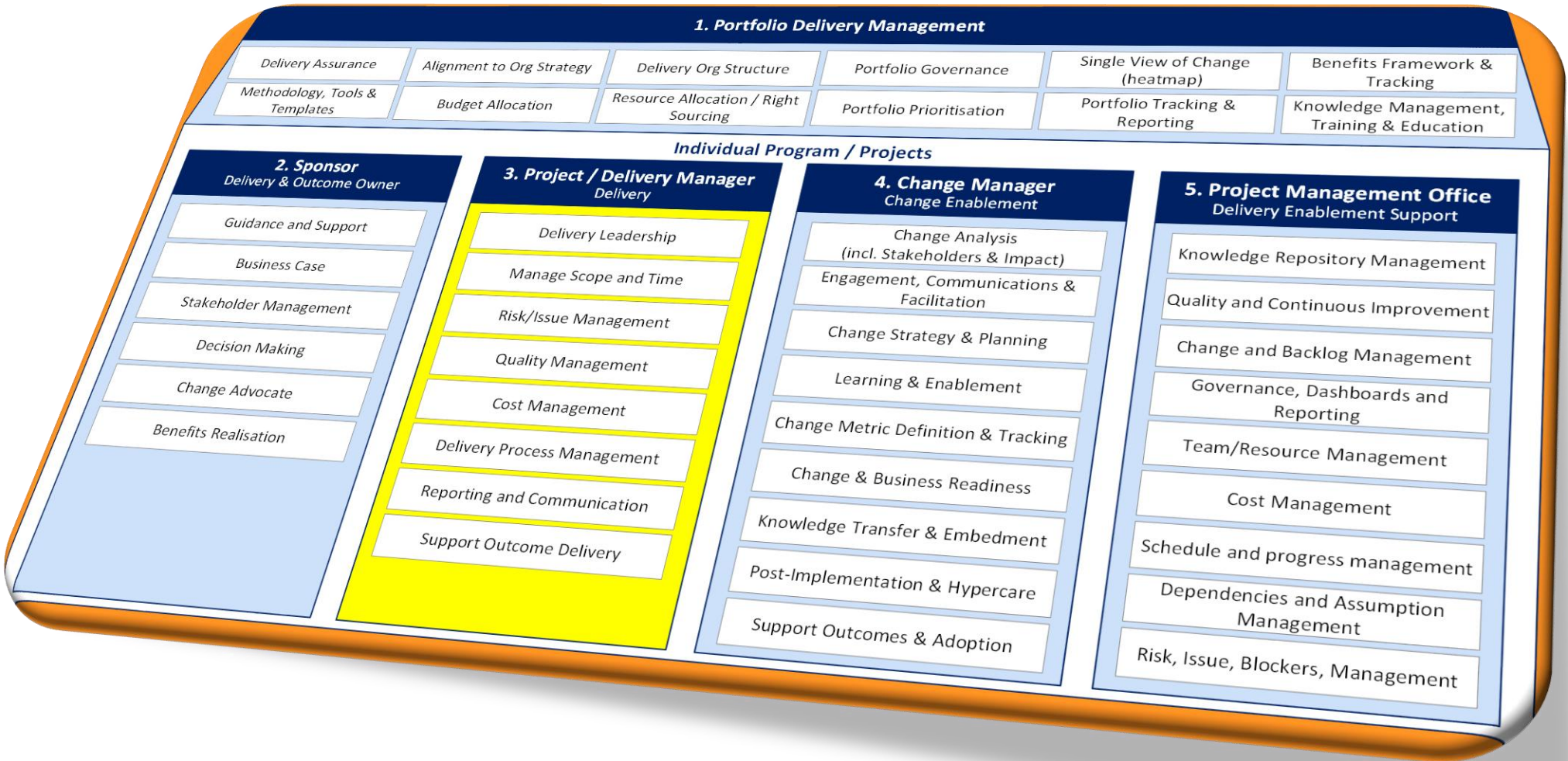


Rob Thomsett
Thought Leader

Achievements:

- Development, training and support of the initial Project Management framework for the Australian Federal Government during the 1970's.
- Consulting and implementing a relationship and values-driven model of project management and sponsorship in many international organisations including the top Australian banks.
- Fellow of the Australian Computer Society in recognition of his education and advocacy for emphasising the central point that project management was really the management of creative people working to improve business value.
- Consulting Director on the first Tax Modernisation Program in the late 1980's, a \$1bn program.
- Consulting with NAB Group as it implements his Agile approach to executive sponsorship, benefits realisation, project management and governance across a \$1bn/year project portfolio.

Project / Delivery Manager Capability



3. Project/Delivery Manager Capability

1. Portfolio Delivery Management

Delivery Assurance	Alignment to Org Strategy	Delivery Org Structure	Portfolio Governance	Single View of Change (heatmap)	Benefits Framework & Tracking
Methodology, Tools & Templates	Budget Allocation	Resource Allocation / Right Sourcing	Portfolio Prioritisation	Portfolio Tracking & Reporting	Knowledge Management, Training & Education

Individual Program / Projects

2. Sponsor

Delivery & Outcome Owner

Guidance and Support

Business Case

Stakeholder Management

Decision Making

Change Advocate

Benefits Realisation

3. Project / Delivery Manager

Delivery

Delivery Leadership

Manage Scope and Time

Risk/Issue Management

Quality Management

Cost Management

Delivery Process Management

Reporting and Communication

Support Outcome Delivery

4. Change Manager

Change Enablement

Change Analysis
(incl. Stakeholders & Impact)

Engagement, Communications & Facilitation

Change Strategy & Planning

Learning & Enablement

Change Metric Definition & Tracking

Change & Business Readiness

Knowledge Transfer & Embedment

Post-Implementation & Hypercare

Support Outcomes & Adoption

5. Project Management Office

Delivery Enablement Support

Knowledge Repository Management

Quality and Continuous Improvement

Change and Backlog Management

Governance, Dashboards and Reporting

Team/Resource Management

Cost Management

Schedule and progress management

Dependencies and Assumption Management

Risk, Issue, Blockers, Management

As change increases and organisations' ability to transform themselves effectively and efficiently becomes more important, the role of the program or project manager rises in importance in parallel.

How do you assess the effectiveness of your program delivery team. Seven Consulting have developed a proven process to assess your Program/Project Managers capability using hard and soft measures. This process will feed clear ranking and develop plans for our/your program delivery leads.

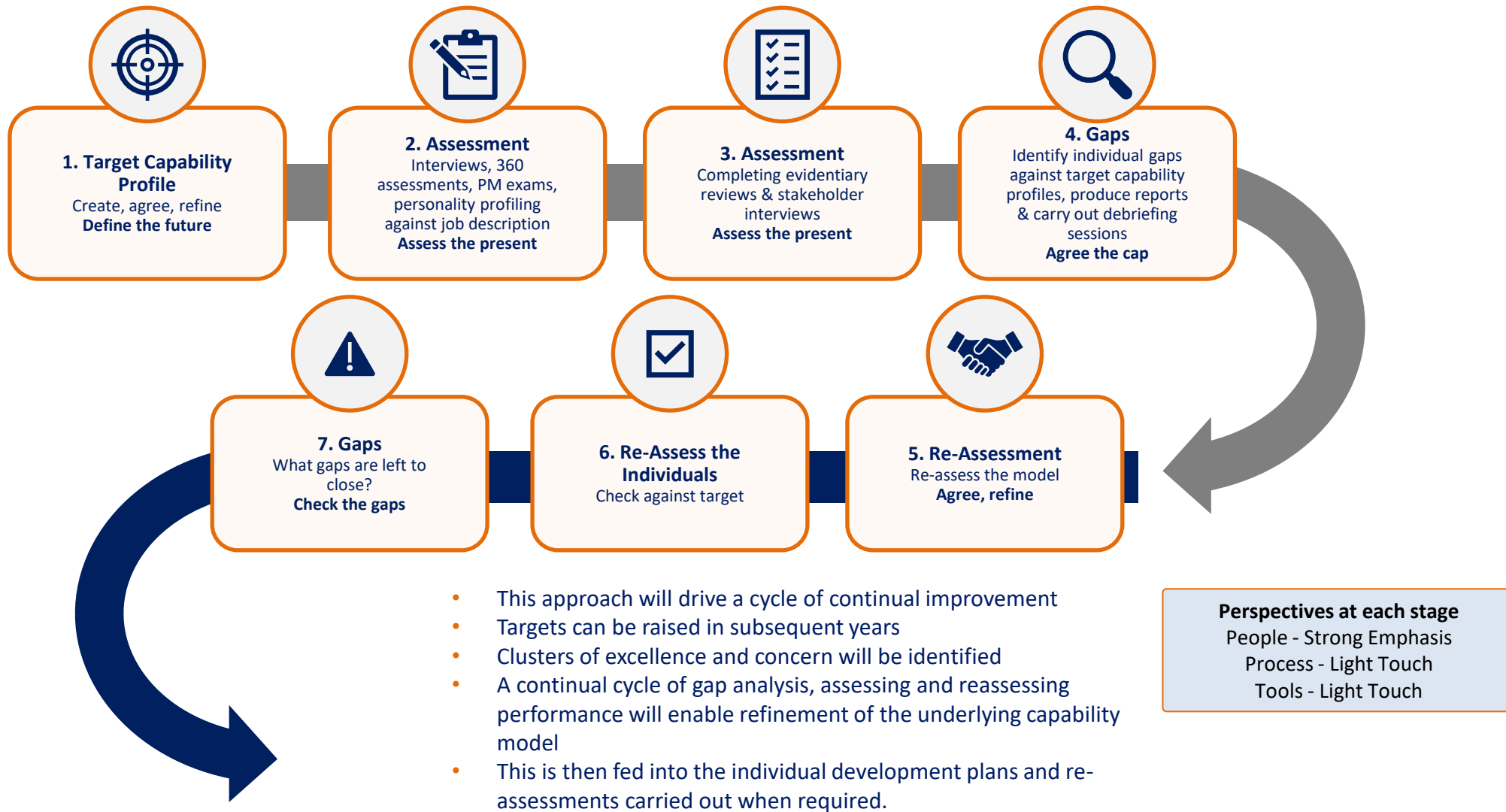
This process has been used on many 100's of Program and Project Managers for some of Australia's largest organisations.

Seven Consulting will work with the organisation to develop the organisation's Tiered Target Capability Profile, based on best practice.

- Alignment of Target Capability to individual job descriptions
- For a Program/Project Manager this would look at the key disciplines of:
 - Project status tracking and reporting
 - Risk and issues tracking and management
 - Assumptions, dependencies and decisions management
 - Scope control
 - Cost control
 - Time control
 - Quality control
 - Key stakeholder management

Seven Consulting has developed a proven process to assess Program/Project Managers' capability and identify area where capability improvement is required.

- 6 step process for individual assessments covering both knowledge of and ability to execute:
 1. **Project management capability exam aligned to each individual's job description**
 2. **Evidential review of recent delivery to assess how well this knowledge is applied**
 3. **Review of previous delivered project outcomes**
 4. **Customer assessments**
 5. **Direct Line Manager assessments**
 6. **Self-assessments**
- Agree individual capability uplift process based on target capability
 - The PM capability uplift would be performed in 7 stages as outlined on the following page;
 - Stages 5, 6 and 7 can be carried out at a later date as part of a program of continuous improvement



Output Examples: PM Assessment

Role	Exam Result	Evidence Review	Project Outcomes	Sponsor/ Stakeholder Assessment	Direct Manager Assessment	Overall Score	Competency Level	Self Assessment	Delta
Snr Project Manager	79.0%	64.1%	100.0%	84.6%	87.7%	83.1%	Proficient	76.9%	6.1%
Program Manager	75.0%	84.2%	66.0%	72.0%	92.3%	77.9%	Experienced	83.1%	-5.2%
Project Manager	58.6%	61.9%	105.8%	78.5%	83.1%	77.6%	Experienced	76.9%	0.6%
Jnr Project Manager	47.1%	84.5%	96.0%	78.8%	75.4%	76.4%	Experienced	63.1%	13.3%
Snr Project Manager	57.9%	83.3%	78.0%	68.9%	66.2%	70.8%	Experienced	80.0%	-9.2%
Program Manager	47.1%	58.8%	80.0%	66.7%	78.5%	66.2%	Experienced	78.5%	-12.2%
Jnr Project Manager	39.5%			79.0%	75.4%	64.6%	Experienced	80.0%	-15.4%
Snr Project Manager	40.0%	76.0%	78.0%	70.3%	58.5%	64.5%	Experienced	84.6%	-20.1%
Project Manager	45.7%		71.5%	74.0%	64.6%	64.0%	Experienced	66.2%	-2.2%
Project Manager	35.0%	84.2%	52.0%	55.4%	58.5%	57.0%	Competent	72.3%	-15.3%
Project Manager	47.1%	44.9%	68.0%	68.0%	46.2%	54.8%	Competent	81.5%	-26.7%
Jnr Project Manager	25.0%	50.9%	84.7%	48.0%	27.7%	47.3%	Competent	64.6%	-17.4%
Average	44.1%	67.2%	86.7%	75.7%	67.9%	64.4%	Experienced	75.8%	-8.6%

No Evidence

Role	Scope Management	Risk Management	Financial Management	Behaviours	Processes	Tools
Snr Project Manager	50.0%	33.0%	40.0%	40.0%	50.0%	50.0%
Program Manager	75.0%	100.0%	80.0%	60.0%	100.0%	50.0%
Project Manager	75.0%	100.0%	80.0%	80.0%	100.0%	100.0%
Jnr Project Manager	75.0%	67.0%	40.0%	100.0%	50.0%	0.0%
Snr Project Manager	25.0%	33.0%	60.0%	80.0%	50.0%	50.0%
Program Manager	75.0%	67.0%	60.0%	20.0%	50.0%	0.0%
Jnr Project Manager	25.0%	0.0%	20.0%	60.0%	0.0%	50.0%
Snr Project Manager	50.0%	67.0%	40.0%	40.0%	50.0%	100.0%
Project Manager	50.0%	100.0%	40.0%	0.0%	100.0%	100.0%
Project Manager	25.0%	67.0%	20.0%	60.0%	50.0%	50.0%
Project Manager	75.0%	33.0%	40.0%	40.0%	100.0%	50.0%
Jnr Project Manager	50.0%	33.0%	20.0%	60.0%	100.0%	0.0%
Average	54.2%	58.3%	45.0%	53.3%	66.7%	50.0%

Compile assessments of each resource based on combined analysis of:

- Competency exam against individuals job description
- Evidence review of previous project artefacts such as deliverables/alignment to methodology, adherence to processes
- Review of previous project outcomes such as final: cost, scope, schedule, quality
- Assessments from Direct Manager and key project stakeholders

This produces a general competency level for each individual.

This can be compared against the individuals own self-assessment of their ability.

Project Manager Capability Uplift



Enhancing digital capability to support the increasing scale, complexity and necessity of digital investment



CLP Power, Hong Kong's largest energy provider, have a large investment portfolio >HK\$500M p.a., however, were concerned their project management team didn't have the capability or tools needed to effectively deliver a portfolio with significantly growing scale and complexity.



Seven Consulting developed a 2-pronged approach; Firstly, completing a 360-degree assessment on the 14-member project manager pool, developing tailored improvement plans and providing CLP with the templates to re-assess the uplift in 6-12 months. Seven also assessed the CLP delivery framework providing a series of recommendations to support PM delivery including: template uplift, benefits management, capacity planning, portfolio tracking and governance, training and recruitment process uplifts to sustain the performance uplift.



CLP has commenced a multi-horizon uplift journey, with the full visibility and oversight of a Portfolio Governance Board. Critical projects are being delivered with effective capacity planning and leveraging quality tools and templates that make the PM role easier and more effective, whilst investment in individual capability uplift and training is ongoing.

Our PM Uplift Experience



Project Management and IT PMO Capability Review - Evaluated all members of the IT PM pool, taking a 360-degree view looking at knowledge/theory, documentation quality, outcomes, customer feedback, direct manager feedback and self assessment. Developed a series of uplift recommendations and provided templates for CLP to complete a re-assessment in 6-12 months time.



Project Management and PMO Capability Review – Performed an end-to-end review of IT project management and PMO capability and practices that encompassed as-is and a roadmap to target state. Seven stayed on for the planning / prioritisation of the transformation activities arising as a consequence of the review.



Project Management and PMO Capability Review – Seven Consulting worked with Link on a two-phase assignment to assess the capability of their newly integrated Project Management team and review the capability and effectiveness of the EPMO, resulting in a new EPMO framework and approach.

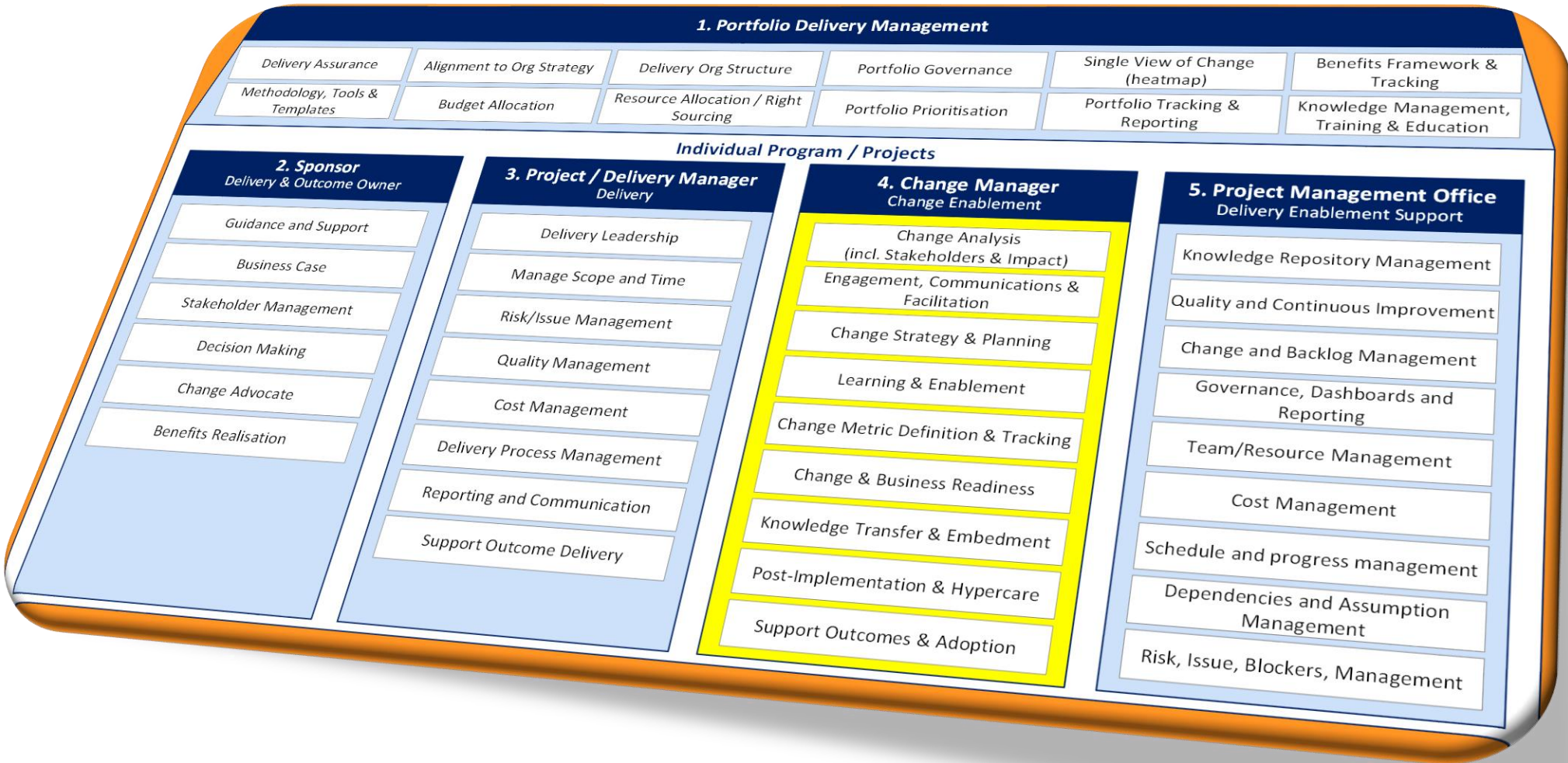


Project Management and PMO Capability Review - Conducted an assessment of their project management pool to evaluate individual competence and identify gaps where individual and, ultimately, enterprise-wide project management enrichment was required.



- Quality assurance program review on project governance for Global Services.
- Review of the quality management framework across the entire portfolio in Telstra.

Change Manager Capability



4. Change Manager Capability

1. Portfolio Delivery Management

Delivery Assurance	Alignment to Org Strategy	Delivery Org Structure	Portfolio Governance	Single View of Change (heatmap)	Benefits Framework & Tracking
Methodology, Tools & Templates	Budget Allocation	Resource Allocation / Right Sourcing	Portfolio Prioritisation	Portfolio Tracking & Reporting	Knowledge Management, Training & Education

Individual Program / Projects

2. Sponsor

Delivery & Outcome Owner

Guidance and Support

Business Case

Stakeholder Management

Decision Making

Change Advocate

Benefits Realisation

3. Project / Delivery Manager

Delivery

Delivery Leadership

Manage Scope and Time

Risk/Issue Management

Quality Management

Cost Management

Delivery Process Management

Reporting and Communication

Support Outcome Delivery

4. Change Manager

Change Enablement

Change Analysis
(incl. Stakeholders & Impact)

Engagement, Communications &
Facilitation

Change Strategy & Planning

Learning & Enablement

Change Metric Definition & Tracking

Change & Business Readiness

Knowledge Transfer & Embedment

Post-Implementation & Hypercare

Support Outcomes & Adoption

5. Project Management Office

Delivery Enablement Support

Knowledge Repository Management

Quality and Continuous Improvement

Change and Backlog Management

Governance, Dashboards and
Reporting

Team/Resource Management

Cost Management

Schedule and progress management

Dependencies and Assumption
Management

Risk, Issue, Blockers, Management

Change Manager Capability Benchmark

Seven Consulting will work with the organisation to develop the organisation's Tiered Target Capability Profile, based on best practice in Change Management, with consideration for the maturity of the Delivery functions (including the framework and delivery approaches).

Prior to the actual assessment, it's important to create the benchmark for Change Managers at various levels.

- Agree the Change Manager titles/levels. (Identify potential gaps.)
- Align the Tiered Target Capability to individual job descriptions. For a Change Manager, this would look at key disciplines, such as:
 - Analysis
 - Engagement, communications and facilitation
 - Change strategy and planning
 - Learning and enablement
 - Change metric definition and tracking
 - Change and business readiness
 - Knowledge transfer and embedment
 - Post implementation activities

Sample Titles Change Management

- Change Analyst
- Senior Change Analyst
- Change Manager
- Senior Change Manager
- Portfolio Change Lead
- Change Director
- Head of Change Management

Sample Competency Levels Change Management

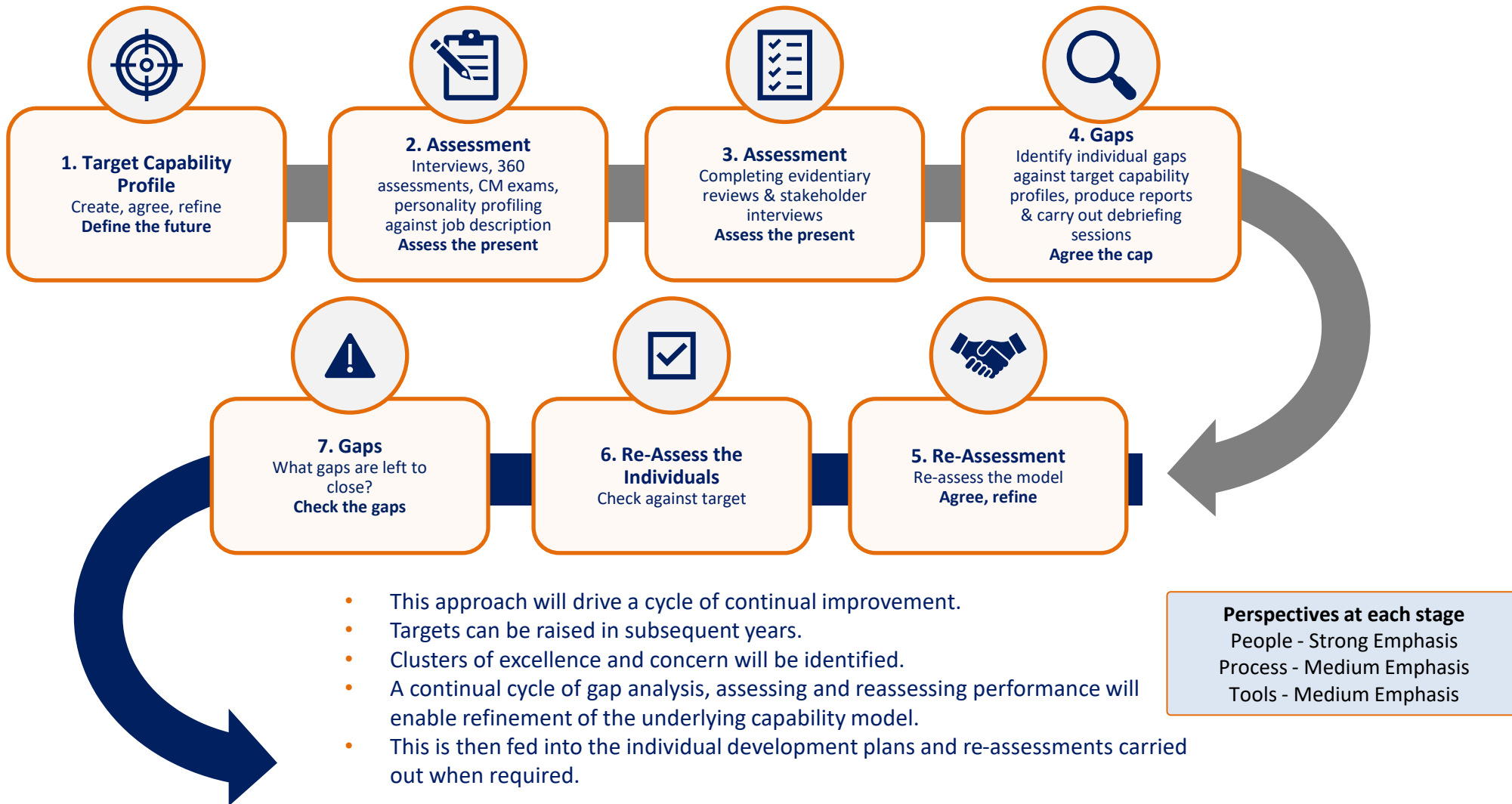
1. Proficient
2. Experienced
3. Competent
4. Knowledge Only
5. None

Plus, 'no evidence provided' and 'not applicable' categories

Seven Consulting has developed a proven process to assess Change Managers' capability and identify areas where capability improvement is required.

- We follow a six step 360-degree review process for individual assessments covering both knowledge of and ability to execute:
 1. Change Management capability exam aligned to each individual's level and job description
 2. Evidential review of recent delivery to assess how well this knowledge is applied
 3. Review of previously delivered project outcomes
 4. Customer (or stakeholder) assessment(s)
 5. Direct line manager assessment
 6. Self-assessment
- We agree to an individual capability uplift process based on target capability.
 - The CM capability uplift would be performed in seven stages as outlined on the following page. Note that stages five through seven can be carried out at a later date as part of a program of continuous improvement.

Change Manager Capability Uplift



Output Examples: Change Manager Assessment

Role	Exam Result	Evidence Review	Project Outcomes	Sponsor/ Stakeholder Assessment	Direct Manager Assessment	Overall Score	Competency Level	Self Assessment	Delta
Change Director	85.0%	64.1%	100.0%	84.6%	87.7%	84.3%	Proficient	77.9%	6.4%
Change Lead	77.0%	84.2%	66.0%	72.0%	92.3%	78.3%	Experienced	83.5%	-5.2%
Change Lead	80.0%	61.9%	105.8%	78.5%	83.1%	81.8%	Experienced	78.0%	3.8%
Change Lead	91.0%	84.5%	76.0%	78.8%	75.4%	81.1%	Experienced	63.1%	18.1%
Senior Change Manag	59.5%	79.3%	78.0%	68.9%	66.2%	70.4%	Experienced	80.0%	-9.6%
Senior Change Manag	48.3%	58.8%	75.0%	66.7%	78.5%	65.4%	Experienced	78.5%	-13.0%
Change Manager	80.0%			79.0%	75.4%	78.1%	Experienced	80.0%	-1.9%
Change Manager	85.0%	76.0%	78.0%	70.3%	65.0%	74.9%	Experienced	84.6%	-9.8%
Senior Change Analys	83.0%		71.5%	74.0%	70.0%	74.6%	Experienced	66.2%	8.5%
Change Analyst	71.0%	84.2%	52.0%	55.4%	58.5%	64.2%	Competent	72.3%	-8.1%
Change Analyst	73.0%	44.9%	68.0%	68.0%	55.0%	61.8%	Competent	81.5%	-19.8%
Change Analyst	68.0%	50.9%	84.7%	48.0%	27.7%	55.9%	Competent	64.6%	-8.8%
Average	44.1%	67.2%	86.7%	75.7%	67.9%	64.4%	Experienced	75.8%	-3.3%
No Evidence									

We compile assessments of each resource based on combined analysis of:

- Competency exam against individuals job description.
- Evidence review of previous project artefacts such as deliverables/alignment to methodology, adherence to processes.
- Review of previous project outcomes, such as final cost, scope, schedule, quality.
- Assessments from Direct Manager and key project stakeholders.

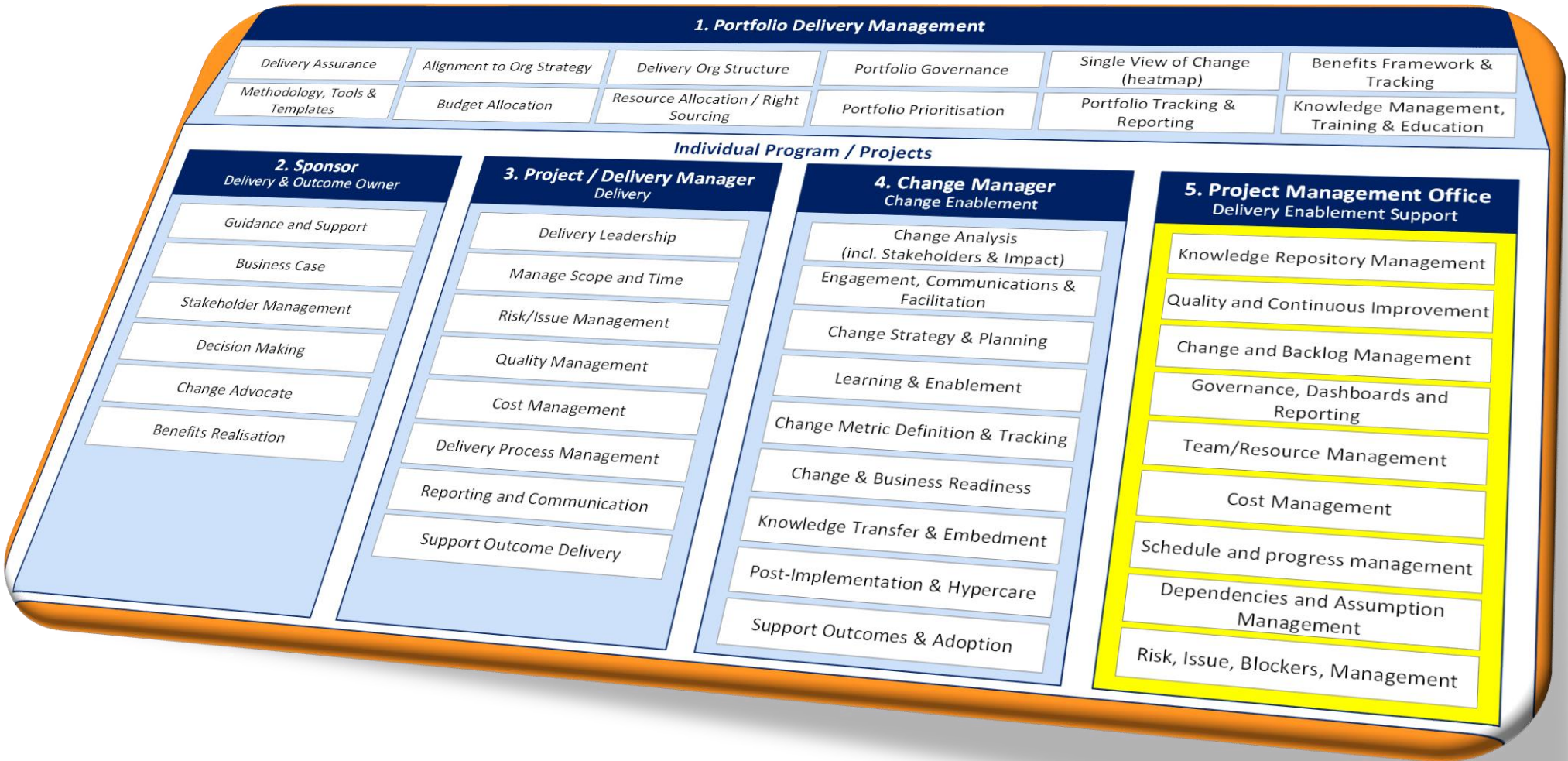
This produces a general competency level for each individual. This can be compared against the individual's own self-assessment of their ability.

Additional Benefits of Change Management

The Change Management function can drive numerous benefits, enabling the organisation to navigate change and succeed in its future programs. Here is a list of anticipated benefits:

- ✓ Change Strategy for the Portfolio
- ✓ Alignment across changes
- ✓ Change governance structure
- ✓ Business readiness assessments
- ✓ Improved decision making
- ✓ Time savings and reduced duplication of effort
- ✓ Knowledge management
- ✓ Engagement, communications and learning actions
- ✓ Consistent change experience
- ✓ Risk and resistance management
- ✓ Embedment of changes
- ✓ Calendar of changes
- ✓ Improved change maturity
- ✓ Enhanced job satisfaction of team members
- ✓ Improved leadership capability during change
- ✓ Measurable results from changes

Project Management Office Capability



5. Project Management Office (PMO) Capability

1. Portfolio Delivery Management

Delivery Assurance	Alignment to Org Strategy	Delivery Org Structure	Portfolio Governance	Single View of Change (heatmap)	Benefits Framework & Tracking
Methodology, Tools & Templates	Budget Allocation	Resource Allocation / Right Sourcing	Portfolio Prioritisation	Portfolio Tracking & Reporting	Knowledge Management, Training & Education

Individual Program / Projects

2. Sponsor

Delivery & Outcome Owner

Guidance and Support

Business Case

Stakeholder Management

Decision Making

Change Advocate

Benefits Realisation

3. Project / Delivery Manager

Delivery

Delivery Leadership

Manage Scope and Time

Risk/Issue Management

Quality Management

Cost Management

Delivery Process Management

Reporting and Communication

Support Outcome Delivery

4. Change Manager

Change Enablement

Change Analysis
(incl. Stakeholders & Impact)

Engagement, Communications & Facilitation

Change Strategy & Planning

Learning & Enablement

Change Metric Definition & Tracking

Change & Business Readiness

Knowledge Transfer & Embedment

Post-Implementation & Hypercare

Support Outcomes & Adoption

5. Project Management Office

Delivery Enablement Support

Knowledge Repository Management

Quality and Continuous Improvement

Change and Backlog Management

Governance, Dashboards and Reporting

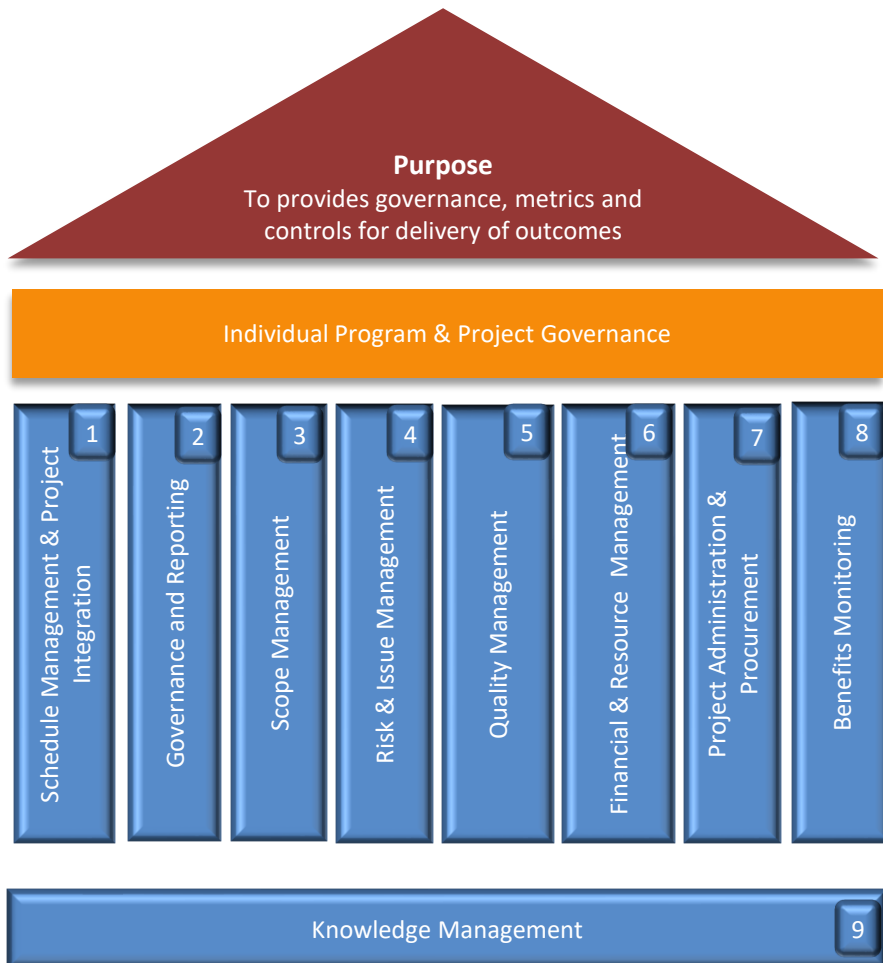
Team/Resource Management

Cost Management

Schedule and progress management

Dependencies and Assumption Management

Risk, Issue, Blockers, Management



1. **Schedule Management & Project Integration**
Set up and maintenance of schedules. Maintenance and reporting of integration and dependencies with other programs/projects.
2. **Governance & Reporting**
Prepare reports and dashboards for leadership to assist in critical decision making. Facilitate governance bodies for the program and projects.
3. **Scope Management**
Set up and management of the change management process and the change register.
4. **Risk & Issues Management**
Set up and management of all RAID registers.
5. **Quality Management**
Ensure program/project adherence to standards and agreed methodology. Provide delivery assurance and internal reviews.
6. **Financial & Resource Management**
Provide program/project estimating, cost baselines, cost control and earned value analysis. Management of budgets and timesheets.
7. **Project Administration and Procurement**
Provide support for mobilisation and de-mobilisation. Manage contracts and general procurement.
8. **Benefits Monitoring**
Maintain a view of the overall tangible and intangible benefits and monitor realisation.
9. **Knowledge Management**
Set up and maintenance of all artifacts for the program/project

- Typically, a 4-week exercise for a small agency is required to understand current stakeholder requirements, assess the current state, review options for PMO uplift and create the report including recommendations.

Weeks 1 - 2

Weeks 2 - 4

Week 4

Review current state and identify and commence stakeholder meetings

- Review current state PMO services.
- Agree key stakeholders for interview.
- Schedule and commence stakeholder meetings.

Interview key stakeholders

- Complete stakeholder interviews.

Review PMO

- Assess breadth, scale and complexity.
- Document current PMO maturity.
- Obtain an understanding of existing support functions.

Scope future state PMO and produce draft report for review

- Identify PMO future options and detail pros and cons associated with options.
- Produce draft review report including recommendations.

Finalise Report

- Socialise report.
- Finalise report.
- Produce communication plan for recommended approach.

Our PMO Capability Review Experience



Conducted a review of the PMO structure and capabilities for a large program in Wealth division. Highlighted and recommended new structure and process improvements.



Conducted a review of ABC's Technical Portfolio Office to evaluate the suitability of the processes in place. Identified a number of opportunities for improvement to increase maturity to their desired state.



Conducted a review of current practices across QBE's global portfolio. Developed a set of prioritised recommendations and implementable road map for delivery capability and governance transformation.



alintaenergy

Performed an end-to-end review of the current governance processes. Delivered uplifted design and implementation roadmap for portfolio governance framework including new tools and templates.



Conducted a delivery and PMO uplift assessment review and provided a set of recommendations to meet Indue's delivery strategy goal of increasing maturity levels for project management, PMO and delivery for their organisation.



Performed a review of current frameworks, governance practices and supporting artifacts. Produced recommendations and short/med/long term roadmap to reshape, standardise and uplift delivery practices.



Customer Experience Transformation

Enhancing AGL digital capability and platforms, and deliver an industry leading digital experience for customers



AGL invested \$300 million in a Customer Experience Transformation (CXT) program that enhanced their digital capability and platforms, and delivered an industry leading digital experience for customers.



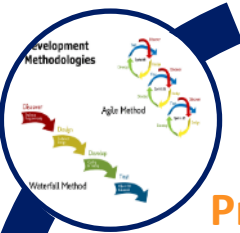
The Seven Consulting team was engaged to realign an existing Portfolio Office (Tribe Services) towards SAFe Lean Agile Portfolio Management principles as well as perform the 2IC role for the General Manager Transformation.



Seven Consulting provided Tribe Services capability to deliver core Lean Agile Portfolio Management office disciplines to deliver:

- Improved governance reporting in the following areas: portfolio kanban, benefits management and key metrics monitoring
- Portfolio management leadership through regular informal and formal communication.
- Values such as transparency and one team approach to delivery
- Portfolio alignment to business strategy and funding allocation based on a prioritised backlog

Agile / Traditional
Methodology
Recommendation



Project Pathfinder Tool

UPDATE RECOMMENDATIONS NOW

Seven Consulting recommends that your project should adopt:

TRADITIONAL PROJECT MGMT		
with the following delivery components produced:	Delivery Components	Recommendation
Project Vision	Project Vision	Recommended
Business Case	Business Case	Recommended
Project Charter	Project Charter	Recommended
Project Scope	Project Scope	Recommended
Project Risk Assessment	Project Risk Assessment	Recommended
Project Management Plan	Project Management Plan	Recommended
Project Communication Plan	Project Communication Plan	Recommended
Project Stakeholder Register	Project Stakeholder Register	Recommended
Project Quality Management Plan	Project Quality Management Plan	Recommended
Project Resource Management Plan	Project Resource Management Plan	Recommended
Project Procurement Management Plan	Project Procurement Management Plan	Recommended
Project Risk Management Plan	Project Risk Management Plan	Recommended
Project Change Management Plan	Project Change Management Plan	Recommended
Project Configuration Management Plan	Project Configuration Management Plan	Recommended
Project Security Management Plan	Project Security Management Plan	Recommended
Project Environmental Management Plan	Project Environmental Management Plan	Recommended
Project Health Management Plan	Project Health Management Plan	Recommended
Project Performance Management Plan	Project Performance Management Plan	Recommended
Project Financial Management Plan	Project Financial Management Plan	Recommended
Project Legal Management Plan	Project Legal Management Plan	Recommended
Project Compliance Management Plan	Project Compliance Management Plan	Recommended
Project Governance Management Plan	Project Governance Management Plan	Recommended
Project Reporting Management Plan	Project Reporting Management Plan	Recommended
Project Monitoring Management Plan	Project Monitoring Management Plan	Recommended
Project Evaluation Management Plan	Project Evaluation Management Plan	Recommended
Project Closure Management Plan	Project Closure Management Plan	Recommended

We recommend applying some or all of the following best practice operating principles:

Project Management Principles

Project Management Principles

Project Management Principles

Recommends
Delivery
Components

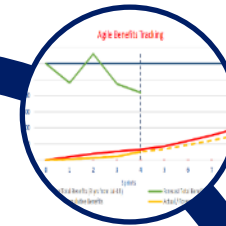


Best Operating
Principles
Recommendation

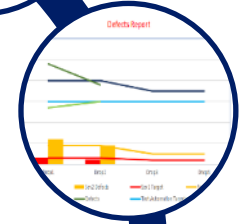


Seven Consulting's Project Pathfinder Tool provides guidance on how to tailor your program or project. It offers recommendations on applying Agile or traditional methodology components, adopting operating practices, and preparing artefacts to support successful delivery.

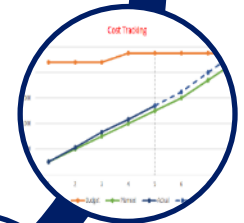
Agile Dashboard



Benefits Tracking



Defects Tracking



Cost Tracking



Delivery Tracking

The Agile Dashboard combines multiple reports to provide a 'Dashboard', or snapshot of Agile projects progress. These include Burn-up Chart, Sprint Burn-Up, Cost Tracking, Benefits Tracking and Defect Reports.

Traditional Program Delivery Tools

Health Check Score

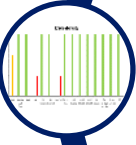


Health Check Tool

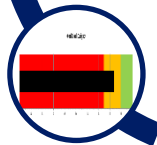


The Schedule Health Check Tool is designed to evaluate the quality, integrity and currency of a project schedule and recommend improvement areas.

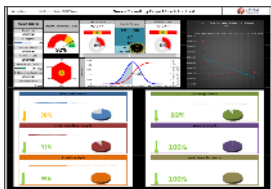
Schedule Maturity



Overall Schedule Quality Score



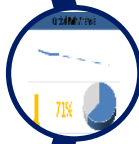
Schedule Predictor



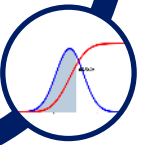
Project Confidence Level



Critical Path Analysis



Cumulative Probability

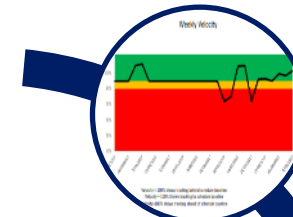


The Schedule Predictor Tool uses advanced algorithms to evaluate the precision of a project forecast date and the Project Manager's expected finish date based on actual performance. It provides a prediction trend line to recommend improvement areas.

Dashboard



Weekly Velocity



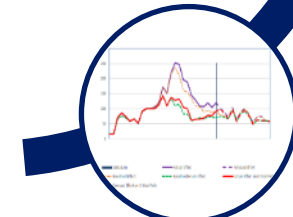
Earned Value



Task burndown



Effort Tracking



The Schedule Dashboard combines multiple reports to provide a 'Dashboard', or snapshot of Agile projects progress. These include Weekly Velocity, Earned Value, Task Burn-down and Effort Tracking.

Improve Project Success Rates with Pathfinder

1. Follow a consistent approach to customising and optimising project delivery based on each project's and organisation's key characteristics.
2. Reduce the level of project management oversights or omissions.
3. Identify delivery approach risks and mitigants.
4. Create a draft schedule in MS Project or JIRA with streams, phases, deliverables, tasks and dependencies.
5. Enable better project outcomes.
6. All in 30 minutes or less.



Visit us for more information:

<https://www.sevenconsulting.com/project-pathfinder/>

Our projects so far:

2007

Sydney

- Villawood Detention Centre

2008

Sydney

- South Australian Detention Centre

Seven Consulting has been giving back to the wider community since 2007, by supporting our team and their families in voluntary projects to assist those who find themselves in need of help.

2011

Sydney

- Cambodian School Build



2012

Sydney

- Barnardos Kingston House



2013

Sydney

- Youth off the Streets



2015

Sydney

- Jesuit Refugee House – Blaiket
- Hanover Crisis Centre



2016

Sydney

- Marian Villa



2017

Melbourne

- Launch Housing
- Cerebral Palsy Foundation



2022 – Mini Project 7

Melbourne

- M.A.D. Woman
- *The pencil case challenge*
- Bahay ni Maria and Tahanan ng Pagmamahal



2021 – Mini Project 7

In 2021, Seven Consulting continued to acknowledge the importance of fostering a community presence. Seven Consulting team members across three cities were able to participate in multiple mini projects throughout the year to fulfill our Project 7 commitment.



2020

– DONATION DRIVE

Project 7 gave back to the community, by donating \$104,000 across 29 charities, enabling these organisations to create real change in the lives of those who need it most.



2019

Sydney

- Dignity.org.au
- Avalon Centre
- Bahay San Jose – House with No Steps Foundation



2018

Sydney

- Erin's Place
- M.A.D. Woman Foundation
- Concordia Children's Services



2023 – Mini Project 7

Sydney & Melbourne

- Clean Up Australia
- HeartKids
- M.A.D. Woman
- Balmoral Burn
- Monika's Rescue
- Pocket City Farms
- Solar Hope
- JCI Batangas Caballero



2024

Sydney

- Northern Beaches Women's Shelter
- Community Housing Limited
- Habitat for Humanity Philippines
- Tanging Yaman Foundation Inc.



2025

Sydney

- CatholicCare

Melbourne

- Lighthouse Foundation

Manila

- A Home for the Angels



2026

Sydney

- Wesley Mission

Manila

- SOS Children's Villages



Lunchtime Brown Bag Expert Sessions



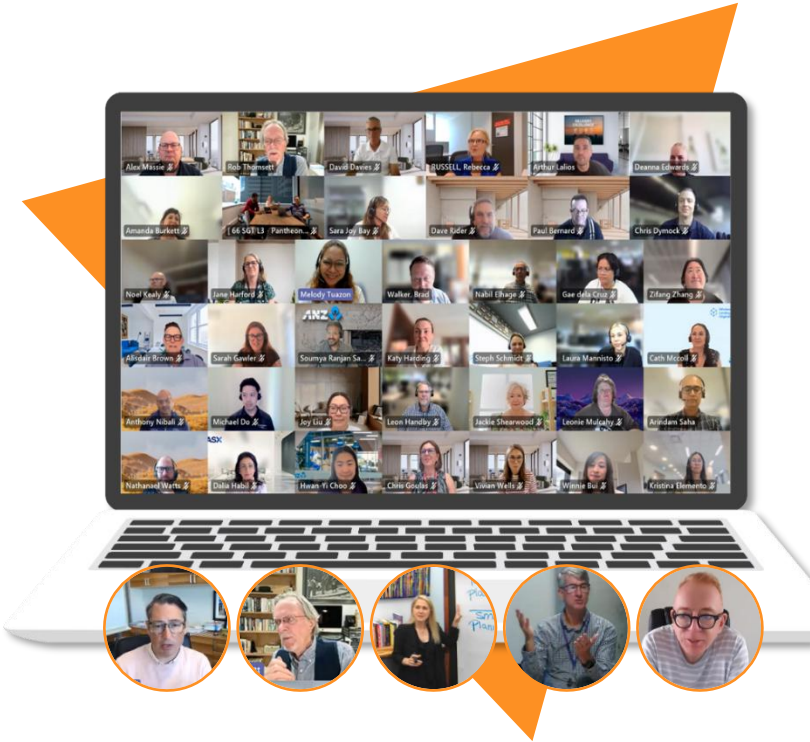
Since February 2025, Seven Consulting has been providing free monthly expert sessions on a variety of delivery-focused topics. We consistently see attendance at 100+ attendees and feel this is a great way for our delivery community to share learnings and discuss strong practice. We look forward to continuing to provide this value-added activity to our expanding client base.

100+
average attendees

16
brown bag
sessions held to date

Here are the upcoming dates, with more to come:

DATE	TOPIC	PRESENTER
20 August 2026	Regulatory and Compliance Delivery using 5-minute settlement as an example	Mike Stockley
17 September 2026	Prioritisation	Declan Boylan





SEVEN CONSULTING DELIVERY SUMMIT



The purpose of the Seven Consulting annual Delivery Summit is to share our clients' best practices in program and project delivery. It also serves as a celebration of success, a thank you, a training session, and a networking opportunity for our clients and their selected delivery leads.

Some of the Delivery Summit Speakers include:

John Hunt - CIO & Managing Director of Group Enablement, Woolworths Group; **Jeya Shan** - Director Strategic Projects, CLP Power Hong Kong Limited; **Mick O'Brien** - Managing Director, EQT; **Darren Abbruzzese** - CIO Business Banking and Group Digital, NAB; **Glenn Waterson** - GM Retail Transformation, AGL; **Victoria Jones** - Head of Lending Transformation, ANZ; **Jane Harford** - Former Director of IT, Melbourne Girls Grammar; **Cindy Vandecasteele** - Former General Manager Customer Engagement, Alinta Energy; **Cameron McLean** - Former Chief Technology & Data Officer, GMHBA; **Margaret Wilde** - Program Director, NAB; **Geraldine Chin Moody** - Non-Executive Director & Chair Advisory Board, Directors Australia; **Alice Kunek** - Australian Professional Basketball Player, Seven Consulting Opals; **Kristy Wallace** - Australian Professional Basketball Player, Seven Consulting Opals

We have achieved an average NPS of **68** across our **6** Delivery Summits

Our Delivery Summit Supporting Organisations



Visit us for more information: www.sevenconsulting.com/seven-consulting-delivery-summit

AUSTRALIAN OPALS

Seven Consulting is proud to continue as a Major Sponsor of the Australian Women's National Basketball Team, the Australian Opals, currently ranked #3 in the world.

This builds on our ongoing commitment to elite women's sport, continuing our investment with them since 2022.

Our support of women's sport began in 2017 as the first dedicated sponsor of the CommBank Matildas, backing their journey through to the 2023 FIFA Women's World Cup.



Australia's Best
Program Delivery Company



Australia's Best Program Delivery Company

Peak Results, Delivered Together

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www.sevenconsulting.com